



RESOURCE GUIDE

Accessing Homeless Services

2009 Resource Guide *Accessing Homeless Services*

Table of Contents

Section	1	Introduction	5
Section	2	Emergency Shelter & Services	9
	Α	Emergency Shelter Programs	10
		City Shelter Programs: Office of Supportive Housing	10
		Women and Families	
		Men	10
		Private Shelter Programs	
		Women and Families	
		Men	
	D	Youth	
	В	Non-Resident Services	
		Abused Women	
	С	Veterans	
	D	Day Programs	
Section	3	Primary & Public Health	13
	Α	Public Health Services	
		Ambulatory City Health Centers	
		Community Health Centers	
		Nursing Centers	
		Dental Care	
		Dental Emergency	16
		Eye Care	

		Prenatal Care and Family Planning	
		Early Intervention Services	18
		Other Public Health Resources	18
Section	4	HIV/AIDS Services	19
	Α	Counseling and Services	20
	В	Sexually Transmitted Diseases	20
Section	5	Mental Health	23
	Α	Philadelphia Office of Mental Health	24
	В	Crisis Response Centers (CRC's)	
	C	Community Mental Health/Mental Retardation Centers	
	D	Depression	25
		Clients with Medical Assistance	25
		Clients with No Insurance	25
		Crisis Response Centers	26
		Emergency	26
		Suicide	26
		Inpatient Psychiatric Treatment	26
	Ε	Behavioral Health	26
	F	Entry Level Mental Health Residences	27
		Safe Havens	27
		Health Residences	27
		Progressive Demand Residences	27
		Supportive/Transitional Housing	
		Mental Health Resources for Children	
		Outpatient services for children	28
Section	6	Substance Abuse Programs	29
	Α	Coordinating Office of Drug and Alcohol Programs	30
	В	Programs for Women and Children	30
	C	Programsfor Men	31
	D	Other Recovery Programs	32
Section	7	Transitional & Permanent Housing	33
		Permanent Housing Programs	

	В	Transitional/Supportive Housing	35
		Veteran's Housing	35
		Housing for Women/Children	35
		Housing for Persons with Physical Disabilities	36
		Housing for Individuals with HIV	36
		Housing for the Elderly	36
		Other Transitional/Supportive Programs	36
	C	Supportive Housing Services	37
		Multi-Service Related Programs	37
		Home Improvements and Repairs	37
		Housing Counseling Services	38
		Utility Assistance	38
		■ Emergency Rent/Mortgage Assistance	38
	D	Additional Public Housing Options	39
Section	8	Benefits & Entitlements	40
	Α	Department of Public Welfare	41
		Philadelphia County Assistance Office	41
		District Offices	41
		Alternative Medical Assistance	43
		Food Stamps	43
		Employment and Training Programs	43
	В	Social Security Administration Benefits	43
	C	Veteran's Administration	44
	D	Unemployment Compensation Offices	44
	Ε	Women, Infant and Children's Program (WIC)	44
	F	Financial Services	45
Section	9	Employment &Training	46
	Α	Educational and Vocational Programs	
		■ General/GED Programs	
		GED Testing Centers	
		Re-entry/ Ex-offender Employment Resources	
		Job Preparation Programs	
		Websites for Job Seekers	
	В	Maximizing Participation Project	

	C	Youth Employment, Education, & Job Training	50
	D	Additional Employment Resources	51
Section	10	Additional Services	52
	Α	Food, Clothing, and Showers	53
	В	Transportation	56
	C	Discount Furniture	56
	D	Legal Services	57
	Ε	Welfare Services	58
	F	Non-Resident Services	58
	G	Child Care Services	59
		Respite Care	59
	Н	Abuse and Violence	59
		Child Abuse	59
		Domestic Violence	59
		Other Violence	60
	T	Victims' Services	60
	J	Other Important Resources	61
		Hotlines and Self-Help Groups	
		Telephone Resources	61
		Additional Resource Guides/Directories	61
Section	11	Guide to DA Providers	62
Section	12	OSH Shelter Guide	74
Section	13	Notes	76

SECTION ONE Introduction

Introduction

Public Health Management Corporation (PHMC) created this resource guide to provide individuals and organizations that work with the homeless population easy access to services and resources.

To meet the health and social service needs of the homeless, PHMC currently provides and coordinates a variety of interventions through many different programs.

For more information about PHMC, please visit PHMC.ORG.

The **Health Care for the Homeless** (HCH) program began in 1985 and provides health care to homeless people in Philadelphia and Delaware Counties. The program is staffed with nurses, nurse practitioners and a social worker who provide health, behavioral health, and social services to homeless people at outreach sites and in primary care clinics. The overall goal of this program's goal is to improve the health status of homeless people by increasing their access to physical medical and behavioral health services.

HCH Shelter Outreach – The outreach component of HCH provides family planning, adult health screening, well-child services, health education, treatment, and referral services in family shelters. HCH also provides outreach to men's shelters, through the Fairmount Health Center, including evaluation, treatment and referral for more comprehensive primary health care and other health services.

The **Pew Vulnerable Adults** program provides similar services in behavioral health sites including Safe Havens, a Progressive Demand Residence (PDR) and Cafés (overnight drop-in centers). In addition to direct health services for residents and guests, the program offers training for staff and consultation for management on health policy.

The **HCH Communicable Disease Program** provides services for all City of Philadelphia shelters as well as many behavioral health residential programs in collaboration with the Philadelphia Department of Health, the Office of Supportive Housing and shelter providers. The program provides immunizations for children and adults living in shelters, trains shelter staff in dealing with tuberculosis, TB suspects and responds to reports of communicable diseases. The program aims to minimize the spread of communicable diseases in shelter settings.

Mary Howard Health Center, another component of HCH, is Philadelphia's only nurse-managed primary care nursing facility for chronically homeless adults. Based in Center City, the Center provides comprehensive primary health care, including family planning, full time social work services and behavioral health services. Mary Howard also provides its homeless patients with free, comprehensive vision exams and free eyeglasses.

HELP Philadelphia is a development of 90 units of transitional and permanent housing. HELP Philadelphia provides health care and intensive case management to residents including: intensive case management, self-awareness workshops, a legal aid clinic, parenting classes, and job readiness.

The **Shelter-Based Case Management Program** provides case management services to homeless single adults and families in assigned OSH shelters and transitional housing sites. The staff is responsible for assessments, service plans, referals and service coordination.

Introduction

For more information about PHMC's programs for the homeless population, please contact:

Elaine R. Fox, Vice President, Specialized Health Services

Public Health Management Corporation 260 S. Broad Street, 18th Floor Philadelphia, PA 19102 215. 985. 2553 elaine@phmc.org

Deborah McMillan, Assistant Vice President, Social Service Programs

Public Health Management Corporation 260 S. Broad Street, 18th Floor Philadelphia, PA 19102 215. 985. 2559 deborah@phmc.org

Sandra Orlin, Clinical Director, Health Care for the Homeless Program

Public Health Management Corporation 260 S. Broad Street, 18th Floor Philadelphia, PA 19102 215. 985. 2563 sandy@phmc.org

Elizabeth Browning, Infection Control Coordinator

Public Health Management Corporation 260 S. Broad Street, 18th Floor Philadelphia, PA 19102 215.341.1307 beth@phmc.org



To order additional copies of the 2009 Resource Guide, please contact Nikkia Hunter at

215.731.2046 or nhunter@phmc.org.

