2009 RESOURCE GUIDE
Accessing Homeless Services
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SECTION ONE

Introduction
Public Health Management Corporation (PHMC) created this resource guide to provide individuals and organizations that work with the homeless population easy access to services and resources.

To meet the health and social service needs of the homeless, PHMC currently provides and coordinates a variety of interventions through many different programs.

For more information about PHMC, please visit PHMC.ORG.

The Health Care for the Homeless (HCH) program began in 1985 and provides health care to homeless people in Philadelphia and Delaware Counties. The program is staffed with nurses, nurse practitioners and a social worker who provide health, behavioral health, and social services to homeless people at outreach sites and in primary care clinics. The overall goal of this program’s goal is to improve the health status of homeless people by increasing their access to physical medical and behavioral health services.

HCH Shelter Outreach – The outreach component of HCH provides family planning, adult health screening, well-child services, health education, treatment, and referral services in family shelters. HCH also provides outreach to men’s shelters, through the Fairmount Health Center, including evaluation, treatment and referral for more comprehensive primary health care and other health services.

The Pew Vulnerable Adults program provides similar services in behavioral health sites including Safe Havens, a Progressive Demand Residence (PDR) and Cafés (overnight drop-in centers). In addition to direct health services for residents and guests, the program offers training for staff and consultation for management on health policy.

The HCH Communicable Disease Program provides services for all City of Philadelphia shelters as well as many behavioral health residential programs in collaboration with the Philadelphia Department of Health, the Office of Supportive Housing and shelter providers. The program provides immunizations for children and adults living in shelters, trains shelter staff in dealing with tuberculosis, TB suspects and responds to reports of communicable diseases. The program aims to minimize the spread of communicable diseases in shelter settings.

Mary Howard Health Center, another component of HCH, is Philadelphia’s only nurse-managed primary care nursing facility for chronically homeless adults. Based in Center City, the Center provides comprehensive primary health care, including family planning, full time social work services and behavioral health services. Mary Howard also provides its homeless patients with free, comprehensive vision exams and free eyeglasses.

HELP Philadelphia is a development of 90 units of transitional and permanent housing. HELP Philadelphia provides health care and intensive case management to residents including: intensive case management, self-awareness workshops, a legal aid clinic, parenting classes, and job readiness.

The Shelter-Based Case Management Program provides case management services to homeless single adults and families in assigned OSH shelters and transitional housing sites. The staff is responsible for assessments, service plans, referrals and service coordination.
For more information about PHMC’s programs for the homeless population, please contact:

**Elaine R. Fox, Vice President, Specialized Health Services**  
Public Health Management Corporation  
260 S. Broad Street, 18th Floor  
Philadelphia, PA 19102  
215. 985. 2553  
elaine@phmc.org

**Deborah McMillan, Assistant Vice President, Social Service Programs**  
Public Health Management Corporation  
260 S. Broad Street, 18th Floor  
Philadelphia, PA 19102  
215. 985. 2559  
deborah@phmc.org

**Sandra Orlin, Clinical Director, Health Care for the Homeless Program**  
Public Health Management Corporation  
260 S. Broad Street, 18th Floor  
Philadelphia, PA 19102  
215. 985. 2563  
sandy@phmc.org

**Elizabeth Browning, Infection Control Coordinator**  
Public Health Management Corporation  
260 S. Broad Street, 18th Floor  
Philadelphia, PA 19102  
215.341.1307  
beth@phmc.org

To order additional copies of the 2009 Resource Guide, please contact Nikkia Hunter at 215.731.2046 or nhunter@phmc.org.
To request assistance for a homeless person on the street.

Youth in Crisis: 800. 999. 9999
The Covenant House “Nine-Line” provides assistance and emergency housing for at-risk and runaway youth.

Child Abuse Hotline: 215. 683. 6100
Department of Human Services Hotline to request assistance for unaccompanied youth under the age of eighteen.

Child-Support Enforcement Hotline: 877. 696. 6775
For single moms looking for support, the US Department of Health and Human Services will send a handbook complete with advice and contact numbers.

Child-Care Subsidy Hotline: 800. 424. 2246
When daycare costs are too high, there is help. The National Association of Child Care Resources will help caller find payment assistance programs.

CHOICE Hotline: 215. 985. 3300  800. 848. 3367
Information about birth control and sexual health, including emergency contraception, family planning, HIV/ AIDS and STD’s.

Philadelphia Domestic Violence Hotline: 1. 866. SAFE. 014
A hotline providing assistance to victims of domestic violence.

Mortgage Payment Assistance: 800. 750. 8956
For families falling behind on mortgage payments, this national agency will work with a family’s mortgage company to arrange a workout plan to catch up missed payments. Housing counselors will discuss all options available to avoid foreclosure. Agency does not make loans or buy property.

Debt Relief Hotline: 800. 291. 1042
For families behind with credit card debt, (typically over $10,000); relief is available. This national agency will contact a family’s creditors; reduce payments, interest, and even principal amounts owed. Harassing collection calls will stop.

Free Bankruptcy Advice: 800. 379. 0985
Families who cannot use other debt solutions may need to speak with an attorney. The nation’s largest consumer law firm has made this hotline available. A family may call for a free conversation to discuss whether debt relief under bankruptcy makes sense for them.

Discount Prescriptions: 800. 291. 1206
Individuals can save between 20% and 40% on their prescription medications. No exam needed. National program. No need to make trips to the pharmacy, medication shipped to the home. Call for free information.

Senior Helpline: 215. 765. 9040
Philadelphia Corporation for the Aging (PCA) helpline for seniors. Refers senior citizens to housing counseling and other services.

Mental Health Crises: 215. 685. 6440
A Mental Health Delegate may dispatch a Mobile Emergency Team or direct the individual to the nearest Crisis Response Center (see Mental Health).

Domestic Abuse: 215. 386. 7777
Women Against Abuse emergency shelter and services for battered women and children.

Disaster Assistance: 215. 299. 4000
The Red Cross provides emergency housing for fire victims and victims of other housing disasters.

First Call for Help: 215. 568. 3750
United Way helpline provides phone numbers for a wide array of assistance: food, clothing, housing, etc.

Veterans: 800. 949. 1001 ext. 4077  888. 947. 8789 (pager)
Services and referrals for homeless veterans.
SECTION TWO

Emergency Shelter & Services
Emergency Shelter Programs

There are a wide variety of temporary and long-term shelter programs. Some of these shelters are publicly funded through the city’s Office of Supportive Housing (OSH) and others are privately subsidized. Admission criteria are different for each shelter and some shelters specialize in certain populations. Publicly-funded shelters rely on OSH to coordinate and approve admissions.

City Shelter Programs: Office of Supportive Housing

In Philadelphia, the Office of Supportive Housing (OSH) is part of the City government. OSH is responsible for the assessment and placement of homeless men, women and families into city-funded homeless programs. The following are OSH intake locations:

Women and Families

Appletree Family Center
1430 Cherry Street
Philadelphia, PA 19107
215. 686. 7150
215. 686. 7152
www.phila.gov

Monday – Friday:
7:00 a.m. – 3:00 p.m.
Families seen beginning 7:30 a.m.

Eliza Shirley House
1320 Arch Street
Philadelphia, PA 19107
215. 568. 5111

Monday – Friday:
3:00 p.m. – 7:00 a.m.
Saturdays, Sundays and holidays all day.

Private Shelter Programs

Information should be obtained by phone before clients are referred.

Women and Families

Mercy Hospice
334 S. 13th Street
Philadelphia, PA 19107
215. 545. 5153

Houses women with children and single persons.

People’s Emergency Center
3902 Spring Garden Street
Philadelphia, PA 19104
215. 382. 7522
www.pec-cares.org

Houses women with children and teen girls.

Wayne Hall
5200 Wayne Avenue
Philadelphia, PA 19144
215. 844. 7116
www.sundaybreakfast.org

Women 18 or older with children or pregnant.

Wayne Hall
5200 Wayne Avenue
Philadelphia, PA 19144
215. 844. 7116
www.sundaybreakfast.org

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Wayne Hall
5200 Wayne Avenue
Philadelphia, PA 19144
215. 844. 7116
www.sundaybreakfast.org

Women 18 or older with children or pregnant.
Whosoever Gospel Mission
101 E. Chelten Avenue
Philadelphia, PA 19144
215. 438. 3094
Monday -- Friday:
9:30 a.m. – 4:00 p.m.
Males 21 yrs or older; Must have two forms of ID and be in good physical health. Must be able to work with no restrictions, with no income. Resident remains in program until they graduate.

Youth
Covenant House
417 Callowhill Street
Philadelphia, PA 19123
215. 923. 8350
800. 999. 9999 (hotline)
www.covenanthouse.org

Department of Human Services
Division of Children and Youth
Philadelphia, PA 19102
215. 686. 9694
215. 686. 9695
215. 683. 6100 (hotline)
www.phila.gov/dhs

Youth Emergency Services
1526 Fairmount Ave.
Philadelphia, PA 19130
215. 787. 0633
Shelter for adolescents.

B Non-Resident Services

Persons in Philadelphia for less than 30 days are considered non-residents and are not eligible for city-funded services. Individuals will be referred to Traveler’s Aid Society for assistance in returning to their place of residence. Persons seeking to establish residence in Philadelphia must prove that they have been in the city for 30 days to be eligible for city-funded services.

Traveler’s Aid Society
1201 Chestnut Street
Philadelphia, PA 19107
215. 523. 7580
www.taphilly.org

Abused Women
Laurel House
PO Box 764
Norristown, PA 19404
800. 642. 3150
215. 643. 3150
www.laurelhousen.org

Women Against Abuse
PO Box 13758
Philadelphia, PA 19101
866. 723. 3014 (24 hour hotline)
215. 386. 7777
www.womenagainstabuse.org

Veterans
ARU Detox
3800 Woodland Avenue
University & Woodland Aves.
Philadelphia, PA 19104
215. 823. 5814

Medical Center
3900 Woodland Avenue
University & Woodland Aves.
Philadelphia, PA 19104
215. 823. 5800

VA Drop-in Center
213-217 N. 4th Street
Philadelphia, PA 19106
215. 923. 2600
www.phillyvets.org

VA National Hotline
800. 827. 1000

Coatesville VA
LZ2 Recovery Building 6
610. 384. 7711

VA Nursing Home
3461 Civic Center Blvd
Philadelphia, PA 19104
215. 823. 4500

Veteran’s Haven
PO BOX 80
Winslow, NJ 08095
609. 561. 0269

VA Outreach
Veteran’s Affairs Medical Center
3900 Woodland Ave.
Philadelphia, PA 19104
215. 823. 4077
Outreach Coordination Center
1515 Fairmount Avenue
Philadelphia, PA 19130
877.222.1984 (toll free)
215.232-1984 (24 hour hotline)
www.projecthome.org
Coordinates city-funded outreach services to chronically homeless individuals who are at-risk on the street and who are unable to access housing and services without help. Conducts emergency weather outreach in the winter and summer (Code Blue/Code Red). Dispatches an outreach team in response to calls about homeless persons on the street who may need help.

Philadelphia Committee to End Homelessness
802 N. Broad Street
Philadelphia, PA 19130
215.232.2300
www.pceh.org
Access to clothing, showers, telephone usage, mailing address and peer counseling. Monthly medical and legal assistance offered.

Day Programs

Day programs can assist homeless persons in accessing shelter and social services. Additional services are often available on-site, such as showers, clothing, health and social work services.

St. John’s Hospice (Men only)
1221 Race Street
Philadelphia, PA 19107
215.563.7763
Monday – Friday:
12:00p.m. – 1:00 p.m. (lunch is served)

St. Francis Inn
2441 Kensington Avenue
Philadelphia, PA 19125
215.423.5845
Monday – Thursday:
4:30 p.m. – 6:00 p.m. (soup kitchen)
Friday – Sunday:
11:30 a.m. – 1:00 p.m.
Tuesday – Thursday:
10:00 a.m. – 11:00 a.m. (breakfast is served)

Mercy Hospice (Women only)
334 S. 13th Street
Philadelphia, PA 19146
215.545.5153
Lunch daily; social services, phone shower and clothes.

Old St. Joseph’s Church (Men only)
321 Willing’s Alley
Philadelphia, PA 19106
215.923.2381
www.oldsaintjoseph.org
Monday: case management, social services; Tuesday – Thursday: meals; Friday: case management, social services, clothing and toiletries.

Covenant House
2625 Kensington Avenue
Philadelphia, PA 19125
215.923.8350
www.covenanthouse.org

Old St. Joe’s Outreach
321 Willing’s Alley
Philadelphia, PA 19106
215.923.2381
www.oldsaintjoseph.org
Public Health Services

There are two types of health centers in Philadelphia that provide free health care to homeless clients. City and Federal Health Centers are mandated to provide health services to all citizens regardless of ability to pay. These centers will accept the uninsured.

Ambulatory City Health Centers

Health Center #2
1720 S. Broad Street
Philadelphia, PA 19145
215. 685. 1803
www.phila.gov/health
Monday – Friday:
8:00 a.m. – 5:00 p.m.

