

# Community Legal Services Family Advocacy Hotline

## Parents!

- **Are you being investigated by DHS?**
- **Are you receiving DHS services?**
- **Are you unsure about your rights or how to proceed?**

**The Family Advocacy Hotline offers confidential information, advice and referrals for parents involved with DHS or the CUAs.**

### **What We Can Do:**

- Meet with you and review your legal rights and responsibilities
- Help you understand the DHS/CUA process
- Refer you to other places that may be able to help
- Evaluate whether we can represent you in dependency court or in your DHS investigation
- Give you contact information for your attorney, if you already have one

### **What We Can't Do:**

- If you already have an attorney, we cannot offer advice or representation
- If we have a conflict of interest, we may not be able to help

### **How to Get Help:**

- **By Phone:** Call the Family Advocacy Hotline at (215) 981-3765  
Monday-Friday, 9am-5pm
- **In Person:** Walk-Ins Accepted Monday and Wednesday, 9am-12pm at  
1424 Chestnut Street, or 8:30am-12pm at 1410 W. Erie Avenue