SECTION ONE

Introduction

Outreach Hotline: 215. 232. 1984 1. 877. 222. 1984

To request assistance for a homeless person on the street.

Youth in Crisis: 800, 999, 9999

The Covenant House "Nine-Line" provides assistance and emergency housing for at-risk and runaway youth.

Child Abuse Hotline: 215. 683. 6100

Department of Human Services Hotline to request assistance for unaccompanied youth under the age of eighteen.

Child-Support Enforcement Hotline: 877, 696, 6775

For single moms looking for support, the US Department of Health and Human Services will send a handbook complete with advice and contact numbers.

Child-Care Subsidy Hotline: 800. 424. 2246

When daycare costs are too high, there is help. The National Association of Child Care Resources will help caller find payment assistance programs.

CHOICE Hotline: 215. 985. 3300 800. 848. 3367

Information about birth control and sexual health, including emergency contraception, family planning, HIV/ AIDS and STD's.

Philadelphia Domestic Violence Hotline: 1. 866. SAFE. 014

A hotline providing assistance to victims of domestic violence.

Mortgage Payment Assistance: 800. 750. 8956

For families falling behind on mortgage payments, this national agency will work with a family's mortgage company to arrange a workout plan to catch up missed payments. Housing counselors will discuss all options available to avoid foreclosure. Agency does not make loans or buy property.

Debt Relief Hotline: 800, 291, 1042

For families behind with credit card debt, (typically over \$10,000); relief is available. This national agency will contact a family's creditors; reduce payments, interest, and even principal amounts owed. Harassing collection calls will stop.

Free Bankruptcy Advice: 800, 379, 0985

Families who cannot use other debt solutions may need to speak with an attorney. The nation's largest consumer law firm has made this hotline available. A family may call for a free conversation to discuss whether debt relief under bankruptcy makes sense for them.

Discount Prescriptions: 800, 291, 1206

Individuals can save between 20% and 40% on their prescription medications. No exam needed.
National program. No need to make

trips to the pharmacy, medication shipped to the home. Call for free information.

Senior Helpline: 215. 765. 9040

Philadelphia Corporation for the Aging (PCA) helpline for seniors. Refers senior citizens to housing counseling and other services

Mental Health Crises: 215, 685, 6440

A Mental Health Delegate may dispatch a Mobile Emergency Team or direct the individual to the nearest Crisis Response Center (see Mental Health).

Domestic Abuse: 215, 386, 7777

Women Against Abuse emergency shelter and services for battered women and children.

Disaster Assistance: 215. 299. 4000

The Red Cross provides emergency housing for fire victims and victims of other housing disasters.

First Call for Help: 215, 568, 3750

United Way helpline provides phone numbers for a wide array of assistance: food, clothing, housing, etc.

Veterans:

800. 949. 1001 ext. 4077 888. 947. 8789 (pager)

Services and referrals for homeless veterans



Emergency Shelter & Services

SECTION TWO **Emergency Shelter & Services**

Emergency Shelter Programs

There are a wide variety of temporary and long-term shelter programs. Some of these shelters are publicly funded through the city's Office of Supportive Housing (OSH) and others are privately subsidized. Admission criteria are different for each shelter and some shelters specialize in certain populations. Publicly-funded shelters rely on OSH to coordinate and approve admissions.

City Shelter Programs: Office of Supportive Housing

In Philadelphia, the Office of Supportive Housing (OSH) is part of the City government. OSH is responsible for the assessment and placement of homeless men, women and families into city-funded homeless programs. The following are OSH intake locations:

Women and Families

Appletree Family Center

1430 Cherry Street Philadelphia, PA 19107 215, 686, 7150 215, 686, 7152 www.phila.gov

Monday - Friday: 7:00 a.m. - 3:00 p.m. Families seen beginning 7:30 a.m.

Eliza Shirley House

1320 Arch Street Philadelphia, PA 19107 215. 568. 5111

Monday – Friday: 3:00 p.m. - 7:00 a.m. Saturdays, Sundays and holidays all day.

Men

Ridge Avenue Shelter

1360 Ridge Avenue Philadelphia, PA 19107 215. 236. 0909 www.rhd.org

Open 24 hours, seven days a week.

Private Shelter Programs

Information should be obtained by phone before clients are referred.

Women and Families

Mercy Hospice

334 S. 13th Street Philadelphia, PA 19107 215, 545, 5153

Houses women with children and single persons.

People's Emergency Center

3902 Spring Garden Street Philadelphia, PA 19104 215. 382. 7522 www.pec-cares.org

Houses women with children and teen girls.

Wayne Hall

5200 Wayne Avenue Philadelphia, PA 19144 215. 844. 7116 www.sundaybreakfast.org

Women 18 or older with children or pregnant.

Men

Brotherhood Mission

401 E. Girard Avenue Philadelphia, PA 19125 215. 739. 4517

Residents are unable to work during 90-day black out period.

St. John's Hospice

1221 Race Street Philadelphia, PA 19107 215. 563. 7763

Residents can stay for up to one year. Prefer ID (will accept without). Must be Phila. resident; if not they have FEMA beds (12 total).

Sunday Breakfast Association

302 N. 13th Street Philadelphia, PA 19105 215. 922. 6400 www.sundaybreakfast.org

Clean and sober, 30-day limit.

Emergency Shelter & Services

Whosoever Gospel Mission

101 E. Chelten Avenue Philadelphia, PA 19144 215. 438. 3094

Monday -- Friday: 9:30 a.m. – 4:00 p.m.

Males 21 yrs or older; Must have two forms of ID and be in good physical health. Must be able to work with no restrictions, with no income. Resident remains in program until they graduate.

Youth

Covenant House

417 Callowhill Street Philadelphia, PA 19123 215, 923, 8350 800. 999. 9999 (hotline) www.covenanthouse.org

Department of Human Services

Division of Children and Youth Philadelphia, PA 19102 215. 686. 9694 215. 686. 9695 215. 683. 6100 (hotline) www.phila.gov/dhs

Youth Emergency Services

1526 Fairmount Ave. Philadelphia, PA 19130 215. 787. 0633 Shelter for adolescents.

Non-Resident Services

Persons in Philadelphia for less than 30 days are considered nonresidents and are not eligible for city-funded services. Individuals will be referred to Traveler's Aid Society for assistance in returning to their place of residence. Persons seeking to establish residence in Philadelphia must prove that they have been in the city for 30 days to be eligible for city-funded services.