Health Center #3
555 S. 43rd Street
Philadelphia, PA 19104
215. 823. 7500
www.phila.gov/health
Monday – Friday:
8:30 a.m. – 5:00 p.m.
Tuesday:
8:00 a.m. – 8:30 p.m.

Health Center #4
4400 Haverford Avenue
Philadelphia, PA 19104
215. 823. 7600
www.phila.gov/health
Monday – Friday:
8:30 a.m. – 5:00 p.m.
Monday:
5:30 p.m. – 8:00 p.m.

Strawberry Mansion Health Center
2840 W. Dauphin Street
Philadelphia, PA 19132
215. 978. 2400
www.phila.gov/health
Monday – Friday:
8:30 a.m. – 5:00 p.m.
Thursday:
8:30 a.m. – 8:00 p.m.

Health Center #5
1900 N. 20th Street
Philadelphia, PA 19121
215. 685. 2933
www.phila.gov/health
Monday – Friday:
8:30 a.m. – 5:00 p.m.
Wednesday:
5:30 p.m. – 8:00 p.m.

Health Center #6
321 W. Girard Avenue
Philadelphia, PA 19123
215. 978. 2800
215. 978. 2803
215. 685. 3818 (Record Room)
www.phila.gov/health
Monday – Friday:
8:30 a.m. – 5:00 p.m.
Wednesday:
5:30 p.m. – 8:00 p.m.

Health Center #9
131 E. Chelten Avenue
Philadelphia, PA 19144
215. 685. 5701
www.phila.gov/health
Monday – Friday:
8:30 a.m. – 5:00 p.m.
Wednesday:
5:30 p.m. – 8:00 p.m.

Health Center #10
2230 Cottman Avenue
Philadelphia, PA 19149
215. 685. 0639
www.phila.gov/health
Monday – Friday:
8:30 a.m. – 5:30 p.m.
Wednesday:
5:30 – 8:00 p.m.

Community Health Centers

Maria de los Santos Health Center
5th & Allegheny Avenue
Philadelphia, PA 19133
215. 291. 2500
www.dvch.org

ChesPenn Health Services
125 E. 9th Street
Chester, PA 19013
610. 872. 6131

Fairmount Health Center
1412 Fairmount Avenue
Philadelphia, PA 19130
215. 235. 9600
www.dvch.org

Finley Family Health Center
2813 W. Diamond Street
Philadelphia, PA 19121
215. 763. 4445

Spectrum Health Services
5619 Vine Street
Philadelphia, PA 19139
215. 471. 2750
www.spechealth.org

Woodland Health Center
5000 Woodland Avenue
Philadelphia, PA 19143
215. 726. 9807
Covenant House Health Services  
251 E. Bringhurst Street  
Philadelphia, PA 19144  
215. 844. 1020  
www.covenanthouse.org

Frankford Avenue Health Center  
4510 Frankford Avenue  
Philadelphia, PA 19124  
215. 744. 1302

Southeast Health Center  
800 Washington Avenue  
Philadelphia, PA 19147  
215. 339. 5100

Wilson Park Medical Center  
2520 Snyder Avenue  
Philadelphia, PA 19145  
215. 755. 7700  
www.gphainc.com

MCP-Hahneman School of Nursing Health Center  
Hahneman University Hospital  
Broad & Vine Streets  
Philadelphia, PA 19102  
215. 762. 7000  
www.mcphu.org

PHMC Health Connection  
Department of Nursing  
11th & Berks Streets  
Philadelphia, PA 19125  
215. 765. 6690  
www.phmc.org

Nursing Centers

APM Community Nursing Center  
445-47 W. Luray Street  
Philadelphia, PA 19140  
215. 329. 9580  
www.apmphila.org

Mary Howard Health Center  
125 S. 9th Street, ground floor  
Philadelphia, PA 19107  
215. 592. 4500  
www.phmc.org

Rising Sun Health Center  
500 Adams Avenue  
Philadelphia, PA 19120  
215. 279. 9666  
www.phmc.org

Dental Care

Health Center #6  
321 W. Girard Avenue  
Call for appointment  
215. 685. 3815  
www.phila.gov/health

Dr. Malik  
2919 N. 22nd Street  
215. 227. 0107  
215. 227. 6002 (emergency)  
Monday – Friday:  
9:30 a.m. – 4:30 p.m.  
Saturday:  
9:30 a.m. – 1:00 p.m.  
Accept all coverage

Temple Dental Clinic  
3223 N. Broad Street  
215. 707. 2900  
www.temple.edu/dentistry

University of Pennsylvania School of Dentistry  
240 S. 40th Street  
215. 898. 8965

Phila Community College  
18th & Spring Garden Streets  
215. 751. 8625

Marie De Los Santos Center  
452 W. Allegheny Avenue  
215. 291. 2500

Quality Community Health Center  
2501 West Lehigh Avenue  
215. 227. 0300

Wilson Park Medical Center  
2520 Snyder Avenue  
215. 755. 7700

Woodland Dental Clinic  
5501 Woodland Avenue  
215. 726. 9807  
Monday, Tuesday, Thursday, Friday:  
9:00 a.m. – 5:00 p.m.  
Wednesday:  
9:00 a.m. – 7:00 p.m.  
Call for an appointment.  
Emergencies for walk-ins only.

Fairmount Health Center  
1412 Fairmount Avenue  
215. 235. 9600 ext: 337  
Call for an appointment  
Monday through Friday.

Children’s Hospital  
34th & Civic Center Blvd.  
215. 590. 1563

Episcopal Hospital  
Front and Lehigh Avenue  
215. 426. 6760

Special Smiles Ltd.  
Front and Lehigh Avenue  
215. 427. 7495
Einstein Hospital Dental Clinic
5501 Old York Road
215. 465. 7130

St. Christopher’s Hospital
Erie Ave & Front Street
215. 427. 5065

Kids Smiles
2821 Island Avenue
215. 492. 9291

Dental Emergency
(infection, swelling, severe pain)

Fairmount Health Center
1412 Fairmount Avenue
Philadelphia, PA
215. 235. 9600 ext: 337
Monday – Friday:
8:30 a.m. (walk-in)

Health Center #6
321 W. Girard Avenue
Philadelphia, PA
215. 685. 3815
Monday – Friday:
Call for Appointment.

Eye Institute
1201 W. Godfrey Avenue
Philadelphia, PA 19141
215. 276. 6111
Weekday walk-in (may fill in slots)
After 5:00 p.m. and on weekends, call
215. 961. 2849 – Ask for emergency

Lions Eye Bank
401 N. 3rd Street
Suite 305
Philadelphia, PA 19123-4101
info@lebdv.org

Prenatal Care and Family Planning
An uninsured client may receive
prenatal care through federal and
community health centers. Insured
clients, depending on their insurance,
may obtain prenatal care through
clinics at many of the major hospitals
or through their own private physician.
Before sending a client to a clinic at
a local hospital, call ahead to check
whether they accept the appropriate
insurance.

Abbottsford Community
Health Center
3205 Defense Terrace
Philadelphia, PA 19129
215. 843. 9720
www.fpccn.us

Albert Einstein Medical Center
HIV Clinic
Paley 1, 5501 Old York Road
Philadelphia, PA 19141
215. 456. 7180
www.einstein.edu

Concerns for Health Options,
Information, Care
and Education (CHOICE)
1233 Locust Street, Suite 300
Philadelphia, PA 19107
215. 985. 3300 (hotline)
215. 985. 3301 (children health line)
www.choice-philadelphia.org

Hotline Hours:
Monday – Friday:
8:30 a.m. – 7:00 p.m.
Information on children health issues.

Community Health Alternatives
1201 Chestnut Street, 3rd Floor
Philadelphia, PA 19107
215. 563. 0658
www.mazonicenter.org

Covenant House Health Center
251 East Bringhurst Street
Philadelphia, PA 19144
215. 844. 0181
www.covenanthouse.org
<table>
<thead>
<tr>
<th>Health Center #2</th>
<th>District Health Center #2</th>
<th>1720 S. Broad Street</th>
<th>Philadelphia, PA 19145</th>
<th>215. 685. 1803</th>
<th>215. 685. 1809</th>
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<tr>
<td>Health Center #3</td>
<td>District Health Center #3</td>
<td>555 S. 43rd Street</td>
<td>Philadelphia, PA 19104</td>
<td>215. 685. 7500</td>
<td>215. 685. 7552</td>
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<td>Health Center #4</td>
<td>District Health Center #4</td>
<td>4400 Haverford Avenue</td>
<td>Philadelphia, PA 19104</td>
<td>215. 685. 7600</td>
<td>215. 685. 7625</td>
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<td>Health Center #5</td>
<td>District Health Center #5</td>
<td>1900 N. 20th Street</td>
<td>Philadelphia, PA 19121</td>
<td>215. 685. 2933</td>
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<td>Health Center #6</td>
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<td>321 W. Girard Avenue</td>
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<td>215. 685. 3803</td>
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<td>Health Center #9</td>
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<td>131 E. Chelten Avenue</td>
<td>Philadelphia, PA 19144</td>
<td>215. 685. 5701</td>
<td>215. 685. 5742</td>
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<tr>
<td>Jefferson Family Planning</td>
<td>Planned Parenthood</td>
<td>834 Chestnut Street, Suite 420</td>
<td>Philadelphia, PA 19107</td>
<td>215. 955. 6776</td>
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<tr>
<td>KEN Care Health Center</td>
<td>Primary Care Center – 39th St.</td>
<td>2858 N. 5th Street</td>
<td>Philadelphia, PA 19133</td>
<td>215. 229. 8488</td>
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<tr>
<td>Kensington Hospital</td>
<td>Schuykill Falls</td>
<td>Family Planning</td>
<td>136 W. Diamond Street</td>
<td>Philadelphia, PA 19122</td>
<td>215. 426. 8100 ext. 6367</td>
</tr>
<tr>
<td>Drexel University</td>
<td>Southeast Health Center</td>
<td>Women's Health Center</td>
<td>1427 Vine Street, 7th Floor</td>
<td>Philadelphia, PA 19102</td>
<td>215. 762. 7824</td>
</tr>
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</table>
### University of PA Medical Center
Helen O. Dickens Center for Women’s Health
3400 Spruce Street
1 West Gates Building - 1st Floor
Philadelphia, PA 19104
215. 662. 2730

### Urban Solutions
1408 S. Broad Street, 2nd Floor
Philadelphia, PA 19146
215. 755. 6462
www.philaurbansolutions.org

### Wilson Park Medical Center
2520 Snyder Avenue
Philadelphia, PA 19145
215. 755. 7700

### Woodland Avenue Clinic
5000 Woodland Avenue
Philadelphia, PA 19143
888. 296. 4742

### Women & Children’s Health Services
700 Spruce Street
Suite 200
Philadelphia, PA 19106
215. 829. 3525

### Women to Women Midwifery Practice
2701 N Broad Street
Philadelphia, PA 19132
215. 226. 8820

### Early Intervention Services

**ChildLink**
Public Health Management Corporation
260 South Broad Street - 18th Floor
Philadelphia, PA 19102
215. 731. 2110 (intake)
www.phmc.org
Provides early intervention entitlement services for children 0-3 years of age.

### Other Public Health Resources

**Blacks Educating Blacks About Sexual Health Issues (BEBASHI)**
1217 Spring Garden Street, 1st Floor
Philadelphia, PA 19123
215. 769. 3561
www.bebashi.org

**The Children’s Health Line**
215. 985. 3301
Monday-Friday
9:00 a.m. - 5:00 p.m.
www.choice/phila.org

**Mary Howard Health Center**
125 S. 9th Street
Philadelphia, PA 19107
215. 732. 1163
www.phmc.org/homeless

- Tuesday, Thursday:
  8:30 a.m. – 5:00 p.m. (adults)
- Wednesdays:
  8:30 a.m. – 12:00 p.m. (adults)
  12:00 p.m. – 4:30 p.m. (children)
Primary care nursing center for adults and children. Provides preventive and acute health care for homeless individuals.

### Foot Comfort Center
Italian Shoe Warehouse
9808 Bustleton Avenue
Philadelphia, PA 19115

Will cover extra depth footwear and custom inserts for diabetic patients.

### Prescription Outreach
Taya Knapp
Clinic Relationship Manager, Rx Outreach
800. 332. 5455 ext. 367919
tknapp@express-scripts.com

A program that provides discount prescription medication to qualified low-income individuals and families.
SECTION FOUR

HIV/AIDS Services
SECTION FOUR

AIDS Services

A

Counseling and Services

Philadelphia AIDS Hotline
215. 985. AIDS

AIDS Activities
Coordinating Office (AACO)
215. 685. 5667

Health Federation
Anonymous Test Site
1211 Chestnut Street, Suite 701
Philadelphia, PA 19107
215. 246. 5210
Provide syphilis and AIDS testing for individuals 13 and older.