Traveler's Aid Society

1201 Chestnut Street Philadelphia, PA 19107 215. 523. 7580 www.taphilly.org

Abused Women

Laurel House

PO Box 764 Norristown, PA 19404 800. 642. 3150 215. 643. 3150 www.laurelhouse.org

Women Against Abuse

PO Box 13758 Philadelphia, PA 19101 866. 723. 3014 (24 hour hotline) 215, 386, 7777 www.womenagainstabuse.org

Veterans

ARU Detox

3800 Woodland Avenue University & Woodland Aves. Philadelphia, PA 19104 215. 823. 5814

Medical Center

3900 Woodland Avenue University & Woodland Aves. Philadelphia, PA 19104 215. 823. 5800

VA Drop-in Center

213-217 N. 4th Street Philadelphia, PA 19106 215. 923. 2600 www.phillyvets.org

VA National Hotline

800. 827. 1000

Coatesville VA

LZ2 Recovery Building 6 610. 384. 7711

VA Nursing Home

3461 Civic Center Blvd Philadelphia, PA 19104 215. 823. 4500

Veteran's Haven

PO BOX 80 Winslow, NJ 08095 609. 561. 0269

VA Outreach

Veteran's Affairs Medical Center 3900 Woodland Ave. Philadelphia, PA 19104 215. 823. 4077

Emergency Shelter & Services

Homeless Outreach Programs

Outreach Coordination Center

1515 Fairmount Avenue Philadelphia, PA 19130 877, 222, 1984 (toll free) 215. 232-1984 (24 hour hotline) www.projecthome.org

Coordinates city-funded outreach services to chronically homeless individuals who are at-risk on the street and who are unable to access housing and services without help. Conducts emergency weather outreach in the winter and summer (Code Blue/Code Red). Dispatches an outreach team in response to calls about homeless persons on the street who may need help.

Philadelphia Committee to End Homelessness

802 N. Broad Street Philadelphia, PA 19130 215. 232. 2300 www.pceh.org

Covenant House

2625 Kensington Avenue Philadelphia, PA 19125 215. 923. 8350 www.covenanthouse.org

Old St. Joe's Outreach

321 Willing's Alley Philadelphia, PA 19106 215. 923. 2381 www.oldsaintjoseph.org

Day **Programs**

Day programs can assist homeless persons in accessing shelter and social services. Additional services are often available on-site, such as showers, clothing, health and social work services.

Philadelphia Committee to End Homelessness

802 N. Broad Street Philadelphia, PA 19130 215. 232. 2300 www.pceh.org

Access to clothing, showers, telephone usage, mailing address and peer counseling. Monthly medical and legal assistance offered.

Mercy Hospice (Women only)

334 S. 13th Street Philadelphia, PA 19146 215. 545. 5153

Lunch daily; social services, phone shower and clothes.

Old St. Joseph's Church (Men only)

321 Willing's Alley Philadelphia, PA 19106 215, 923, 2381

www.oldsaintjoseph.org

Monday: case management, social services; Tuesday – Thursday: meals; Friday: case management, social services, clothing and toiletries.

St. John's Hospice (Men only)

1221 Race Street Philadelphia, PA 19107 215, 563, 7763

Monday – Friday: 12:00p.m. - 1:00 p.m. (lunch is served)

St. Francis Inn

2441 Kensington Avenue Philadelphia, PA 19125 215, 423, 5845

Monday - Thursday: 4:30 p.m. - 6:00 p.m. (soup kitchen) Friday – Sunday: 11:30 a.m. - 1:00 p.m. Tuesday – Thursday: 10:00 a.m. - 11:00 a.m. (breakfast is served)



SECTION THREE Primary & Public Health



Public Health Services

There are two types of health centers in Philadelphia that provide free health care to homeless clients. City and Federal Health Centers are mandated to provide health services to all citizens regardless of ability to pay. These centers will accept the uninsured.

Ambulatory City Health Centers

Health Center #2

1720 S. Broad Street Philadelphia, PA 19145 215, 685, 1803 www.phila.gov/health

Monday - Friday: 8:00 a.m. - 5:00 p.m.

Health Center #3

555 S. 43rd Street Philadelphia, PA 19104 215. 823. 7500 www.phila.gov/health

Monday - Friday: 8:30 a.m. - 5:00 p.m. Tuesday: 8:00 a.m. – 8:30 p.m.

Health Center #4

4400 Haverford Avenue Philadelphia, PA 19104 215. 823. 7600 www.phila.gov/health

Monday - Friday: 8:30 a.m. - 5:00 p.m. Monday: 5:30 p.m. - 8:00 p.m.

Strawberry Mansion Health Center

2840 W. Dauphin Street Philadelphia, PA 19132 215, 978, 2400 www.phila.gov/health

Monday - Friday: 8:30 a.m. - 5:00 p.m. Thursday: 8:30 a.m. - 8:00 p.m.

Health Center #5

1900 N. 20th Street Philadelphia, PA 19121 215, 685, 2933 www.phila.gov/health

Monday - Friday: 8:30 a.m. - 5:00 p.m. Wednesday: 5:30 p.m. - 8:00 p.m

Health Center #6

321 W. Girard Avenue Philadelphia, PA 19123 215. 978. 2800 215, 978, 2803 215. 685. 3818 (Record Room) www.phila.gov/health

Monday - Friday: 8:30 a.m. - 5:00 p.m. Wednesday: 5:30 p.m. - 8:00 p.m.

Health Center #9

131 E. Chelten Avenue Philadelphia, PA 19144 215. 685. 5701 www.phila.gov/health

Monday - Friday: 8:30 a.m. - 5:00 p.m. Wednesday: 5:30 p.m. - 8:00 p.m.

Health Center #10

2230 Cottman Avenue Philadelphia, PA 19149 215. 685. 0639 www.phila.gov/health

Monday – Friday: 8:30 a.m. - 5:30 p.m. Wednesday: 5:30 - 8:00 p.m.

Community Health Centers

Maria de los Santos **Health Center**

5th & Allegheny Avenue Philadelphia, PA 19133 215. 291. 2500 www.dvch.org

ChesPenn Health Services

125 F. 9th Street Chester, PA 19013 610, 872, 6131

Fairmount Health Center

1412 Fairmount Avenue Philadelphia, PA 19130 215. 235. 9600 www.dvch.org

Finley Family Health Center

2813 W. Diamond Street Philadelphia, PA 19121 215. 763. 4445

Spectrum Health Services

5619 Vine Street Philadelphia, PA 19139 215. 471. 2750 www.spechealth.org

Woodland Health Center

5000 Woodland Avenue Philadelphia, PA 19143 215, 726, 9807

Covenant House Health Services

251 E. Bringhurst Street Philadelphia, PA 19144 215, 844, 1020 www.covenanthouse.org

Frankford Avenue Health Center

4510 Frankford Avenue Philadelphia, PA 19124 215. 744. 1302

Southeast Health Center

800 Washington Avenue Philadelphia, PA 19147 215, 339, 5100

Wilson Park Medical Center

2520 Snyder Avenue Philadelphia, PA 19145 215. 755. 7700 www.qphainc.com

Nursing Centers

APM Community Nursing Center

445-47 W. Luray Street Philadelphia, PA 19140 215. 329. 9580 www.apmphila.org

Mary Howard Health Center

125 S. 9th Street, ground floor Philadelphia, PA 19107 215. 592. 4500 www.phmc.org

Rising Sun Health Center

500 Adams Avenue Philadelphia, PA 19120 215. 279. 9666 www.phmc.org

MCP-Hahneman School of **Nursing Health Center**

Hahneman University Hospital **Broad & Vine Streets** Philadelphia, PA 19102 215. 762. 7000 www.mcphu.org

PHMC Health Connection

Department of Nursing 11th & Berks Streets Philadelphia, PA 19125 215. 765. 6690 www. phmc.org