Action AIDS, Inc.
1216 Arch Street – 6th Floor
Philadelphia, PA 19107
215. 981. 0088
www.actionaids.org

BEBASHI North, Inc.
1217 Spring Garden Street
Philadelphia, PA 19123
215. 769. 3561
www.bebashi.org

Congreso de Latinos, Inc.
216 Somerset Street
Philadelphia, PA
215. 763. 8870
www.congreso.net

B

Sexually Transmitted Diseases

Philadelphia
Department of Health
1400 Lombard Street
Philadelphia, PA 19146
215. 875. 6570

Planned Parenthood
1144 Locust Street
Philadelphia, PA 19107
215. 351. 5500
www.plannedparenthood.org

Abbottsford Community Health Center
3205 Defense Terrace
Philadelphia, PA 19129
215. 843. 9720
www.rhd.org

Albert Einstein Medical Center
Teen Health Center
Paley 1 5501, Old York Road
Philadelphia, PA 19141
215. 456. 7170
www.einstein.edu

Albert Einstein Medical Center
OB/GYN Clinic
Paley 3, 5501, Old York Road
Philadelphia, PA 19141
215. 456. 5804
www.einstein.edu

Albert Einstein Medical Center
HIV Clinic
Paley 1, 5501 Old York Road
Philadelphia, PA 19141
215. 456. 7180
www.einstein.edu

Broad Street Center
1415 N. Broad Street, Rm. 224
Philadelphia, PA 19122
215. 235. 7944

Concerns for Health Options, Information, Care and Education (CHOICE)
1233 Locust Street, Suite 300
Philadelphia, PA 19107
215. 985. 3300 (hotline)
www.choice-phila.org

Hotline Hours:
Monday – Friday:
8:30 a.m. – 7:00 p.m.

Community Health Alternatives
1201 Chestnut Street, 3rd Floor
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215. 563. 0658

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215. 844. 0181
www.covenanthouse.org

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215. 685. 2933

District Health Center #6  
321 W. Girard Avenue  
Philadelphia, PA 19123  
215. 685. 3803

District Health Center #9  
131 E. Chelten Avenue  
Philadelphia, PA 19144  
215. 685. 5701  
215. 685. 5742

Episcopal Hospital  
Comprehensive Health Center  
Level 2  
100 E. Lehigh Avenue  
Philadelphia, PA 19125  
215. 707. 1200  
www.health.temple.edu/episcopal

Haddington Health Center  
Progress Haddington Plaza  
5619-25 Vine Street  
Philadelphia, PA 19139  
215. 471. 2761

Health Center #1  
500 S. Broad Street  
Philadelphia, PA 19146  
215. 875. 6570  
www.phila.gov/health

Hunting Park Health Center  
1999 Hunting Park Avenue  
Philadelphia, PA 19140  
888. 296. GPHA  
www.gphainc.org/hunting.htm

Health Center #10  
2230 Cottman Avenue  
Philadelphia, PA 19149  
215. 685. 0639  
www.phila.gov/health

Jefferson Family Planning  
834 Chestnut Street, Suite 200  
Philadelphia, PA 19107  
215. 955. 6776

KEN Care Health Center  
2858 N. 5th Street  
Philadelphia, PA 19133  
215. 229. 8488

Kensington Hospital  
Family Planning  
136 W. Diamond Street  
Philadelphia, PA 19122  
215. 426. 8100 ext. 6367

MCP - Hahnemann University Hospital  
Woman’s Care Center  
4190 City Line Avenue, Suite 418  
Philadelphia, PA 19131  
215. 871. 1144  
www.hahnemannhospital.com

Woman’s Care Center  
1427 Vine Street, 7th Floor  
Philadelphia, PA 19102  
215. 762. 7824  
www.hahnemannhospital.com

Planned Parenthood  
1144 Locust Street  
Philadelphia, PA 19107  
215. 351. 5500  
www.ppsp.org

Planned Parenthood  
Chestnut Street Center  
1211 Chestnut Street, Suite 405  
Philadelphia, PA 19107  
215. 496. 9696  
www.ppsp.org

Planned Parenthood  
Castor Center  
8210 Castor Avenue  
Philadelphia, PA 19152  
215. 745. 5966  
www.ppsp.org

Primary Care Center – 39th St.  
St. Leonard’s Court, Suite 110  
39th & Chestnut Streets  
Philadelphia, PA 19104  
215. 590. 5090

Schuylkill Falls Community Health Center  
4325 Merrick Road  
Philadelphia, PA 19129  
215. 843. 2580

Southeast Health Center  
930 Washington Avenue  
Philadelphia, PA 19147  
888. 296. GPHA

Strawberry Mansion Health Center  
2840 W. Dauphin Street  
Philadelphia, PA 19132  
215. 685. 2424

Temple Family Planning  
Temple University Hospital  
Broad & Ontario Streets, 8th Floor  
215. 707. 3232

PHMC Health Connection  
1035 W. Berks Street  
Philadelphia, PA 19122  
215. 765. 6690

University of PA Medical Center  
Family Planning Services  
1 East Gates Building  
Philadelphia, PA 19104  
215. 662. 2730
Urban Solutions
1408 S. Broad Street, 2nd Floor
Philadelphia, PA 19146
215. 755. 0700
www.philaurbansolutions.org

West Phila. Community Center
3512 Haverford Avenue
Philadelphia, PA 19104
215. 386. 4075

Wilson Park Medical Center
2520 Snyder Avenue
Philadelphia, PA 19145
888. 296. GPHA

Women & Children’s Health Services
700 Spruce Street, Suite 200
Philadelphia, PA 19106
215. 829. 3525

Women to Women Midwifery Practice
2701 North Broad Street
Philadelphia, PA 19132
215. 226. 8820

Woodland Avenue Clinic
5000 Woodland Avenue
Philadelphia, PA 19143
888. 296. GPHA
SECTION FIVE

Mental Health
Mental health homeless services are coordinated by the Office of Mental Health to meet the needs of the chronically mentally ill homeless in Philadelphia.

**Office of Mental Health**

Connie Weintrout  
1101 Market Street, 7th Floor  
Philadelphia, PA 19107  
215. 685. 5498  
www.phila.gov

**Mental Health Delegate**

215. 685. 6440  
Monday – Friday:  
9:00 a.m. – 5:00 p.m.  
www.phila.gov

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**Crisis Response Centers (CRC’s)**

Crisis Response Centers are for individuals who need emergency treatment for psychiatric or substance abuse crises. CRC’s replaced Psychiatric Emergency Services at local hospitals. An individual experiencing a mental health or substance abuse crisis should go to the nearest of five CRC’s:

**Germantown Resource Center**

Germantown Avenue  
215. 951. 8300  
City-wide for children  
Northwest Philadelphia  
Germantown/Roxborough

**Hall Mercer CRC**

8th & Locust Streets  
215. 829. 5433  
Center City/South Philadelphia

**Larkspur CRC**

Friends Hospital  
4641 Roosevelt Boulevard  
215. 831. 4616  
Northeast Philadelphia

**Mercy Hospital CRC**

54th & Cedar Avenue  
215. 748. 9525  
Southwest/West Philadelphia

**Temple University Hospital CRC**

Front & Lehigh Avenues  
215. 707. 2577  
North Philadelphia

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**Community Mental Health/Mental Retardation Centers**

Community MH/MR Centers are for any Philadelphia resident seeking treatment and support services for mental health or mental retardation. These centers are the base for Intensive Case Managers (ICM’s) and Resource Coordinators (RC’s) for persons who need additional support. ICM’s and RC’s are assigned by Office of Mental Health and Mental Retardation.

**John F. Kennedy - CMH/MRC #1**

112 N. Broad Street  
Philadelphia, PA 19102  
215. 568. 0860

**Catch, Inc. - CMH/MRC #2B**

1409 Lombard Street  
Philadelphia, PA 19146  
215. 735. 7435  
www.catchinc.com

**Community Council - CMH/MRC #4**

4900 Wyalusing Avenue  
Philadelphia, PA 19131  
215. 473. 7033

**CO-MHAR, Inc. - CMH/MRC #5B**

100 W. Lehigh Avenue  
Philadelphia, PA 19133  
215. 427. 6600  
www.comhar.org

**Northeast Center CMH/MRC #7A**

Roosevelt Blvd & Adams Avenue  
On Grounds at Friends Hospital-Orleans Building  
215. 831. 2800
Depression

Clients with Medical Assistance
You may call to make an appointment. Each of these locations offers both counseling and psychiatry:

Temple Outpatient Adult Psychiatric Clinic
7th and 8th Floors, Jones Hall
1316 W. Ontario St.
215. 707. 8496

The Wedge Medical Center
3609 N Broad Street
215. 223. 1100

Med Net
249 S. 52nd Street (52nd and Locust Streets)
215. 747. 4410

Empowerment Resource Associates
445 Fairmount Avenue
215. 925. 5661
215. 925. 5667

Girard Medical Center
8th St. & Girard Avenue
215. 787. 2196
Ask to make an appointment for outpatient psychiatry.

Hahnemann University Hospital
1427 Vine St.
215. 831. 7800
You may also call member services
24 HRS 888. 545. 2600
(For other providers, assistance making appointments, recommendations, help in crisis situations, and transportation info.)

Clients with No Insurance

COHMAR
215. 427. 5800.
Directs clients to a community mental health center.
You may also call Catholic Social Services (Intake: 215. 587. 3900). They can connect you with counseling based on your needs and address.

Recovery, Inc.
St. Mary's Church Rectory
1831 Bainbridge St.
Philadelphia, PA 19146
215. 985. 0360
Tuesday: 7:30 pm
Saturday: 2:30 pm
This support group is free and anyone is welcome to walk-in. Techniques and strategies for coping with the stress and strain of everyday life are offered. A wide variety of problems are addressed (depression, anger, stress, anxiety, exaggerated fears, compulsions, obsessions, phobias, etc.) Members also learn how to face and cope with nervous symptoms (heart palpitations, dizziness, shortness of breath, sweats, fatigue, headaches, sleep problems, etc.) and create a support network for each other.
Crisis Response Centers

If you feel severely depressed, confused, or that you are a danger to yourself or others, please go to a crisis response center. They are available to anyone, anytime.

Temple Episcopal Hospital Crisis Response Center
100 E. Lehigh Avenue
215. 707. 2577

Hall Mercer
245 S. 8th Street (8th & Locust Streets)
215. 829. 5222

Emergency
215. 685. 6440

If you cannot get to a crisis response center in an emergency - a Mobile Mental Health team may be sent to you.
(This number may also be used for immediate help for children.)

Suicide
215. 686. 4420

Call the 24-HOUR Suicide Hotline to talk to someone and to get help.

Inpatient Psychiatric Treatment

Fairmount Behavioral Health System
561 Fairthorne Avenue
215. 487. 4000
800. 235. 0200 (24 hours)
Inpatient psychiatric treatment program in a beautiful setting, substance and alcohol abuse treatment also offered, medical assistance accepted.

Behavioral Health

Behavioral health is the umbrella for both mental health and substance abuse.

Insurance

Authorization is needed for many mental health and substance abuse treatment programs. The individual or support person may call the numbers below to access treatment referrals. Treatment programs and evaluation centers such as CRC's can also contact Community Behavioral Health for individuals requesting treatment.

Community Behavioral Health
215. 413. 3100

Community Behavioral Health (CBH) is the city-operated health maintenance organization (HMO) or insurance for persons needing mental health or substance abuse treatment. CBH authorizes mental health or substance abuse treatment for persons with health insurance. It also authorizes mental health treatment for individuals who do not have health insurance.

BHSI
215. 546. 1200

Monday – Friday:
8:30 a.m. – 5 p.m.
BHSI is the city funding stream for individuals who need substance abuse treatment and have no health insurance.
Entry Level Mental Health Residences

Safe Havens

Outreach efforts to individuals on the streets have the most success when housing and treatment – not just emergency shelter – are available when consumers are ready to come inside and accept services. To that end, from 1999 through 2001, DBH/MRS added five safe havens to the existing inventory of two. These residential facilities place lower demands on individuals than emergency shelter, treatment, or other short-term programs but offer links to services if individuals are interested in them. In December 2006, DBH/MRS opened a sixth safe haven specifically to address the needs of individuals in significant relationships (couples) who are living on the streets. In July 2009, DBH/MRS expanded the capacity of one of the existing sites and also opened a seventh site.

Each with a specific target population (i.e. women with mental illness, men with co-occurring disorders), these seven safe haven programs are operated by One Day at a Time (ODAAT) and Resources for Human Development (RHD). Project H.O.M.E. also operates two safe havens offering 50 beds which were first opened prior to DBH/MRS's expansion of the inventory in 1999. In total, these nine safe haven residences offer 204 people at any one time the recovery oriented, evidence-based program they need to leave the streets.

Bethesda Project
For referral contact the Case Manager at: 215. 985. 1600

My Brother’s House (Men only)
609 S. 15th Street
Philadelphia, PA
215. 545. 3011

Project HOME
For referral contact the Outreach Coordination Center at:
215. 232. 7272
www.projecthome.net

St. Columba's (Men only)
4133 Chestnut Street
Philadelphia, PA 19104
215. 232. 7236

Women of Change (Women only)
2042 Arch Street
Philadelphia, PA 19103
215. 564. 0901

Health Residences

Admission to city-funded mental health residences is through the Access to Alternative Services (AAS) Department of the Office of Mental Health. To speak with a “gatekeeper” (OMH analyst responsible for admissions) and to request an application, call 215. 546. 0300.

There is a continuum of city-funded housing for individuals with serious mental health issues who are having difficulty living independently. Progressive Demand Residences (PDR’s) are entry-level residences for homeless men and women. Some PDR’s accept dually-diagnosed (mental health and substance abuse) individuals.

Progressive Demand Residences generally require that a person is working with a mental health treatment provider, is taking medication if prescribed, and follows other residential rules.

Gaudenzia New Beginnings
1300 Spring Garden Street
Philadelphia, PA 19123
215. 440. 9669

Residential treatment for dually diagnosed men and women.

Joy of Living
Gaudenzia, Inc.
1509 Cecil B. Moore Avenue
Philadelphia, PA 19121
215. 765. 2026

Residential treatment for dually diagnosed women and men.
First Step Refuge  
1360 Ridge Avenue  
Philadelphia, PA 19123  
215. 236. 1647 ext. 315  
Residential treatment for dually diagnosed men.

Omni House  
5718 Greene Street  
Philadelphia, PA 19144  
215. 849. 5851  
www.rhd.org  
Residential living for homeless adults with chronic mental illness.

Women of Hope  
1210 Lombard Street  
Philadelphia, PA 19147  
215. 732. 1341  
www.projecthome.org  
251 N. Lawrence Street  
Philadelphia, PA 19106  
215. 592. 9116  
www.projecthome.org  
Supportive/Transitional Housing

Project HOME  
1515 Fairmount Avenue  
Philadelphia, PA 19130  
215. 232. 7272  
www.projecthome.net  
Operates several residential living programs for homeless adults.

The Bethesda Project  
1630 South Street  
Philadelphia, PA 19146  
Administrative offices  
215. 985. 1600  
Shelter and transitional housing for frail (ill, elderly, mentally ill) men and women.

Mental Health Resources for Children

Children’s Crisis Treatment Center  
1823 Callowhill Street  
Philadelphia, PA 19130  
215. 496. 0707  
Partial hospital pre-school program for children 2.9 years through 5 or completion of kindergarten. Trauma program for children up to age 12. Intensive outpatient therapy. Trauma should be fairly recent, up to one year.

Northwestern Children Services  
265 E. Lehigh Avenue  
Philadelphia, PA 19125  
215. 427. 1500  
www.nhsonline.org  
Partial hospital pre-school. Outpatient therapy for children available.

Philadelphia Consultation Center  
313 S. 16th Street  
Philadelphia, PA 19102  
215. 732. 8244  
www.libertynet.org/psp  
Outpatient Services for Children  
Area Hospitals and Universities with evaluation, consultation and psychotherapy services for children:

St. Christopher’s Hospital  
Department of Psychiatry  
215. 427. 5177  
Einstein Hospital  
Lezitties Psychiatric Clinic  
215. 456. 7240  
Jefferson University Hospital  
Child, Adolescent and Family Psychiatry  
215. 955. 8180 (director)  
215. 955. 8179 (intake)  
215. 955. 8177  
Hahnemann University Hospital  
Outpatient Psychiatry Clinic  
215. 762. 6660  
Temple University  
Psychiatry Clinic  
215. 707. 3351  
Widener University  
Psychological Services Center  
610. 499. 1216  
610. 499. 4000 (main)  
Joseph J. Peters Institute  
260 S. Broad Street, 2nd Floor  
Philadelphia, PA 19102  
215. 701.1560  
Individual and group psychiatric treatment in the area of sexual abuse.

Center for Arson Research  
217 Harvey Street  
215. 843. 2115  
Evaluation of child fire-starters. Will refer for treatment following evaluation.
SECTION SIX

Substance Abuse Programs
Coordinating Office of Drug and Alcohol Programs

The Coordinating Office of Drug and Alcohol Programs (CODAAP), 215. 685. 5403, funds many substance abuse treatment programs. Authorization for substance abuse treatment is provided by CBH, 215. 413. 3100, for persons with health insurance or by BHSI, 215. 546. 1200, for persons without health insurance.

Substance Abuse Crises

Persons experiencing a substance abuse crisis, such as the need for a detoxification program (detox) can go to a Crisis Response Center (listed above).

Detox Units

Refer to recovery programs.

Safe Havens

Substance abuse safe havens are city-funded residences for homeless men and women with chronic alcohol or substance abuse addictions who have been unable to maintain recovery from addiction, but who are medically at-risk living on the street. Access to the Safe Havens is through city-funded outreach teams, RHD Connections, or OSH.

Philadelphia Locations:

2432 Lehigh Avenue
1715 Montgomery Avenue
925 N. 42nd Street

CODAAP Recovery Residences (Step-Down Units)

CODAAP funds recovery programs for men and women who have two weeks to one month clean time (in recovery). Contact the residence directly or call the CODAAP representative responsible for referrals:

Sam Cutler, Representative: 215. 685. 5414
Nelson Martin, Program Supervisor 215. 790. 7949
www.libertynet.org/bhten/

Programs for Women and Children

New Image Gaudenzia, Inc.
1300 E. Tulpehocken Street
Philadelphia, PA 19138
215. 924. 6322
6-9 month substance abuse treatment for homeless women and children.

Interim House
333 W. Upsal Street
Philadelphia, PA 19119
215. 849. 4606
www.phmc.org
3-6 month residential treatment program for women.

Interim House West
4108 Parkside Avenue
Philadelphia, PA 19104
215. 871. 0300
www.phmc.org
Residential treatment program for women and children.

Family House N.O.W.
1020 N. 48th Street
Philadelphia, PA 19131
215. 878. 8616
Residential treatment program for substance-abusing homeless, pregnant and parenting women.
SECTION SIX
Substance Abuse Programs

Caton Village
1239 Spring Garden Street
Philadelphia, PA 19123
215. 978. 8010
Long-term residential treatment program for substance abusing women and their children.

Beacon House
100 E. Lehigh Avenue
Philadelphia, PA 19125
(on grounds of Episcopal Hospital)
215. 427. 2209
Inpatient program for pregnant and parenting women (up to 2 children under the age of 12). Outpatient program for men and women.

Community Behavioral Health
888. 545. 2600
My Sister’s Place
5601 Kingsessing Avenue
Philadelphia, PA 19143
215. 727. 1640
Residential treatment program for pregnant substance abusers, and addicted women and their children under the age of 6. In affiliation with Jefferson Hospital.

Thomas Jefferson University Hospital Family Center
Department of Pediatrics
1201 Chestnut Street, 11th Floor
Philadelphia, PA 19107
215. 955. 8577
In-patient program for pregnant women and for women whose children are under 6 years old. Outpatient for pregnant women only.

Women In Transition
21 S. 12th Street, 6th Floor
Philadelphia, PA 19107
215. 751.1111 (hotline)
215. 564. 5301 (office)
Individual and group counseling for women with addictions

CHANCES
1200 Callowhill Street, Suite 102
Philadelphia, PA 19123
215. 923. 0218 ext. 5228
www.phmc.org
Intensive outpatient substance abuse treatment program for women with children.

Hahnemann University Behavioral Health Services
1302 Race Street, 2nd Floor
Philadelphia, PA 19107
215. 557. 2126
www.healthfederation.org
Outpatient substance abuse treatment for pregnant women or women who have children between 0-3 years.

Jewish Family and Children Services Project Pride
10125 Veree Road, Suite 300
Philadelphia, PA 19116
215. 934. 5551
www.info@jfcfphil.org
Teen pregnancy and substance abuse prevention program.

Shalom Inc.
1080 N. Delaware Avenue, 6th Floor
Philadelphia, PA 19125
215. 425. 7727
Teen pregnancy and substance abuse prevention program.

C Programs for Men

St. Elizabeth’s Recovery Residence (Men)
Project HOME
1850 N. Croskey Street Philadelphia, PA 19121
215. 763. 1820
www.projecthome.org
Long-term residential recovery program for the chronically homeless, substance-abusing men.

Achievement through Counseling and Treatment (ACT)
5820 Old York Road
Philadelphia, PA 19141
215. 276. 8400
Outpatient drug and alcohol counseling for men.

YMCA of Germantown
5722 Greene Street
Philadelphia, PA 19144
215. 844. 3281
www.ymca.com
Residential drug and alcohol program; case management; employment assistance and assistance in obtaining housing.
**Other Recovery Programs**

**Alcoholics Anonymous Hotline**
215. 574. 6900

**Narcotics Anonymous Hotline**
610. 934. 3944
610. 534. 9510

**Gaudenzia House**
2331 N. Broad Street
Philadelphia, PA 19140
215. 228. 0644
www.gaudenzia.com
Residential treatment program for HIV+ substance abusers.

**Diagnostic Rehabilitation Center (DRC)**
229 Arch Street
Philadelphia, PA 19106
215. 625. 8000
215. 625. 8060
Variety of services, including residential and outpatient drug and rehab programs; serves men and women (including women with children).

**Genesis II**
1239 Spring Garden
Philadelphia, PA 19121
215. 763. 2650
Drug and alcohol residential for women with children.

**Horizon House**
120 S. 30th Street, 5th Floor
Philadelphia, PA 19104-3404
215. 386. 5128
Variety of services, including residential programs for men and women with substance abuse problems, counseling, outpatient treatment, case management and programs for persons with mental health problems.

**One Day At A Time (ODAAT)**
1400 W. Stiles Street
Philadelphia, PA 19121
215. 769. 4960
Recovery houses for men and women; no insurance necessary.

**Jefferson Cocaine Program**
1021 S. 21st Street, 2nd Floor
Philadelphia, PA 19146
215. 790. 9942
Outpatient 3 month program – Mon/Wed/Fri; accept any or no insurance, for substance abuse, HIV testing and counseling for clients.

**SELF Inc.**
1425 Arch Street, 3rd floor
Philadelphia, PA 19102
215. 496. 9550
Outpatient drug and alcohol counseling; nonresidential recovery houses; serves men and women.

**Presbyterian Hospital**
3910 Powelton Avenue, 5th floor
Philadelphia, PA 19104
215. 662. 8283 (inpatient)
215. 662. 8747 (outpatient assessment center)
Inpatient and outpatient programs for men and women, including detox.

**University of Pennsylvania**
Treatment Research Center
3900 Chestnut Street
Philadelphia, PA 19104
215. 222. 3200
www.med.upenn.edu
Comprehensive outpatient drug and alcohol program for men and women. No insurance needed.

**Eagleville Hospital**
100 Eagleville Road
Eagleville, PA 19408
610. 539. 6000
In-patient detox and rehab program for men and women.
SECTION SEVEN

Transitional & Permanent Housing
A
Permanent Housing Programs

Philadelphia Housing Authority

The largest permanent housing program in Philadelphia is the Philadelphia Housing Authority, funded by the U.S. Department of Housing and Urban Development (HUD). There are two types of housing available – conventional public housing and Section 8 housing. Conventional public housing is housing available in the public housing developments or in scattered sites. The Section 8 program involves a rent subsidy to households in privately owned rental housing. Applicants will be placed on a waiting list upon completion of the application.

PHA
Carl Greene, Executive Director
12 S. 23rd Street
Philadelphia, PA 19103
215. 684. 4000
www.phila.gov

Central Admissions
642 N. Broad Street
Philadelphia, PA 19130
215. 684. 4300

Section 8 Program
642 N. Broad Street
Philadelphia, PA 19130
215. 684. 4300

Philadelphia Housing Development Corporation

The Central Intake and Counseling Unit
1234 Market Street, 20th Floor
Philadelphia, PA 19107
215. 448. 3000
www.phila.gov

Provides information on a variety of permanent and supportive housing services, and operates several housing programs, including the 1202 A Program which provides assistance in obtaining and renovating vacant houses; and the Homestart Program, which provides rehabilitated homes for sale to low and moderate income families.

Women’s Community Revitalization Project

407 Fairmount Avenue
Philadelphia, PA 19123
215. 627. 5550

Low cost rentals, support services.

Dignity Housing

5221 Germantown Avenue
Philadelphia, PA 19144
215. 713. 0960
215. 713. 0968 (fax)
www.dignityhousing.org

Provides transitional housing for people on Section 8 waiting list.

Sheriff Sale Properties

Office of Housing and Community Development Sheriff Sale Unit
100 S. Broad Street
Philadelphia, PA 19107
215. 686. 3535
www.phila.gov

Information and applications for properties to be sold at sheriff sale.

Tenant Occupied Properties at Sheriff Sale (TOPSS)

Philadelphia Housing Development Corporation
1234 Market Street, 17th Floor
Philadelphia, PA 19107
215. 448. 3139
www.phila.gov

Information and applications for tenants of sheriff sale properties.

Donor Taker Program

Philadelphia Redevelopment Authority
1234 Market Street
Philadelphia, PA 19107
215. 209. 8664
www.phila.gov

Houses donated to the City available for applicants.

Endow-A-Home

Resources for Human Development
4343 Kelly Drive
Philadelphia, PA 19129
215. 951. 0300
215. 951. 0330
www.rhd.org

Permanent housing for homeless mothers and their children.

OPEN - Fund for an Open Society

603 Walnut Lane, Suite 2
Philadelphia, PA 19128-1713
215. 482. 6736
www.openfoc.org

Provides below rate mortgages.
SECTION SEVEN
Transitional & Permanent Housing

Philadelphia
Unemployment Project
Mortgage Foreclosure Hotline
1201 Chestnut Street, Room 702
Philadelphia, PA 19107
215. 557. 0822
215. 557. 6981 (fax)
www.paucstate.pa.us
Mortgage assistance.