Dental Care

Health Center #6

321 W. Girard Avenue Call for appointment 215. 685. 3815 www.phila.gov/health

Dr. Malik

2919 N. 22nd Street 215, 227, 0107 215. 227. 6002 (emergency)

Monday - Friday: 9:30 a.m. - 4:30 p.m. Saturday: 9:30 a.m. - 1:00 p.m. Accept all coverage

Temple Dental Clinic

3223 N. Broad Street 215. 707. 2900 www.temple.edu/dentistry

University of Pennsylvania School of Dentistry

240 S. 40th Street 215, 898, 8965

Phila Community College

18th & Spring Garden Streets 215, 751, 8625

Marie De Los Santos Center

452 W. Allegheny Avenue 215. 291. 2500

Quality Community Health Center

2501 West Lehigh Avenue 215. 227. 0300

Wilson Park Medical Center

2520 Snyder Avenue 215. 755. 7700

Woodland Dental Clinic

5501 Woodland Avenue 215, 726, 9807

Monday, Tuesday, Thursday, Friday: 9:00 a.m. - 5:00 p.m. Wednesday: 9:00 a.m. - 7:00 p.m.

Call for an appointment. Emergencies for walk-ins only.

Fairmount Health Center

1412 Fairmount Avenue 215. 235. 9600 ext: 337

Call for an appointment Monday through Friday.

Children's Hospital

34th & Civic Center Blvd. 215. 590. 1563

Episcopal Hospital

Front and Lehigh Avenue 215. 426. 6760

Special Smiles Ltd.

Front and Lehigh Avenue 215. 427. 7495



Einstein Hospital Dental Clinic

5501 Old York Road 215. 465. 7130

St. Christopher's Hospital

Erie Ave & Front Street 215, 427, 5065

Kids Smiles

2821 Island Avenue 215. 492. 9291

Dental Emergency

(infection, swelling, severe pain)

Fairmount Health Center

1412 Fairmount Avenue Philadelphia, PA 215. 235. 9600 ext: 337

Monday - Friday: 8:30 a.m. (walk-in)

Health Center #6

321 W. Girard Avenue Philadelphia, PA 215. 685. 3815

Monday - Friday: Call for Appointment.

Eye Care

Wills Eye Emergency Room

840 Walnut Street Philadelphia, PA 215. 276. 6000 215. 276. 6111 www.willseye.org

Patient will be treated and billed

Eve Institute

1201 W. Godfrey Avenue Philadelphia, PA 19141 215, 276, 6111

Weekday walk-in (may fill in slots) After 5:00 p.m. and on weekends, call 215. 961. 2849 - Ask for emergency

Lions Eye Bank

401 N. 3rd Street Suite 305 Philadelphia, PA 19123-4101 info@lebdv.org

Prenatal Care and Family Planning

An uninsured client may receive prenatal care through federal and community health centers. Insured clients, depending on their insurance, may obtain prenatal care through clinics at many of the major hospitals or through their own private physician. Before sending a client to a clinic at a local hospital, call ahead to check whether they accept the appropriate insurance.

Abbottsford Community Health Center

3205 Defense Terrace Philadelphia, PA 19129 215. 843. 9720 www.fpcn.us

Albert Einstein Medical Center

Teen Health Center Paley 15501 Old York Road Philadelphia, PA 19141 215. 456. 7170 www.einstein.edu

Albert Einstein Medical Center

OB/GYN Clinic Paley 3, 5501 Old York Road Philadelphia, PA 19141 215. 456. 5804 www.einstein.edu

Albert Einstein Medical Center

HIV Clinic Paley 1, 5501 Old York Road Philadelphia, PA 19141 215. 456. 7180 www.einstein.edu

Broad Street Center

1415 N. Broad Street-Rm. 224 Philadelphia, PA 19122 215. 235. 7944

Children's Hospital of Philadelphia

34th Street & Civic Center Boulevard Philadelphia, PA 19104 215. 590.1708 www.chop.edu

Concerns for Health Options, Information, Care and Education (CHOICE)

1233 Locust Street, Suite 300 Philadelphia, PA 19107 215. 985. 3300 (hotline) 215. 985. 3301 (children health line) www.choice-phila.org

Hotline Hours: Monday – Friday: 8:30 a.m. - 7:00 p.m.

Information on children health issues.

Community Health Alternatives

1201 Chestnut Street, 3rd Floor Philadelphia, PA 19107 215, 563, 0658 www.mazonicenter.org

Covenant House Health Center

251 East Bringhurst Street Philadelphia, PA 19144 215. 844. 0181 www.covenanthouse.org



SECTION THREE Primary & Public Health

District Health Center #2

1720 S. Broad Street Philadelphia, PA 19145 215. 685. 1803 215, 685, 1809

District Health Center #3

555 S. 43rd Street Philadelphia, PA 19104 215. 685. 7500 215. 685. 7552

District Health Center #4

4400 Haverford Avenue Philadelphia, PA 19104 215. 685. 7600 215. 685. 7625

District Health Center #5

1900 N. 20th Street Philadelphia, PA 19121 215. 685. 2933

District Health Center #6

321 W. Girard Avenue Philadelphia, PA 19123 215. 685. 3803

District Health Center #9

131 E. Chelten Avenue Philadelphia, PA 19144 215. 685. 5701 215. 685. 5742

Haddington Health Center

Progress Haddington Plaza 5619-25 Vine Street Philadelphia, PA 19140 215. 471. 2761 www.spechealth.org

Hunting Park Health Center

1999 Hunting Park Avenue Philadelphia, PA 19139 215. 228. 9300 www.qphainc.org/sitesmap.asp

Health Center #10

2230 Cottman Avenue Philadelphia, PA 19149 215. 685. 0639 www.phila.gov/health

Jefferson Family Planning

834 Chestnut Street, Suite 420 Philadelphia, PA 19107 215. 955. 6776

KEN Care Health Center

2858 N. 5th Street Philadelphia, PA 19133 215, 229, 8488

Kensington Hospital Family Planning

136 W. Diamond Street Philadelphia, PA 19122 215. 426. 8100 ext. 6367

Drexel University Women's Health Center

Woman's Care Center 1427 Vine Street, 7th Floor Philadelphia, PA 19102 215. 762. 7824 www.hahnemannhospital.com

Planned Parenthood

1144 Locust Street Philadelphia, PA 19107 215. 351. 5500 www.ppsp.org

Planned Parenthood

1211 Chestnut Street - Suite 405 Philadelphia, PA 19107 215. 496. 9696 www.ppsp.org

Planned Parenthood

Castor Center 8210 Castor Avenue Philadelphia, PA 19152 215, 745, 5966 www.ppsp.org

Primary Care Center - 39th St.