Acorn Housing Corporation
Michelle Taylor, Sr. Housing Counselor
846 N. Broad Street, 1st Floor
Philadelphia, PA 19130
215. 765. 1221 (phone)
215. 765. 0045 (fax)
Provide housing for low and moderate-income level individuals. Also provide seminars for first time homebuyers, as well as information on foreclosure prevention and weatherization.

St. Anthony’s Residence
Ingerman Group
2309-2333 Carpenter Street
Philadelphia, PA 19146
215. 985. 0555
Provide permanent housing for seniors (62 years+), perform a criminal and credit background check.

Transitional/Supportive Housing

Many persons move from shelter into transitional or supportive housing before moving on to independent living. Admission criteria are different for each program and many specialize in specific populations. Information should be obtained by phone before referring clients. (Other transitional and supportive housing options are listed under Section 5: Mental Health, and Section 6: Substance Abuse)

Veteran’s Housing

Men’s Sec
1344 W. York Street
Philadelphia, PA 19132
215. 225. 8420
215. 235. 8660
Emergency shelter and transitional housing for homeless and/or substance abusing male veterans.

People’s Emergency Center
3902 Spring Garden Street
Philadelphia, PA 19104
215. 382. 7523
215. 382. 7521 (shelter line)
Emergency shelter and subsequent transitional housing for single women, women with children and teenage girls.

Women’s Alternative Center
519 Station Road
Wawa, PA 19063
610. 459. 9177
3-6 month residential and non-residential self-sufficiency program for women and children.

Pathways PA
Supervised Independent Living (SIL)
4414 Chestnut Street
Philadelphia, PA 19104
215. 387. 1470
www.womensassoc.org
Provides apartment residency and comprehensive supportive services to teen moms and their children who would otherwise be homeless and not remain with their children. The program serves dependent and delinquent teens, ages 16-21, and includes education and employment assistance, life and parenting skills education, interpersonal skills enhancement and housing.

Housing for Women/Children

Project Rainbow
413 W. Master Street
Philadelphia, PA 19122
215. 769. 1830
Transitional housing for single women with children.

HELP Philadelphia
4910 Wyalusing Avenue
Philadelphia, PA 19131
Shirley Robinson (Director)
215. 473. 7451
www.phmc.org
Transitional housing program for women with up to two children.
SECTION SEVEN
Transitional & Permanent Housing

**Housing for Persons with Physical Disabilities**

**Inglis Housing Corporation**
2600 Belmont Avenue
Philadelphia, PA 19131
215. 878. 5600
www.inglis.org
Provides an independent living facility for persons with physical disabilities.

**Housing for Individuals with HIV**

**Good Shepherd**
1225 Race Street
Philadelphia, PA
215. 569. 1101

**Calcutta House**
1601 W. Girard Avenue
Philadelphia, PA 19130
215. 684. 0480
www.calcuttahouse.org

**Balcks Educating Blacks About Sexual Health Issues (BEBASHI)**
1217 Spring Garden Street, 1st Floor
Philadelphia, PA 19123
215. 769. 3561
www.bebashi.org

**Housing for the Elderly**

**Riverview Home**
City of Philadelphia
7979 State Road
Philadelphia, PA 19136
215. 335. 8313
www.olderadultservices.org
Personal care boarding home for adults 60 and older; 18-59 if disabled.

**Other Transitional/Supportive Programs**

**Focus House**
Gaudenzia, Inc.
701 N. 63rd Street
Philadelphia, PA 19151
215. 477. 0063
215. 477. 0064
www.gaudenzia.org
Housing for dually diagnosed men.

**The Bethesda Project**
1630 South Street
Philadelphia, PA 19146
Administrative Offices
215. 985. 1600
Shelter and transitional housing for frail (ill, elderly, mentally ill) men and women. Also offer a safe-house where residents can reside, and with improved lifestyle transcend to single room occupations.

**Reed House**
1320 S. 32nd Street
Philadelphia, PA 19146
215. 755. 6789
Single room occupancy based on income for men and women.

**Station House**
2601 North Broad Street
215. 227. 4086
Offer transitional housing by recommendation; single room occupancy providing postal services, and communal bathrooms and kitchen.

**Methodist Home for Children**
Bridge House
4300 Monument Road
Philadelphia, PA 19131
215. 877. 1925
Transitional housing for males.

**Friends Rehabilitation Program**
4750 Locust Street
Philadelphia, PA 19139
215. 747. 2246
Transitional housing.

**1260 Housing**
2042-48 Arch Street
Philadelphia, PA 19103
215. 557. 8484
Subsidized rental program. Requires referrals through shelters.

**Horizon House**
1201 Chestnut Street, 14th Floor
Philadelphia, PA 19107
215. 636. 0606
www.phmc.org
Subsidized rental program. Requires referrals through OSH.

**Resources for Human Development**
4343 Kelly Drive
Philadelphia, PA 19129
215. 951. 0330
www.rhd.org
Subsidized rental program. Requires referrals through OSH.
Northwest Philadelphia Interfaith Hospitality Network
7047 Germantown Avenue
Philadelphia, PA 19119
215. 247. HOME (4663)
215. 247. 0544 (fax)
www.philashelter.org

NPIHN provides programs for homeless and at-risk families such as counseling and referrals, congregational based shelter, case management, and lifeskills education and recreation.

Philadelphia Senior Center
509 S. Broad Street
Philadelphia, PA 19147
215. 546. 5879
www.philaseniorcenter.com

Offers over 50 different programs weekly; a nutritious lunch, and counseling services ranging from healthcare to housing.

Philadelphia Corporation for the Aging
642 N. Broad Street
Philadelphia, PA 19130
215. 765. 9000
www.pca.phl.org

Long-term care programs including Long-term Care Access options, in-home care, an Ombudsman Program, (health and Nutrition programs), senior centers, employment services, legal, protective and transportation services.

C Supportive Housing Services

Multi-Service Related Programs

Government Center, Ground Floor
2nd & Orange Streets
Media, PA 19063
610. 891. 5101

Colony Building
511-513 Welsh Street
Chester, PA 19013
610. 874. 8451
www.caadc.org

Direct services and advocacy, including fuel assistance, housing counseling, information and referral, emergency housing, rental assistance for residents of Delaware County.

Housing Association of Delaware Valley
1500 Walnut Street, Suite 601
Philadelphia, PA 19102
215. 545. 6010
www.hadv.org

Community education, housing counseling, information and referral.

Home Improvements and Repairs

Impact Services Corporation
124 E. Indiana Avenue
Philadelphia, PA 19134
215. 739. 1600

Home maintenance and repairs, sale of low cost building materials, inspection, roof insulation, low and no cost energy conservation, weatherization.

Action Loans
Redevelopment Authority
1234 Market Street, 16th Floor
Philadelphia, PA 19107
215. 854. 6515
www.phila.gov

Below market rate home improvement loans for owner-occupied properties.

Senior Housing Assistance Repair Program (SHARP)
Philadelphia Corporation for Aging
642 N. Broad Street
Philadelphia, PA 19130
215. 765. 9000
(Press “O” for SHARP Intake Coordinator)
www.pca.phl.org

Minor home repairs, adaptations for the physically disabled elderly. No emergency repairs.

License and Inspections
License and Inspections, Services & Operations Unit
1461 JFK Blvd, 11th Floor
Philadelphia, PA 19102
215. 686. 2463
www.phila.gov

Handles complaints about major repairs.

Emergency Rental Repair
Basic Systems Repair Program (BSRP)
Philadelphia Housing Development Corporation
1234 Market Street, 17th Floor
215. 448. 2160 (hotline)
215. 448. 3000 (main number)
www.phila.gov

Emergency repairs (electrical, heating, plumbing).
Eighteenth Street Development Corporation
1815 S. 18th Street
Philadelphia, PA 19145
215. 271. 0053
Home repair and referral in Point Breeze section of the city.

**Housing Counseling Services**

**Philadelphia Council for Community Advancement**
100 N. 17th Street, 7th Floor
Philadelphia, PA 19103
215. 567. 7803
Housing counseling, technical assistance, money management, default and delinquency counseling.

**Tenant Union Representative Network (TURN)**
1315 Walnut Street, 3rd Floor
Philadelphia, PA 19107
215. 940. 3900
Landlord/tenant dispute resolution, information and referral, self-help groups, various housing programs.

**Housing Association of Delaware Valley**
Information Program
658-60 N. Watts Street
Philadelphia, PA 19123
215. 545. 6010
www.hadv.org
Fuel assistance, mortgage counseling, supportive services; housing rehabilitation in the New Kensington area.

**Fair Housing Commission**
City of Philadelphia
34 S. 11th Street – 6th Floor
Philadelphia, PA 19107
215. 686. 4670
www.phila.gov
Tenant/landlord disputes, housing complaints. Provide permanent housing for homeless people.

**Utility Assistance**

**PECO Energy**
Philadelphia Electric Company
2301 Market Street
P.O. Box 8699
Philadelphia, PA 19101
215. 841. 4000
(or contact your local office)
800. 732. 6477 (Human Resource)
www.peco.com
Counseling, billing arrangements for elderly.

**Energy Coordinating Agency of Philadelphia, Inc.**
1924 Arch Street
Philadelphia, PA 19103
215. 988. 0929
www.ecasavesenergy.org
Referrals to various fuel assistance programs, weatherization, energy-related home repair, and heater hotline for low-income homeowners.

**Low Income Home Energy Assistance**
215. 686. 2590
(City of Philadelphia Heat Hotline)
www.phila.gov
City fuel crisis program; operates seasonally.

**Emergency Rent/Mortgage Assistance**

**Greater Philadelphia Urban Affairs Coalition**
1207 Chestnut Street
Philadelphia, PA 19107
215. 851. 0110
www.gpuac.org
Emergency rent/mortgage program for low-income individuals or families.

**Act 91 Homeowners Emergency Mortgage Assistance Plan**
(PA Housing Finance Authority)
PHFA/HEMAP
P.O. Box 15530
Harrisburg, PA 17105-5530
800. 342. 2397
717. 780. 3975 (fax)
717. 780. 3995 (fax)
www.pacafe.org
PHFA/HeMAP
2101 N. Front Street
Harrisburg, Pa 17110
Overnight delivery mail
Pays delinquent mortgage; possibility of continued payments if unemployed/health problems.

**Emergency Shelter Assistance Program**
Temporary assistance
1400 Spring Garden Street
215. 560. 1976
Intake:
Monday – Friday:
8:30 a.m. – 12:00 p.m.
Temporary assistance, emergency assistance for security deposit and to prevent evictions.
Additional Public Housing Options

**Housing and Urban Development (HUD)**

www.hud.gov

HUD’s goal is to increase homeownership, support community development and increase access to affordable housing free from discrimination.

**Tenant Union Representative Network (TURN)**

1315 Walnut Street, 3rd Floor
Philadelphia, PA 19107
215. 940. 3900
thenry@critpath.org

TURN helps individuals with evictions, utilities, transitions from shelters to private housing, monthly rent supplements, as well as a variety of other housing assistance programs.

**Richard Allen Phase III**

Special PHA Management Branch
1100 Fairmount Avenue
Philadelphia, PA 19123
215. 684. 4630

Low income tax credit housing.

**Residences at Hawthorne**

Pennrose Management Co.
1601 Federal Street
Philadelphia, PA 19123
215. 545. 1334

Low income tax credit housing, with set rents. $18,850 minimum household income.

**The Courtyards at Riverview**

AIMCO
1024 S. 4th Street
Philadelphia, PA 19147
215. 551. 7091

Low income tax credit housing for seniors (62+) and multifamily units. Approximately a one year waiting list period.
SECTION EIGHT

Benefits & Entitlements
Recent legislation on both the federal and state levels have introduced significant changes in the public assistance programs in Pennsylvania. Pennsylvania has cut eligibility for the General Assistance (GA) programs over the past several years, and continues to do so. Federal welfare legislation changed Aid to Families with Dependent Children (AFDC) to Temporary Assistance to Needy Families (TANF), which is a block grant to the states. Some of the changes incorporated in the TANF program include work requirements for welfare recipients, and a five-year lifetime limit for the receipt of cash benefits. The five-year timeline for cash benefits began on March 3, 1997.

Specific program components and eligibility requirements will continue to change as Pennsylvania incorporates the federal changes. Legal challenges to various program components will also likely continue. Therefore, included in this section are phone numbers from which the most current information can be obtained, rather than specific program components.

## Philadelphia County Assistance Office
The Philadelphia County Assistance Office administers several programs, including (1) Cash Assistance; (2) Medical Assistance; (3) Food Stamps; and (4) Employment and Training Programs. Applications for all public assistance programs can be obtained at the District offices (see below).

Questions about changes to existing programs, eligibility requirements and assistance with any problems may be directed to:

### Department of Public Welfare
Community Services Department  
1400 Spring Garden Street, Room 601  
Philadelphia, PA 19130  
215. 560. 2547  
www.dpw.state.pa.us

### Director of Community Services
Jeffrey Blumberg  
215. 560. 3283

## District Offices
The city is divided into districts; persons applying for public assistance must apply at the district office, which incorporates their address (including mailing addresses for homeless persons).

Each District Office has a designated liaison person. The role of the liaison is to help homeless client's work through the system in order to receive the benefits they are entitled. You may call a client's given district and ask for the district homeless liaison for assistance.

### Alden District
5853 Germantown Avenue  
Philadelphia, PA 19144  
215. 560. 4801  
215. 560. 4854 (Liaison)

### Boulevard District
4109 Frankford Avenue  
Philadelphia, PA 19124  
215. 560. 6501

### Center District
900 N. Marshall Street  
Philadelphia, PA 19123  
215. 560. 3601

### Delancy District
5548 Chestnut Street, 1st Floor  
Philadelphia, PA 19139  
215. 560. 3700

### Elmwood District
5754 Market Street, 1st Floor  
Philadelphia, PA 19139  
215. 560. 3801

### Federal District
1334 Bainbridge Street  
Philadelphia, PA 19147  
215. 560. 4401
Girard District
961 N. Marshall Street
Philadelphia, PA 19123
215. 560. 3501

Hill District
301 E. Chelten Avenue, 3rd floor
Philadelphia, PA 19144
215. 560. 5200

Jefferson District
2701 N. Broad Street, 3rd Floor
Philadelphia, PA 19132
215. 560. 6653

Kent District
2701 N. Broad Street, 2nd Floor
Philadelphia, PA 19132
215. 560. 5400

Lehigh District
2701 N. Broad Street, 3rd Floor
Philadelphia, PA 19132
215. 560. 4609

North District
219 E. Lehigh Avenue
Philadelphia, PA 19125
215. 560. 4087

Ogontz District
301 E. Chelten Avenue, 2nd Floor
Philadelphia, PA 19144
215. 560. 5000

Ridge District
1350 W. Sedgley Avenue
Philadelphia, PA 19132
215. 560. 4900

Snyder District
990 Buttonwood Street
Philadelphia, PA 19123
215. 560. 4301

Tioga District
1348 Sedgley Avenue
Philadelphia, PA 19132
215. 560. 4701

Unity District
4111 Frankford Avenue
Philadelphia, PA 19124
215. 560. 2304 (liaison)

West District
5070 Parkside Avenue
Philadelphia, PA 19131
215. 580. 6101

Cash Assistance
There are two categories of Cash Assistance: General Assistance (GA) and Temporary Assistance to Needy Families (TANF).

Medical Assistance
Welfare information line: answers all questions about welfare.
800. 572. 7091 (access card)

Categorically Needy:
Services covered include: outpatient and in-hospital care: doctors; and lab fees, clinic, prescription drugs; and some over-the-counter medications for which the client has a prescription; medical prostheses and equipment; and dental emergencies. Services not covered are routine dental care, including dentures and cold and cough medications.

Medically Needy:
Services covered include in and outpatient care, clinics, lab fees, and doctor fees. Services not covered include prescription medication (except for children under 21).

Healthy Horizons:
Special Medical Assistance is available to the elderly and disabled with income and asset limits under the Healthy Horizons Categorically Needy Program or the Healthy Horizons cost-sharing program.

Healthy Beginnings:
This program provides categorically needy medical assistance coverage to a woman during pregnancy and for sixty days after delivery. This also covers care for qualified children born after September 30, 1983.

EPSDT - Early and Periodic Screening, Diagnosis, and Treatment services are available to detect potentially progressive and debilitating diseases or conditions, which interfere with a child’s normal development and learning. For more information call 800. 543. 7633.
Alternative Medical Assistance

Health Choices is Pennsylvania’s mandatory managed care program through which over 500,000 Medical Assistance recipients in Philadelphia and the surrounding counties receive health care coverage under one of several different managed care providers. While physical health is covered by these companies, behavioral health (substance abuse care and mental health care) is covered under a new program in Philadelphia called Community Behavioral Health (CBH). This program is operated through the Department of Health.

The managed care organizations, which provide Health Choices, are:

Keystone Mercy Health Plan
200 Stevens Drive
Philadelphia, PA 191133
800. 521. 6860 (member number)
www.keystonemercy.com

Americhoice of Pennsylvania
5070 Parkside Avenue, Suite 6200
Philadelphia, PA 19131
800. 321. 4462
www.americhoice.com

Health Partners of Philadelphia
901 Market Street, Suite 900
Philadelphia, PA 19107
215. 849. 9606
www.healthpartners.com

Food Stamps

Eligibility for food stamps is based upon the household’s total income, household expenses and resources. Since May of 1987, those people living in emergency shelters are also eligible for food stamps. However, recent legislation has also introduced stricter eligibility, particularly for single individuals. For qualification information call 215. 560. 2547.

Employment and Training Programs

There are New Directions Employment and Training Programs in each of the district county assistance offices. In addition, there are three central units, which assist with job development efforts.

Job Development Unit
215. 560. 3350

Central Literacy & Education Unit
215. 560. 3417

Community Work Experience Program
215. 560. 3550

Teen Parenting
215. 560. 3268

Social Security Administration Benefits

Social Security Disability Insurance (SSDI)
800. 772. 1213
www.ssa.gov/disability

SSDI is an entitlement program. Financial assets and unearned income have no bearing on eligibility or the amounts received. This means that those who qualify for disability are entitled to payments. The amount will depend on an individual’s previous salary. Those eligible include: disabled workers under 65 and their families; single people disabled before age 22; and disabled widow and widowers of workers who are insured at death. Disability is determined by medical evidence.

Supplemental Security Income (SSI)
800. 772. 1213
www.ssa.gov

Supplemental Security Income (SSI) is a federal program that makes monthly payments to aged, blind, and disabled people who have limited income and resources. Disabled and blind children may qualify too. SSI recipients are usually eligible for other benefits such as Medicaid, food stamps, and other social services. Call to find appropriate intake location and procedure.
C Veteran's Administration

The Veteran Administration has a variety of benefits available to those who have served in active military, naval or air service and to their dependents, including health and substance abuse treatment programs.

Veterans Administration (Philadelphia)
800. 827. 1000 (hotline)
438. 5225 (benefits and insurance information)
www.va.gov

Vet Center
215. 627. 0238

Philadelphia Veterans Multi-Service Center
215. 923. 2600

D Unemployment Compensation Offices

Services are available to provide employment assessment, assistance, counseling and job placement, as well as processing claims for the provision of unemployment insurance.

Administrative Office/Regional Job Center
www.dli.state.pa.us

E Women, Infant and Children’s Program (WIC)

WIC is a supplemental food and nutrition education program funded by the federal and state governments to make nutritious foods available to women, infants and children.

The following persons may be eligible:
Women who are pregnant, breastfeeding, or have given birth within the last six months; Infants; and Children under five years of age

Call the main office for more information, and location of community programs:

WIC Main Office
North, Inc.
642 N. Broad Street, Suite 101
Philadelphia, PA 19130
215. 978. 6100
www.fns.usda.gov/wic
Family Saving Program (Women’s Opportunity Resource Center)
2010 Chestnut Street
215. 564. 5500
www.worc-pa.org

Consumer Credit Counseling Service of Delaware Valley
1515 Market Street, Suite 1325
Philadelphia PA 19102
215. 563. 5665

The Partnership CDC Counseling Services
4020 Market Street
Philadelphia, PA 19104
215. 662. 1612
SECTION NINE

Employment & Training
A

Educational and Vocational Programs

Education for Homeless Children and Youth Program
Division of Student and Safe School Services, Pennsylvania Department of Education
333 Market Street
Harrisburg, PA 17126-0333
717. 783. 3755
717. 772. 2066

Baker Industries
3506 F. Street
Philadelphia, PA 19134
215. 291. 5700

Provides employment to homeless men or women in Philadelphia.

Community Occupational and Readiness Placement Program (CORPP)
1217 Sansom Street, 7th Floor
Philadelphia, PA 19107
215. 592. 8011

Employment and life skills training.

The Employment Project
526 W. Girard Avenue
Philadelphia, PA 19123
215. 923. 1694

Provides various employment services for homeless people.

Impact Services Corporation
1952 E. Allegheny Avenue
Philadelphia, PA 19134
215. 739. 1600

Employment training, basic education and life skills training.

Jewish Employment Vocational Services (JEVS)
1845 Walnut Street, 7th Floor
Philadelphia, PA 19103
215. 854. 1800
www.jevs.org

Employment and life skills training.

Philadelphia Unemployment Project
1201 Chestnut Street, Room 702
Philadelphia, PA 19106
215. 557. 0822
www.libertynet.org

Employment training and life skills training.

Private Industry Council (PIC)
One Suburban Station, Suite 1300
1617 John F. Kennedy Blvd.
Philadelphia, PA 19103
215. 567. JOBS

Provides employment, training, placement and job development programs.

Salvation Army - Correctional Services
701 N. Broad Street
Philadelphia, PA 19123
215. 787. 2824
215. 787. 2826
www.thesalvationarmy.org

Provides job training and life skills training for those in criminal justice system and various social services.

United Methodist Neighborhood Services
804 North Broad Street
Philadelphia, PA 19130
215. 236. 0304

Employment training, life skills training, and clothing and food.

Vocational Rehabilitation Office, Department of Labor and Industry
444 N. 3rd Street, 5th Floor
Philadelphia, PA 19123
215. 560. 1900

Monday - Friday:
8:30 a.m. - 5:00 p.m.

Assists with hearing aids, prosthesis and job training for people with physical and mental disabilities.

Greater Philadelphia Urban Affairs Coalition
1207 Chestnut Street, 7th Floor
Philadelphia, PA 19107
215. 851. 0110

General/GED Programs

District 1199C
100 S. Broad Street, 10th floor
Philadelphia PA 19102
215. 568. 2220

Philadelphia Housing Authority
Educational Opportunities
215. 684. 3722

Mayor’s Commission on Literacy
215. 686. 5250

Help for those 16 and older to improve reading, writing, math, and English language skills, study help, and GED prep. Also holds free computer classes.

Call to find program to meet your individual needs or check schedule online at: www.philalitteracy.org.
Nicetown Tioga Library Branch  
3720 North Broad Street  
(at Erie Avenue)  
215. 474. 1235 ext 200  
Tuesdays, Thursdays:  
1:30 - 4:00 p.m.  
Free Adult Basic Education and GED classes.

Wyoming Library Branch  
231 E. Wyoming Avenue  
215. 474. 1235 ext 200  
Free ABE/GED classes Mondays and Wednesdays 5:30 - 8:00 p.m.

Lutheran Settlement House  
Widener Library Branch  
2808 W. Lehigh Ave  
215. 426. 8610 ext 242, ext 226  
Free GED classes Mondays and Wednesdays 2:00 - 4:30 p.m

GED Testing Centers  
Test Fees:  
$60.00 for the complete battery of five tests; $12.00 per retest.  
If you are on public assistance, the welfare department will pay for your testing. Contact your DPW case worker for further information. Any problems, contact Community Legal Services at 215. 981. 3700  
May need at least two forms of identification including photo ID to register.

Community College of Philadelphia Assessment Center (BG-9)  
17th & Spring Garden Streets  
215. 751. 8006

District 1199C Training/Upgrading Fund Breslin Learning Center  
100 S. Broad Street, 10th Floor  
215. 568. 2220  
Temple University Measurement and Research Center  
Broad & Berks Streets  
215. 204. 8613

Re-entry/ Ex-offender Employment Resources

Faithful Resources  
267. 235. 7053  
(call for appointment)  
Ex-offenders are assisted with job placement, and offered various leads.

Pennsylvania Prison Society  
215. 564. 4775  
Linda Manson, ext. 124  
Offers a variety of assistance to ex-offenders.  
Intake: Mondays at 10:00 a.m. (call first)Workshops are held Tuesday through Friday. After completion, participants are offered job training and employment assistance/certification.

Mayor’s Office of Community Service  
1739 S. 54th Street at Woodland Avenue  
Walk-in Monday through Friday 8:30 a.m. to 5:00 p.m. for assistance with employment (services ex-offenders and those with pending cases/sentencing).

Job Preparation Programs

Philadelphia Housing Authority Employment/Training Programs:  
www.pha.phila.gov

Pre-Apprenticeship Construction Training  
215. 684. 8050

CNA Training Program  
215. 684. 3722

Pharmacy Training Program  
215. 684. 3722

Security Job Opportunities  
215. 684. 3722

Social Service Apprentice Program  
215. 684. 1014

Summer-Youth Employment  
215. 684. 1196

Websites for Job Seekers

America Friends Service Committee  
www.afsc.org/jobs.htm

American Society for Training and Development, Philadelphia Chapter  
www.astdphl.org/jobonlin.asp

Digital City - Philadelphia Employment  
www.digitalcity.com/Philadelphia.employment/

PALMIDS  
PA Labor Market Information  
www.lml.state.pa.us/palmids/Disclaim.asp
The Maximizing Participation Project (MPP) is an innovative program designed to assist cash assistance recipients who are exempt from the Road to Economic Self-Sufficiency through Employment and Training (RESET) Program work requirement or mandatory clients who have been repeatedly unsuccessful in obtaining or maintaining employment to reach their individual potential. This includes clients who are non-willfully non-compliant with the work requirement. It is designed to help clients reach self-sufficiency through a variety of tools and resources, including social and health related services, education, training and ultimately employment opportunities.