St. Leonard's Court, Suite 110 39th & Chestnut Streets Philadelphia, PA 19104 215. 590. 5090 www.chop.edu

Schuylkill Falls **Community Health Center**

4325 Merrick Road Philadelphia, PA 19129 215. 843. 2580

Southeast Health Center

930 Washington Avenue Philadelphia, PA 19147 215. 339. 5100 www.gphainc.org

Strawberry Mansion Health Center

2840 W. Dauphin Street Philadelphia, PA 19132 215. 685. 2400

Temple Family Planning

Temple University Hospital Broad & Ontario Streets, 8th Floor 215, 707, 3232

PHMC Health Connection

1035 W. Berks Street Philadelphia, PA 19122 215. 765. 6690

University of PA Medical Center

Helen O. Dickens Center for Women's Health 3400 Spruce Street 1 West Gates Building - 1st Floor Philadelphia, PA 19104 215, 662, 2730

Urban Solutions

1408 S. Broad Street, 2nd Floor Philadelphia, PA 19146 215. 755. 6462 www.philaurbansolutions.org

Wilson Park Medical Center

2520 Snyder Avenue Philadelphia, PA 19145 215, 755, 7700

Woodland Avenue Clinic

5000 Woodland Avenue Philadelphia, PA 19143 888, 296, 4742

Women & Children's **Health Services**

700 Spruce Street Suite 200 Philadelphia, PA 19106 215. 829. 3525

Women to Women **Midwifery Practice**

2701 N Broad Street Philadelphia, PA 19132 215. 226. 8820

Early Intervention Services

ChildLink

Public Health Management Corporation 260 South Broad Street - 18th Floor Philadelphia, PA 19102 215. 731. 2110 (intake) www.phmc.org

Provides early intervention entitlement services for children 0-3 years of age.

Other Public Health Resources

Blacks Educating Blacks About Sexual Health Issues (BEBASHI)

1217 Spring Garden Street, 1st Floor Philadelphia, PA 19123 215. 769. 3561 www.bebashi.org

The Children's Health Line

215. 985. 3301 Monday-Friday 9:00 a.m. - 5:00 p.m. www.choice/phila.org

Mary Howard Health Center

125 S. 9th Street Philadelphia, PA 19107 215. 732. 1163 www.phmc.org/homeless

Tuesday, Thursday: 8:30 a.m. - 5:00 p.m. (adults) Wednesdays: 8:30 a.m. - 12:00 p.m. (adults) 12:00 p.m. - 4:30 p.m. (children)

Primary care nursing center for adults and children. Provides preventive and acute health care for homeless individuals.

Foot Comfort Center

Italian Shoe Warehouse 9808 Bustleton Avenue Philadelphia, PA 19115

Will cover extra depth footwear and custom inserts for diabetic patients.

Prescription Outreach

Taya Knapp Clinic Realtionship Manager, Rx Outreach 800. 332. 5455 ext. 367919 tknapp@express-scripts.com

A program that provides discount prescription medication to qualified low-income individuals and families...

SECTION FOUR HIV/AIDS Services



Counseling and Services

Philadelphia AIDS Hotline

215, 985, AIDS

AIDS Activities Coordinating Office (AACO)

215, 685, 5667

Health Federation Anonymous Test Site

1211 Chestnut Street, Suite 701 Philadelphia, PA 19107 215. 246. 5210

Provide syphilis and AIDS testing for individuals 13 and older.

Action AIDS, Inc.

1216 Arch Street - 6th Floor Philadelphia, PA 19107 215. 981. 0088 www.actionaids.org

BEBASHI North, Inc.

1217 Spring Garden Street Philadelphia, PA 19123 215. 769. 3561 www.bebashi.org

Congreso de Latinos, Inc.

216 Somerset Street Philadelphia, PA 215. 763. 8870 www.congreso.net

Sexually **Transmitted** Diseases

Philadelphia **Department of Health**

1400 Lombard Street Philadelphia, PA 19146 215, 875, 6570

Planned Parenthood

1144 Locust Street Philadelphia, PA 19107 215. 351. 5500 www.plannedparenthood.org

Abbottsford Community Health Center

3205 Defense Terrace Philadelphia, PA 19129 215. 843. 9720 www.rhd.org

Albert Einstein Medical Center

Teen Health Center Paley 1 5501, Old York Road Philadelphia, PA 19141 215. 456. 7170 www.einstein.edu

Albert Einstein Medical Center

OB/GYN Clinic Paley 3, 5501, Old York Road Philadelphia, PA 19141 215, 456, 5804 www.einstein.edu

Albert Einstein Medical Center

HIV Clinic Paley 1, 5501 Old York Road Philadelphia, PA 19141 215. 456. 7180 www.einstein.edu

Broad Street Center

1415 N. Broad Street, Rm. 224 Philadelphia, PA 19122 215. 235. 7944

Concerns for Health Options, Information, Care and Education (CHOICE)

1233 Locust Street, Suite 300 Philadelphia, PA 19107 215. 985. 3300 (hotline) www.choice-phila.org

Hotline Hours: Monday - Friday: 8:30 a.m. – 7:00 p.m.

Community Health Alternatives

1201 Chestnut Street, 3rd Floor Philadelphia, PA 19107 215, 563, 0658

Covenant House Health Center

251 East Bringhurst Street Philadelphia, PA 19144 215. 844. 0181 www.covenanthouse.org

District Health Center #2

1720 S. Broad Street Philadelphia, PA 19145 215. 685. 1803 215, 685, 1809

District Health Center #3

555 S. 43rd Street Philadelphia, PA 19104 215. 685. 7500 215. 685. 7552

District Health Center #4

4400 Haverford Avenue Philadelphia, PA 19104 215. 685. 7600 215. 685. 7625



District Health Center #5

1900 N. 20th Street Philadelphia, PA 19121 215, 685, 2933

District Health Center #6

321 W. Girard Avenue Philadelphia, PA 19123 215. 685. 3803

District Health Center #9

131 E. Chelten Avenue Philadelphia, PA 19144 215. 685. 5701 215, 685, 5742

Episcopal Hospital

Comprehensive Health Center Level 2 100 E. Lehigh Avenue Philadelphia, PA 19125 215. 707. 1200 www.health.temple.edu/episcopal

Haddington Health Center

Progress Haddington Plaza 5619-25 Vine Street Philadelphia, PA 19139 215. 471. 2761

Health Center #1

500 S. Broad Street Philadelphia, PA 19146 215. 875. 6570 www.phila.gov/health

Hunting Park Health Center

1999 Hunting Park Avenue Philadelphia, PA 19140 888. 296. GPHA www.gphainc.org/hunting.htm

Health Center #10

2230 Cottman Avenue Philadelphia, PA 19149 215. 685. 0639 www.phila.gov/health

Jefferson Family Planning

834 Chestnut Street, Suite 200 Philadelphia, PA 19107 215. 955. 6776

KEN Care Health Center

2858 N. 5th Street Philadelphia, PA 19133 215, 229, 8488

Kensington Hospital Family Planning

136 W. Diamond Street Philadelphia, PA 19122 215. 426. 8100 ext. 6367

MCP - Hahnemann **University Hospital**

Woman's Care Center 4190 City Line Avenue, Suite 418 Philadelphia, PA 19131 215. 871. 1144 www.hahnemannhospital.com

Woman's Care Center

1427 Vine Street, 7th Floor Philadelphia, PA 19102 215. 762. 7824 www.hahnemannhospital.com

Planned Parenthood

1144 Locust Street Philadelphia, PA 19107 215. 351. 5500 www.ppsp.org

Planned Parenthood

Chestnut Street Center 1211 Chestnut Street, Suite 405 Philadelphia, PA 19107 215. 496. 9696 www.ppsp.org

Planned Parenthood

Castor Center 8210 Castor Avenue Philadelphia, PA 19152 215, 745, 5966 www.ppsp.orq

Primary Care Center - 39th St.

St. Leonard's Court, Suite 110 39th & Chestnut Streets Philadelphia, PA 19104 215. 590. 5090

Schuylkill Falls **Community Health Center**

4325 Merrick Road Philadelphia, PA 19129 215, 843, 2580

Southeast Health Center

930 Washington Avenue Philadelphia, PA 19147 888, 296, GPHA

Strawberry Mansion Health Center

2840 W. Dauphin Street Philadelphia, PA 19132 215. 685. 2424

Temple Family Planning

Temple University Hospital Broad & Ontario Streets, 8th Floor 215. 707. 3232

PHMC Health Connection

1035 W. Berks Street Philadelphia, PA 19122 215. 765. 6690

University of PA Medical Center

Family Planning Services 1 East Gates Building Philadelphia, PA 19104 215. 662. 2730





Urban Solutions

1408 S. Broad Street, 2nd Floor Philadelphia, PA 19146 215. 755. 0700 www.philaurbansolutions.org

West Phila. Community Center

3512 Haverford Avenue Philadelphia, PA 19104 215. 386. 4075

Wilson Park Medical Center

2520 Snyder Avenue Philadelphia, PA 19145 888. 296. GPHA

Women & Children's Health Services

700 Spruce Street, Suite 200 Philadelphia, PA 19106 215. 829. 3525

Women to Women Midwifery **Practice**

2701 North Broad Street Philadelphia, PA 19132 215. 226. 8820

Woodland Avenue Clinic

5000 Woodland Avenue Philadelphia, PA 19143 888. 296. GPHA



SECTION FIVE Mental Health



А

Philadelphia Office of Mental Health

Mental health homeless services are coordinated by the Office of Mental Health to meet the needs of the chronically mentally ill homeless in Philadelphia.

Office of Mental Health

Connie Weintrout 1101 Market Street, 7th Floor Philadelphia, PA 19107 215. 685. 5498 www.phila.gov

Mental Health Delegate

215. 685. 6440 Monday – Friday: 9:00 a.m. – 5:00 p.m. www.phila.gov

Crisis Response Centers (CRC's)

Crisis Response Centers are for individuals who need emergency treatment for psychiatric or substance abuse crises. CRC's replaced Psychiatric Emergency Services at local hospitals. An individual experiencing a mental health or substance abuse crisis should go to the nearest of five CRC's:

Germantown Resource Center

Germantown Avenue 215. 951. 8300

City-wide for children Northwest Philadelphia Germantown/Roxborough

Hall Mercer CRC

8th & Locust Streets 215. 829. 5433

Center City/South Philadelphia

Larkspur CRC

Friends Hospital 4641 Roosevelt Boulevard 215, 831, 4616

Northeast Philadelphia

Mercy Hospital CRC

54th & Cedar Avenue 215. 748. 9525

Southwest/West Philadelphia

Temple University Hospital CRC

Front & Lehigh Avenues 215. 707. 2577

North Philadelphia

Community Mental Health/Mental Retardation Centers

Community MH/MR Centers are for any Philadelphia resident seeking treatment and support services for mental health or mental retardation. These centers are the base for Intensive Case Managers (ICM's) and Resource Coordinators (RC's) for persons who need additional support. ICM's and RC's are assigned by Office of Mental Health and Mental Retardation.

John F. Kennedy - CMH/MRC #1

112 N. Broad Street Philadelphia, PA 19102 215. 568. 0860

Catch, Inc. - CMH/MRC #2B

1409 Lombard Street Philadelphia, PA 19146 215. 735. 7435 www.catchinc.com

Community Council - CMH/MRC #4

4900 Wyalusing Avenue Philadelphia, PA 19131 215. 473. 7033

CO-MHAR, Inc. - CMH/MRC #5B

100 W. Lehigh Avenue Philadelphia, PA 19133 215. 427. 6600 www.comhar.org

Northeast Center CMH/MRC #7A

Roosevelt Blvd & Adams Avenue On Grounds at Friends Hospital-Orleans Building 215. 831. 2800



Northwestern Human Services/ Benjamin Rush CMH/MRC #7

11082 Knights Road Philadelphia, PA 19154 215. 632. 9040 www.nhsonline.org

Hall Mercer - CMH/MRC #2A

8th & Locust Streets Philadelphia, PA 19107 215. 829. 3461

The Consortium, Inc. - CMH/MRC #3

451 University Avenue Philadelphia, PA 19104 215. 596. 8000 www.consortium-inc.org

Dr. Warren E. Smith - CMH/MRC

Substance Abuse Center 1315 Windrim Avenue Philadelphia, PA 19141 215, 455. 3900

2514 N. Broad Street Philadelphia, PA 19133 215. 226. 7100 www.drwes.org

Interac, Inc. - CMH/MRC #6A

6122 Ridge Avenue Philadelphia, PA 19128 215. 487. 1330 www.intercommunityactions.org

PATH, INC. - CMH/MRC #7B

8220 Castor Avenue Philadelphia, PA 19152 215. 728. 4600

Office of Mental Health

1101 Market Street, 7th Floor Philadephia, PA 19107 215. 685 5474

D

Depression

Clients with Medical Assistance

You may call to make an appointment. Each of these locations offers both counseling and psychiatry:

Temple Outpatient Adult Psychiatric Clinic

7th and 8th Floors, Jones Hall 1316 W. Ontario St. 215. 707. 8496

The Wedge Medical Center

3609 N Broad Street 215. 223. 1100

Med Net

249 S. 52nd Street (52nd and Locust Streets)
215. 747. 4410

Empowerment Resource Associates

445 Fairmount Avenue 215. 925. 5661 215. 925. 5667

Girard Medical Center

8th St. & Girard Avenue 215. 787. 2196 Ask to make an appointment for outpatient psychiatry.

Hahnemann University Hospital

1427 Vine St. 215. 831. 7800

You may also call member services 24 HRS 888. 545. 2600

(For other providers, assistance making appointments, recommendations, help in crisis situations, and transportation info.)

Clients with No Insurance

COHMAR

215, 427, 5800,

Directs clients to a community mental health center.
You may also call Catholic Social Services (Intake: 215. 587. 3900).

Services (Intake: 215. 587. 3900). They can connect you with counseling based on your needs and address.

Recovery, Inc.

St. Mary's Church Rectory 1831 Bainbridge St. Philadelphia, PA 19146 215. 985. 0360

Tuesday: 7:30 pm Saturday: 2:30 pm

This support group is free and anyone is welcome to walk- in. Techniques and strategies for coping with the stress and strain of every day life are offered. A wide variety of problems are addressed (depression, anger, stress, anxiety, exaggerated fears, compulsions, obsessions, phobias, etc.) Members also learn how to face and cope with nervous symptoms (heart palpitations, dizziness, shortness of breath, sweats, fatigue, headaches, sleep problems, etc.) and create a support network for each other.



Crisis Response Centers

If you feel severely depressed, confused, or that you are a danger to yourself or others, — please go to a crisis response center. They are available to anyone, anytime.