MPP’s primary goal is to provide services and encouragement that will help the client participate in employment and move toward employment and self-sufficiency through:

- Increased hours per week of participation in a work activity.
- Increased participation in employment.
- Increased participation in training.
- Documentation to support SSI application, for clients who cannot increase participation in these ways.
Youth Employment, Education, & Job Training

Greater Philadelphia Urban Affairs Coalition
1207 Chestnut Street, 4th Floor
215. 851. 1822
Offers youth ages 14–21 work experience, job skills, summer career exploration, and preparation for higher education. Call for details or stop by to pick up an application.

Job Corps.
1420 Walnut Street
First Floor Rear, Suite 100
800. 733. JOBS
215. 985. 3650 (residential program)
GED, occupational skills training, job placement, opportunities at local colleges and institutions, free room and board, spending money, and incentive bonuses. (Facilities maintenance, business technologies, food service, health occupations).
Non-residential program:
4601 Market Street
215. 471. 9683
GED and vocational training, weekly transpass and stipend.

Pregnant and Parenting Youth
1617 JFK Blvd. 13th Floor
Phila. Workforce Development Corp.
215. 557. 2852
For pregnant or parenting youth ages 18-22 who have not completed high school or received a GED. Offers job development skills, education, training, and assistance customized to each participant's individual goal.

Seasonal Maintenance Attendants/Recreation Department
Offers youth an opportunity to work and learn in daily maintenance of neighborhood recreation centers and parks.
Apply at 1515 Arch St. 10th Floor (with birth certificate, photo ID, and SS card)
Or call 215. 683. 3600 for more info.

JEVS WOW Project
1330 Rhawn Street
215. 728. 4708
Provides occupational and employer-driven skills training to low-income, out of school youth through its Orleans Training Institute. The program offers GED preparation, mentoring, job-readiness training, leadership development, intensive case management and supportive services, and job placement in high growth industries. Youth will have the opportunity to gain employer-driven skills and credentials in computer and business services, food service/dietary aide, hospitality and commercial custodial skills, and property maintenance.

Norris Square Civic Association
Occupational Skills Program
149 W. Susquehanna Avenue
215. 426. 8723
Job readiness training and post-secondary education preparation to low-income and at risk out-of-school youth from the Norris Square Community. NSCA's Occupational Skills Program will work with youth to refine and expand job-seeking skills and establish a formal training program in Early Childhood Development.

District 1199C Training and Upgrading Fund
Youth Accessing Nursing Careers
1319 Locust Street
215. 568. 2220
The Training Fund provides academic enrichment and occupational training to out-of-school youth throughout Philadelphia through the Youth Accessing Careers in Nursing (YACN) program. The program provides contextualized academic enrichment along with occupational training that qualifies participants for state certification and employment as nurse aides. Students will experience a variety of learning opportunities including classroom activities, nursing skills laboratories, computer learning, field trips, expert presenters, and a clinical experience in a long-term care facility. The program will incorporate life skills and work readiness skills in career training, as well as group and individual counseling.
College Opportunity Resource for Education (CORE Philly)
877. CORE. PHL
www.corephilly.org
Programs to provide funding for Philadelphia residents who are interested in attending college.

Education Works
3149 Germantown Avenue
267. 575. 7148
GED instruction, on-the-job training, post-secondary preparation, career exploration, and work experience to out-of-school youth from throughout Philadelphia. In the program, youth will have an opportunity to work in childcare or computer applications. The primary goals for the program are:
1) assist youth in GED attainment,
2) teach youth basic computer literacy and/or child development training based on concentration, and
3) engage youth in career exploration and work readiness training.

E³ Finish Program
215. 763. 2393
Program for youth, 14-21, GED, life skills, employment readiness and training, incentives.

Philadelphia Youth Network (PYN)
267. 502. 3800
Call for GED/education programs for youth.

TURN program
877. TURN-180
Listing of all GED programs.

Youth Build
1231 N. Broad Street, 3rd Floor
215. 627. 8671
Youth (18 to 20 years old before 1st day of enrollment) who have dropped out of high school can apply for this program, which includes: vocational training (construction, technology, and nursing), diploma, community service, a stipend, assistance and transition to college, jobs, and training opportunities.

Applications are typically taken starting in Jan. and due July 31st for the following year, and can be picked up Mon through Thurs. 9am-2pm/ or can be downloaded from.
www.youthbuildphilly.org/admissions.html
Completed applications should be submitted by fax, mail or in person to:
YouthBuild
Philadelphia Charter School
ATTN: Admissions Personnel
1231 North Broad Street, 3rd Floor
Philadelphia, PA 19122
215. 763. 5774 (fax)

Career Wardrobe
215. 568. 6693
Provides interview clothes for individuals looking for employment.

Women’s Business Development Center
1315 Walnut Street, Suite 1116
215. 790. 9231
www.womensbdc.org

MenzFit
340 North 12th Street
Suite 210
Philadelphia, PA 19107
215. 922. 1614
Business development training and loan funds.

Philadelphia Housing Authority
215. 684. 4295
SECTION TEN

Additional Services
A

Food, Clothing, and Showers

City Hotline
215. 686. 1776

Food Stamps
215. 560. 2547
Welfare assistance info.

Baptist Women’s Center
1428 West Poplar Street
215. 235. 8070
Tuesday:
12:00 – 1:00 p.m.
Wednesday, Thursday:
11:30 – 1:30 p.m.
Food pantry
ID or referral needed

Bible Way Baptist Church
52nd & Master Streets
215. 477. 0778
September – June,
Tuesday:
12:00 – 2:00 p.m.
In house meal
Clothing selection when available.

Bright Hope Baptist Church
12th & Cecil B. Moore Avenue
215. 232. 6004
September – June,
Monday – Thursday:
6:00 – 6:45 p.m.
In house meals and food pantry.

Campbell AME Church
1657 Kinsey Street
215. 288. 2748
Sunday:
8:00 a.m. (meal following service)
Tuesday:
1:00 – 4:00 p.m.
Pizazz Program for senior citizens
Wednesday:
12:00 p.m. (meal following service.)

Catholic Worker Free Health Clinic
1813 East Hager Street
(1/2 block from St. Francis Inn)
215. 423. 0222
Showers for first 10 people who sign up or as many as can be showered
Tuesday & Wednesday at 9:15 am
Tuesday & Thursday at 4:15 pm
Friday at 11:15 am

Church of the Advocate
18th & Diamond Streets
215. 236. 0568
215. 236. 5848
Monday – Friday:
Winter:
12:00 – 2:00 p.m.
Summer:
2:00 – 4:00 p.m.
Clothing when available.

Ebenezer 7th Day Advent Church
15th & Christian Street
215. 545. 2650
Sunday:
10:00 – 12:00 p.m. (meal)

Freedom Christian Fellowship
4500 Westminster Avenue
215. 473. 6666
Tuesday:
11:00 1:00 p.m.
Food Pantry.
ID needed

Our Brothers Place
907 Hamilton Street
(1 block south of Spring Garden Street)
215. 236. 7024
215. 226. 0460
Daily:
8:00 – 9:00 a.m.
12:00 – 1:00 p.m.
5:00 – 6:00 p.m.
Clothing available by 10:00 a.m.
Washing machine available.

Harambe Baptist Church
5648 Chew Avenue
215. 849. 8693

Helping Hand Rescue Mission
610 North 6th Street
215. 627. 1656
Tuesday:
12:30 – 1:45 p.m. (lunch)
Sundays:
Meal following 1:15 service

Hillel Foundation
36th & Walnut Street
215. 898. 7391

September – June:
Monday – Friday:
11:30 – 2:30 p.m. (lunch)
5:30 – 7:30 p.m. (dinner)
Hosley Temple Christian
5305-5315 Germantown Avenue
215. 848. 2210
Tuesday:
11:00 – 1:00 p.m. (lunch)

James Memorial
United Methodist Church
47 East Haines Street
Philadelphia, PA 19144
215. 844. 9564
Referral needed.
Clothing when available—stop by any day of the week
Food given out on Thanksgiving, Christmas, and Easter.

Jireh Ministries
2501 West Master Street
215. 769. 2870
Monday, Wednesday, Friday:
10:00 –11:00 a.m. (meal)

Lombard Central Presbyterian
42nd Street & Powelton Drive
215. 222. 3044
Thursday, Friday:
10:00 – 11:00 a.m.

Lutheran Church of the Holy Communion
2110 Chestnut Street
215. 567. 3668
Tuesday, Friday:
12:30 – 4:00 p.m.
Welcome Center—snacks, movies, library.
2nd and 4th Tuesday of the month
Food pantry—must have a residence.

Mercy Hospice
334 South 13th Street
215. 545. 5153
All Week:
12:00 – 12:45 p.m. (lunch)
Tuesday, Thursday:
12:00 p.m.
Shower sign-up for women and children.

Metropolitan AME Church
20th and Fitzwater Streets
Philadelphia, PA 19146
215. 545. 3480
Tuesday:
11:30 – 1:15 p.m. (food distribution)
Thursday:
11:30 – 1:15 p.m. (lunch)
Referral required.

Monumental Baptist Church
50th & Locust Streets
215. 747. 1414
September – June:
Wednesday:
12:00 – 1:00 p.m. (lunch)

Mount Zion Baptist Church
50th Street & Woodland Avenue
215. 724. 0619
September – June:
Monday, Tuesday:
10:00 – 11:00 a.m. (food pantry)
Wednesday:
11:30 – 1:30 p.m. (lunch)

New Life Community Center
4727 North Broad Street
215. 457. 2322
Thursday:
4:00 p.m. (meal)
6:00 p.m. (regeneration program)

Old St. Joseph’s Church
4th & Walnut Street
215. 923. 2381
Tuesday, Thursday:
12:30 p.m. (lunch)

Our Mother of Sorrows
1030 North 48th Street
215. 878-0875
September – July:
Monday – Wednesday:
11:30 – 12:30 p.m. (lunch)

Phil Com to End Homelessness
802 North Broad Street
215. 232. 2300
All Week:
9:00 a.m. – 1:00 p.m. (showers and clothing for men)
Thursday:
2:00 p.m. (clothing for women)

Project HOME
1515 Fairmount Avenue
Philadelphia, PA 19130
215. 232. 7272
8:00 am – 3:30 p.m.
(mostly shelter services)
Food and shower services based on need.

Resurrection Baptist Church
54th St. & Landsdowne Avenue
215. 473. 9427
Tuesday:
10:30 a.m. – 1:00 p.m. (food pantry)
Thursday:
12:00 – 1:30 pm (lunch)
St. Agatha/St. James Newman Church Center
3728 Chestnut Street
215. 423. 5845
Monday, Wednesday:
5:00 – 6:00 p.m. (dinner)
Entrance at back.

St. Francis Inn
2441 Kensington Avenue
215. 423. 5845
Tuesday, Wednesday, Thursday:
10:00 – 11:00 a.m. (bag breakfast)
Friday – Sunday:
11:30 a.m. – 1:00 p.m. (lunch)
Monday – Thursday:
4:30 – 6:00 p.m. (dinner)
Clothing voucher 9:30 a.m. Thursday
to first 20 people.

St. John’s Hospice (Men only)
1221 Race Street
215. 386. 3916
Monday – Friday:
12:00 – 1:00 pm (lunch)
10:00 p.m. – 6:00 a.m.
(temporary housing)
Clothing and shower to first 20 men at 7:00 a.m.

St. Mary’s Church
3916 Locust Walk
215. 386. 3916
Thursday:
6:00 p.m. (dinner)
Saturday:
12:00 p.m. (bag lunch)

St. Vincent’s Parish Hall
115 East Price Street
215. 438. 1514
Friday:
5:00 – 6:00 p.m. (dinner)
Saturday, Sunday:
12:45 – 2:00 pm (lunch)
Clothing selection when available.

Salvation Army
4344 Frankford Avenue
215. 288. 3287
Tuesday, Thursday, Saturday:
12:00 – 12:30 p.m. (lunch)
Monday – Friday:
9:00 a.m. – 4:30 p.m.
(food pantry by zip code)

Sarnelli House
174 W. Diamond Street
215. 739. 9112
Tuesday:
1:00 pm (showers)
Clothing when available.

Second Pilgrim Baptist Church
854 North 15th Street
215. 763. 5821
September – June,
Thursday
5:00 – 6:00 p.m. (dinner)

Southwest Enrichment Center
1341 South 46th Street
215. 386. 8250
September – June,
All Week:
2:00 – 4:00 pm (food pantry)
Thursday:
11:30 – 1:00 pm

Sunday Breakfast Association
302 North 13th Street
215. 922. 6400
7:00 a.m. breakfast for overnight
clients
Lunch at 12:30 p.m. – must attend
chapel at 11:50 a.m.
Dinner at 6:30 p.m. – encouraged to
attend chapel at 5:30 p.m.

Tenth Presbyterian Church
17th & Spruce Streets
215. 735. 7688
Meal every 2nd Sunday of the month
following the 1:00 pm service Sunday
Dinner after bible study at 4:00 p.m.