Temple Episcopal Hospital Crisis Response Center

100 E. Lehigh Avenue 215. 707. 2577

Hall Mercer

245 S. 8th Street (8th & Locust Streets) 215. 829. 5222

Emergency

215. 685. 6440

If you cannot get to a crisis response center in an emergency - a Mobile Mental Health team may be sent to you.

(This number may also be used for immediate help for children.)

Suicide

215, 686, 4420

Call the 24-HOUR Suicide Hotline to talk to someone and to get help.

Inpatient Psychiatric Treatment

Fairmount Behavioral Health System

561 Fairthorne Avenue 215. 487. 4000 800. 235. 0200 (24 hours)

Inpatient psychiatric treatment program in a beautiful setting, substance and alcohol abuse treatment also offered, medical assistance accepted.

Behavioral Health

Behavioral health is the umbrella for both mental health and substance abuse.

Insurance

Authorization is needed for many mental health and substance abuse treatment programs. The individual or support person may call the numbers below to access treatment referrals. Treatment programs and evaluation centers such as CRC's can also contact Community Behavioral Health for individuals requesting treatment.

Community Behavioral Health

215. 413. 3100

Community Behavioral Health (CBH) is the city-operated health maintenance organization (HMO) or insurance for persons needing mental health or substance abuse treatment. CBH authorizes mental health or substance abuse treatment for persons with health insurance. It also authorizes mental health treatment for individuals who do not have health insurance.

BHSI

215, 546, 1200

Monday – Friday: 8:30 a.m. – 5 p.m.

BHSI is the city funding stream for individuals who need substance abuse treatment and have no health insurance.

F

Entry Level Mental Health Residences

Safe Havens

Outreach efforts to individuals on the streets have the most success when housing and treatment – not just emergency shelter – are available when consumers are ready to come inside and accept services. To that end, from 1999 through 2001, DBH/MRS added five safe havens to the existing inventory of two. These residential facilities place lower demands on individuals than emergency shelter, treatment, or other short-term programs but offer links to services if individuals are interested in them. In December 2006, DBH/MRS opened a sixth safe haven specifically to address the needs of individuals in significant relationships (couples) who are living on the streets. In July 2009, DBH/ MRS expanded the capacity of one of the existing sites and also opened a seventh site.

Each with a specific target population (i.e. women with mental illness, men with co-occurring disorders), these seven safe haven programs are operated by One Day at a Time (ODAAT) and Resources for Human Development (RHD). Project H.O.M.E. also operates two safe havens offering 50 beds which were first opened prior to DBH/MRS's expansion of the inventory in 1999. In total, these nine safe haven residences offer 204 people at any one time the recovery oriented, evidence-based program they need to leave the streets.

Bethesda Project

For referral contact the Case Manager at: 215. 985. 1600

My Brother's House (Men only)

609 S. 15th Street Philadelphia, PA 215. 545. 3011

Project HOME

For referral contact the Outreach Coordination Center at: 215. 232. 7272 www.projecthome.net

St. Columba's (Men only)

4133 Chestnut Street Philadelphia, PA 19104 215. 232. 7236

Women of Change (Women only)

2042 Arch Street Philadelphia, PA 19103 215. 564. 0901

Health Residences

Admission to city-funded mental health residences is through the Access to Alternative Services (AAS) Department of the Office of Mental Health. To speak with a "gatekeeper" (OMH analyst responsible for admissions) and to request an application, call 215. 546. 0300.

There is a continuum of city-funded housing for individuals with serious mental health issues who are having difficulty living independently. Progressive Demand Residences (PDR's) are entry-level residences for homeless men and women. Some PDR's accept dually-diagnosed (mental health and substance abuse) individuals.

Progressive Demand Residences generally require that a person is working with a mental health treatment provider, is taking medication if prescribed, and follows other residential rules.

Progressive Demand Residences

Gaudenzia New Beginnings

1300 Spring Garden Street Philadelphia, PA 19123 215, 440, 9669

Residential treatment for dually diagnosed men and women.

Joy of Living

Gaudenzia, Inc. 1509 Cecil B. Moore Avenue Philadelphia, PA 19121 215. 765. 2026

Residential treatment for dually diagnosed women and men.



First Step Refuge

1360 Ridge Avenue Philadelphia, PA 19123 215, 236, 1647 ext, 315

Residential treatment for dually diagnosed men.

Omni House

5718 Greene Street Philadelphia, PA 19144 215. 849. 5851 www.rhd.org

Residential living for homeless adults with chronic mental ilness.

Women of Hope

1210 Lombard Street Philadelphia, PA 19147 215. 732. 1341 www.projecthome.org

251 N. Lawrence Street Philadelphia, PA 19106 215. 592. 9116 www.projecthome.org

Supportive/Transitional Housing

Project HOME

1515 Fairmount Avenue Philadelphia, PA 19130 215, 232, 7272 www.projecthome.net

Operates several residential living programs for homeless adults.

The Bethesda Project

1630 South Street Philadelphia, PA 19146 Administrative offices 215, 985, 1600

Shelter and transitional housing for frail (ill, elderly, mentally ill) men and women.

Mental Health Resources for Children

Children's Crisis **Treatment Center**

1823 Callowhill Street Philadelphia, PA 19130 215. 496. 0707

Partial hospital pre-school program for children 2.9 years through 5 or completion of kindergarten. Trauma program for children up to age 12. Intensive outpatient therapy. Trauma should be fairly recent, up to one year.

Northwestern Children Services

265 E. Lehigh Avenue Philadelphia, PA 19125 215. 427. 1500 www.nhsonline.org

Partial hospital pre-school. Outpatient therapy for children available.

Philadelphia Consultation Center

313 S. 16th Street Philadelphia, PA 19102 215. 732. 8244 www.libertynet.org/psp

Outpatient Services for Children

Area Hospitals and Universities with evaluation, consultation and psychotherapy services for children:

St. Christopher's Hospital

Department of Psychiatry 215, 427, 5177

Einstein Hospital

Lezitties Psychiatric Clinic 215, 456, 7240

Jefferson University Hospital

Child, Adolescent and Family **Psychiatry** 215. 955. 8180 (director) 215. 955. 8179 (intake) 215. 955. 8177

Hahnemann University Hospital

Outpatient Psychiatry Clinic 215. 762. 6660

Temple University

Psychiatry Clinic 215. 707. 3351

Widener University

Psychological Services Center 610, 499, 1216 610. 499. 4000 (main)

Joseph J. Peters Institute

260 S. Broad Street, 2nd Floor Philadelphia, PA 19102 215. 701.1560

Individual and group psychiatric treatment in the area of sexual abuse.

Center for Arson Research

217 Harvey Street 215. 843. 2115

Evaluation of child fire-starters. Will refer for treatment following evaluation.

SECTION SIX IIIIII Substance Abuse Programs

Coordinating Office of Drug and **Alcohol Programs**

The Coordinating Office of Drug and Alcohol Programs (CODAAP), 215. 685. 5403, funds many substance abuse treatment programs. Authorization for substance abuse treatment is provided by CBH, 215. 413. 3100, for persons with health insurance or by BHSI, 215. 546. 1200, for persons without health insurance.

Substance Abuse Crises

Persons experiencing a substance abuse crisis, such as the need for a detoxification program (detox) can go to a Crisis Response Center (listed above).

Detox Units

Refer to recovery programs.