Thankful Baptist Church
17th Street & Allegheny Avenue
215. 229. 5024
September – June,
Wednesday:
11:30 a.m. – 1:00 p.m. (lunch)

Tindley Temple
762 South Broad Street
215. 735. 7273
September – June,
Monday, Wednesday, Friday:
11:00 a.m. – 1:00 p.m.
Clothing Bank.

Union Baptist Church
1910 Fitzwater Street (at Martin Street)
215. 735. 7273
Friday:
11:30 a.m. – 1:00 p.m.
**University Lutheran Church of the Incarnation**
3637 Chestnut Street
215. 387. 2885

Tuesday:
5:00 p.m. (dinner and activities)

**United Methodist Neighborhood Service**
804 N. Broad Street
Philadelphia, PA 19130
215. 236. 0304

Tuesday, Thursday:
10:00 a.m. – 2:00 p.m. (food vouchers, need a referral)
Tuesday, Wednesday, Thursday:
10:00 a.m. – 2:00 p.m. (clothing)

**Woodland Presbyterian**
42nd & Pine Streets
215. 386. 1724

Friday:
6:00 – 7:00 p.m. (dinner)

**Share Food Program**
www.sharefoodprogram.com

**Greater Philadelphia Food Bank**
www.greaterphiladelphiafoodbank.org

**The Food Resource Guide**
www.foodresourceguide.org

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**B Transportation**

Amtrak
215. 824. 1600

Greyhound
800. 231. 2222

**CCT Connect Services**
215. 580. 7720

Paratransit company that transports senior citizens and the disabled.

**Philadelphia International Airport**
800. PHL. Gate

**SEPTA**
215. 580. 7800

**Logisticare**
1. 877. 835. 7412

Provides transportation to and from non-emergency medical appointments to Medicaid clients.

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**Discount Furniture**

**Maria Furniture**
2235 N. Front Street
215. 423. 8671

**2002 Outlet**
4635 Frankford Avenue
215. 533. 4020

**Dreamway Furniture**
1523 N. American Street
215. 423. 4022

Half price discount on furniture.

**New To You Furniture Warehouse**
Overbrook Plaza
5800 Lancaster Avenue

**Junior League Thrift Store**
27 West Lancaster Avenue
Ardmore, PA 19003
610. 645. 9696
610. 645. 0996 (fax)

**Dreamway**
Furniture Industries Inc.
2543 N. Hancock Street
Philadelphia, PA 19133
215. 426. 5161

**Gary Randazzo**
3400 Kensington Avenue
Philadelphia, PA 19134
215. 423. 8020

**Anthony Morman**
American Signature
9960 Roosevelt Boulevard
Philadelphia, PA 19115
215. 613. 1023
Legal Services

Temple Legal Aid
1719 N. Broad Street
Philadelphia, PA 19122
215. 204. 1800
Provides free legal services for low-income people.

University of Pennsylvania
3400 Chestnut Street
Philadelphia, PA 19104-6204
215. 898. 8427
Provides a variety of legal civil services (no criminal services) for low-income people.

Community Legal Services
Main Office
1424 Chestnut Street
Philadelphia, PA 19102
215. 981. 3700
www.clsphila.org
Provides a variety of legal services for low-income people, including the homeless.

Community Legal Services
3638 N. Broad Street (at Erie Avenue)
215. 227. 2400

Philadelphia Legal Assistance
42 S. 15th Street, Suite 500
The Robinson Building
215. 981. 3800

Homeless Advocacy Project
42 S. 15th Street
Philadelphia, PA 19102
215. 523. 9595
www.homelessadvocacyproject.org

Juvenile Law Center
1315 Walnut Street, 4th Floor
Philadelphia, PA 19107
215. 625. 0551
www.jlc.org
Public interest law center which provides legal services to children, specializing in reform of the child welfare, juvenile justice, mental health systems and children’s health.

Philadelphia Gay and Lesbian Task Force
1616 Walnut Street
Philadelphia, PA 19103
215. 772. 2000
www.op.net/plgtf/
An advocacy and education center.

Senior Citizen Judi Care Project
ARA Tower, 11th Floor
1101 Market Street
Philadelphia, PA 19107
215. 238. 6390
www.scjudicare.org
Non-profit agency designed to serve Philadelphia’s low-income seniors.

Support Center for Child Advocates
1900 Cherry Street, 12th Floor
Philadelphia, PA 19103
215. 988. 1244
Provides individual case representation for abused and neglected children in Philadelphia.

American Civil Liberties Union of Pennsylvania
PO Box 4008
Philadelphia, PA 19106-1161
215. 592. 1513
www.aclupa.org
Works to prevent and remedy violations of civil liberties.

AIDS Law Project of Pennsylvania
1211 Chestnut Street, Suite 1200
Philadelphia, PA 19107
215. 587. 9377
Public interest law firm providing legal services without charge to persons infected with AIDS.

Children’s Advocacy Center
4000 Chestnut Street, 2nd Floor
Philadelphia, PA 19104
215. 387. 9500
www.nca-online.org/nrCAC/
Coordinates child sexual abuse investigations among Philadelphia public agencies; provides support and education to children and non-offending caretakers.

Disabilities Law Project
1315 Walnut Street, 4th Floor
Philadelphia, PA 19107
215. 238. 8070
www.dlp-pa.org/
Provides free legal services to persons with developmental disabilities.
Education Law Center
1315 Walnut Street, 4th Floor
Philadelphia, PA 19107
215. 238. 6970
www.elc-pa.org/
Provides free legal assistance to parents, students, and organizations concerned with the elementary and secondary school systems in Pennsylvania.

Good Shepherd Neighborhood House Mediation Program
5356 Chew Avenue
Philadelphia, PA 19138
215. 843. 5413
Works to resolve disputes among two or more parties with the aid of a mediator; to empower persons to resolve disputes without litigation.

Women Against Abuse
100 S. Broad Street, 5th Floor
Philadelphia, PA 19110
215. 686. 7082
www.womenagainstabuse.org
Non-profit organization serving victims of domestic violence.

Welfare Services

Kensington Welfare Rights Union
2825 N. 5th Street
Philadelphia, PA 19133
215. 203. 1945
www.kwru.org

PA Department of Welfare
www.dpw.state.pa.us

Non-Resident Services

Nationalities Service Center
1216 Arch Street, 4th Floor
Philadelphia, PA 19107
215. 893. 8400
Assistance to immigrants, refugees and non-English speaking people; assists with variety of social services and the immigration and naturalization process.

Catholic Social Services
227 North 18th Street
Philadelphia, PA 19103
215. 587. 3900
Representation proceedings; visa processing; handles appeals of legalization cases.

Community Legal Services
Main Office
1424 Chestnut Street
Philadelphia, PA 19107
215. 981. 3700
www.clsphila.org
Provides a variety of legal services.

Travelers Aid Society
(Main Office)
1201 Chestnut Street, 7th Floor
Philadelphia, PA 19107
215. 523. 7580
www.taphilly.org
Provides assistance to stranded travelers and emergency services to homeless persons who are new to the city.

DPW Helpline
1. 800. 692. 7462
SECTION TEN
Additional Services

G
Child Care Services

Care of Children’s Hospital (CHOP)
Nursing Education Building 4U
324 S. 34th Street
Philadelphia, PA 19104
215. 590. 1504 (main office)
www.chop.edu

Child Care Information Services
Hotline of Philadelphia
888. 461. 5437
http://www.philadelphiachildcare.org/parents/paying/paying.html

Youth Service Inc.
888. 461. 5437

Respite Care

Baring House Crisis Nursery
Baring House
3401 Baring Street
Philadelphia, PA 19104
215. 386. 0251
www.ysiphila.org

Offers childcare referrals.

Youth Service Inc. Sally Watson
House Crisis Nursery
5128 Wayne Avenue
Philadelphia, PA 19144
215. 844. 6931

Serves children and infants up to 5 years old, providing free temporary help in crises; also a respite center.

H
Abuse and Violence

Child Abuse

Department of Human Services,
Division of Children and Youth,
City of Philadelphia (DHS)
1515 Arch Street
Philadelphia, PA 19102
www.phila.gov

24 Hour Hotline to report child abuse: 215. 683. 6100 (city)
800. 932. 0313 (state)

In Philadelphia, DHS is the city provider of child welfare and protective services. Services include adoption, counseling of individuals and families, detention, emergency shelter, foster family care, group homes, supervised independent living (SIL) and protective services.

Youth Emergency Service, Inc.
1526 Fairmount Avenue
Philadelphia, PA 19130
215. 787. 0633

Provides emergency shelter and counseling to runaway and referred youth 12-18 years of age.

Child Abuse Prevention Effort (CAPE)
Main Office
North Wood Tower, Basement
5245 Oxford Avenue
Philadelphia, PA 19124
215. 831. 8228
215. 831. 8855
215. 831. 8877 (hotline)
www.libertynet.org/-cyfc/cape

Supportive listening to parents; referrals.
Women Against Abuse  
PO Box 13758  
Philadelphia, PA 19101  
215. 386. 7777 (hotline)  
215. 386. 1280 (office)  
www.libertynet.org/~waasafe/  
Emergency shelter for battered women and children, legal center, transitional housing.

Women In Transition  
21 S. 12th Street, 6th Floor  
Philadelphia, PA 19107  
215. 751. 1111 (hotline)  
215. 564. 5301 (office)  
www.wits.org/  
Individual and group counseling pertaining to domestic violence or substance dependency.

Lutheran Settlement House  
Bilingual Domestic Violence Program  
1345 Frankford Avenue  
Philadelphia, PA 19125  
215. 426. 8610 (Administrative)  
215. 739. 9999 (Hotline - 24 hours)  
215. 235. 9992 (Spanish - 24 hours)  
www.libertynet.org/luthersh/  
Counseling, advocacy, shelter, housing and other services.

Congreso de Latinos Unidos  
216 W. Somerset Street  
Philadelphia, PA 19133  
215. 763. 8870  
www.congreso.net  
Counseling, advocacy and intervention for battered Latina women.

Other Violence  

Women Organized Against Rape (WOAR)  
100 North 17th Street, 4th Floor  
Philadelphia, PA 19107  
215. 985. 3315  
985. 3333 ext.610 (24 hour hotline)  
www.woar.org/events.html  
Counseling, education, legal advocacy, support groups and medical accompaniment to the emergency room.

Coalition of Advocates for the Rights of the Infirm Elderly (CARIE)  
100 North 17th Street, Suite 600  
Philadelphia, PA 19103  
215. 545. 4437  
www.carie.org  
Complaint and problem resolution; information on a variety of issues for the elderly.

Police Sex Crimes Unit  
5301 Tacony Street, Building 110  
Philadelphia, PA 19137  
215. 685. 1180  
www.ppdonline.org  

Victims’ Services  

Center City  
Crime Victims Services  
1216 Arch Street, Suite 2-B  
Philadelphia, PA 19107  
215. 665. 9680

East Division  
Crime Victim Services  
3300 N. Manchester Street  
Philadelphia, PA 19140  
215. 426. 4810  
215. 685. 3277  
smywthr@aol.com

North Central Victim Services  
1415 N. Broad Street, Suite 222  
Philadelphia, PA 19122  
215. 332. 3888  
office@nevs.org  
www.nexs.org

Northwest Victim Services  
6376 Germantown Avenue  
Philadelphia, PA 19144  
215. 438. 4410  
mwvictimsucsv@aol.com

Victim/Witness Services of South Philadelphia  
1426 S. 12th Street  
Philadelphia, PA 19147  
215. 551. 3360  
wswsp@aol.com

West-Southwest Victim Services  
Holmes School Complex  
5429 Chestnut Street, Suite G-3  
Philadelphia, PA 19139  
215. 748. 7780
Additional Services

Other Important Resources

**Childhood Lead Poisoning Prevention Program**
PNH - Building 3
2100 W. Girard Avenue
Philadelphia, PA 19130
215. 978. 2788

**Poison Control Center**
215. 386. 2100
800. 222. 1222

**Narcotics Anonymous**
215. 440. 8400
A 12 step, self-help support group for people who have problems with drugs.

**Nar-Anon Montgomery Center**
Philadelphia & Bucks County
215. 440. 8400
A 12 step, self-help group for families and friends of people whom currently or in the past had a problem with drugs.

**Sex and Love Addicts Anonymous**
215. 731. 9760
A 12-step, self-help group for people who engage in patterns of compulsive sex or destructive, and addictive relationships.

**Women for Sobriety**
215. 536. 8026
www.womenforsobriety.org
newlife@nni.com
Self help recovery program for women not based on the 12-step model.

**Telephone Resources**

**Verizon**
800. 640. 4155
www.lifelinesupport.org
Lifeline support maintains and prolongs phone services

**Additional Resource Guides/ Directories**

**Directory of Childcare Agencies**
http://westphillydata.library.upenn.edu (click on "Community Connect" >> "City Resources" >> "Directory of Child Care & Group Homes")

**Philadelphia Mental Health and Aging Resource Guide**
http://www.mhaging.org (click on resources)

**Telephone Resources**

**Verizon**
800. 640. 4155
www.lifelinesupport.org
Lifeline support maintains and prolongs phone services
SECTION ELEVEN

Guide to DA Providers
### Guide to DA Providers

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**SECTION ELEVEN**

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OSH Shelter Guide
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