Safe Havens

Substance abuse safe havens are city-funded residences for homeless men and women with chronic alcohol or substance abuse addictions who have been unable to maintain recovery from addiction, but who are medically at-risk living on the street. Access to the Safe Havens is through city-funded outreach teams, RHD Connections, or OSH.

Philadelphia Locations:

2432 Lehigh Avenue 1715 Montgomery Avenue 925 N. 42nd Street

CODAAP Recovery Residences (Step-Down Units)

CODAAP funds recovery programs for men and women who have two weeks to one month clean time (in recovery). Contact the residence directly or call the CODAAP representative responsible for referrals:

Sam Cutler, Representative: 215. 685. 5414

Nelson Martin, Program Supervisor 215. 790. 7949

www.libertynet.org/bhten/

Programs for Women and Children

New Image Gaudenzia, Inc.

1300 E. Tulpehocken Street Philadelphia, PA 19138 215, 924, 6322

6-9 month substance abuse treatment for homeless women and children.

Interim House

333 W. Upsal Street Philadelphia, PA 19119 215. 849. 4606 www.phmc.org

3-6 month residential treatment program for women.

Interim House West

4108 Parkside Avenue Philadelphia, PA 19104 215. 871. 0300 www.phmc.org

Residential treatment program for women and children.

Family House N.O.W.

1020 N. 48th Street Philadelphia, PA 19131 215. 878. 8616

Residential treatment program for substance-abusing homeless, pregnant and parenting women.



Caton Village

1239 Spring Garden Street Philadelphia, PA 19123 215. 978. 8010

Long-term residential treatment program for substance abusing women and their children.

Beacon House

100 E. Lehigh Avenue Philadelphia, PA 19125 (on grounds of Episcopal Hospital) 215. 427. 2209

Inpatient program for pregnant and parenting women (up to 2 children under the age of 12). Outpatient program for men and women.

Community Behavioral Health

888, 545, 2600

My Sister's Place

5601 Kingsessing Avenue Philadelphia, PA 19143 215. 727. 1640

Residential treatment program for pregnant substance abusers, and addicted women and their children under the age of 6. In affiliation with Jefferson Hospital.

Thomas Jefferson University Hospital Family Center

Department of Pediatrics 1201 Chestnut Street, 11th Floor Philadelphia, PA 19107 215. 955. 8577

In-patient program for pregnant women and for women whose children are under 6 years old.

Outpatient for pregnant women only.

Women In Transition

21 S. 12th Street, 6th Floor Philadelphia, PA 19107 215. 751.1111 (hotline) 215. 564. 5301 (office)

Individual and group counseling for women with addictions

CHANCES

1200 Callowhill Street, Suite 102 Philadelphia, PA 19123 215. 923. 0218 ext. 5228 www.phmc.org

Intensive outpatient substance abuse treatment program for women with children.

Hahnemann University Behavioral Health Services

1302 Race Street, 2nd Floor Philadelphia, PA 19107 215. 557. 2126

www.healthfederation.org

Outpatient substance abuse treatment for pregnant women or women who have children between 0-3 years.

Jewish Family and Children Services Project Pride

10125 Veree Road, Suite 300 Philadelphia, PA 19116 215. 934. 5551 www.info@jfcfphil.org

Teen pregnancy and substance abuse prevention program.

Shalom Inc.

1080 N. Delaware Avenue, 6th Floor Philadelphia, PA 19125 215. 425. 7727

Teen pregnancy and substance abuse prevention program.



Programs for Men

St. Elizabeth's Recovery Residence (Men)

Project HOME 1850 N. Croskey Street Philadelphia, PA 19121 215. 763. 1820

www.projecthome.org

Long-term residential recovery program for the chronically homeless, substance-abusing men.

Achievement through Counseling and Treatment (ACT)

5820 Old York Road Philadelphia, PA 19141 215. 276. 8400

Outpatient drug and alcohol counseling for men.

YMCA of Germantown

5722 Greene Street Philadelphia, PA 19144 215. 844. 3281

www.ymca.com

Residential drug and alcohol program; case management; employment assistance and assistance in obtaining housing.



Other Recovery Programs

Alcoholics Anonymous Hotline

215. 574. 6900

Narcotics Anonymous Hotline

610. 934. 3944 610. 534. 9510

Gaudenzia House

2331 N. Broad Street Philadelphia, PA 19140 215. 228. 0644

www.gaudenzia.com

Residential treatment program for HIV+ substance abusers.

Diagnostic Rehabilitation Center (DRC)

229 Arch Street Philadelphia, PA 19106 215. 625. 8000 215. 625. 8060

Variety of services, including residential and outpatient drug and rehab programs; serves men and women (including women with children).

Genesis II

1239 Spring Garden Philadelphia, PA 19121 215. 763. 2650

Drug and alcohol residential for women with children.

Horizon House

120 S. 30th Street, 5th Floor Philadelphia, PA 19104-3404 215. 386. 5128

Variety of services, including residential programs for men and women with substance abuse problems, counseling, outpatient treatment, case management and programs for persons with mental health problems.

One Day At A Time (ODAAT)

1400 W. Stiles Street Philadelphia, PA 19121 215. 769. 4960

Recovery houses for men and women; no insurance necessary.

Jefferson Cocaine Program

1021 S. 21st Street, 2nd Floor Philadelphia, PA 19146 215. 790. 9942

Outpatient 3 month program – Mon/ Wed/Fri; accept any or no insurance, for substance abuse, HIV testing and counseling for clients.

SELF Inc.

1425 Arch Street, 3rd floor Philadelphia, PA 19102 215. 496. 9550

Outpatient drug and alcohol counseling; nonresidential recovery houses; serves men and women.

Presbyterian Hospital

3910 Powelton Avenue, 5th floor Philadelphia, PA 19104 215. 662. 8283 (inpatient) 215. 662. 8747 (outpatient assessment center)

Inpatient and outpatient programs for men and women, including detox.

University of Pennsylvania

Treatment Research Center 3900 Chestnut Street Philadelphia, PA 19104 215. 222. 3200 www.med.upenn.edu

Comprehensive outpatient drug and alcohol program for men and women. No insurance needed.

Eagleville Hospital

100 Eagleville Road Eagleville, PA 19408 610. 539. 6000

In-patient detox and rehab program for men and women.

SECTION SEVEN Transitional & Permanent Housing

IIIIIII SECTION SEVEN Transitional & Permanent Housing

Permanent Housing Programs

Philadelphia Housing Authority

The largest permanent housing program in Philadelphia is the Philadelphia Housing Authority, funded by the U.S. Department of Housing and Urban Development (HUD). There are two types of housing available – conventional public housing and Section 8 housing. Conventional public housing is housing available in the public housing developments or in scattered sites. The Section 8 program involves a rent subsidy to households in privately owned rental housing. Applicants will be placed on a waiting list upon completion of the application.

PHA

Carl Greene, Executive Director 12 S. 23rd Street Philadelphia, PA 19103 215. 684. 4000 www.phila.gov

Central Admissions

642 N. Broad Street Philadelphia, PA 19130 215, 684, 4300

Section 8 Program

642 N. Broad Street Philadelphia, PA 19130 215. 684. 4300

Philadelphia Housing Development Corporation

The Central Intake and Counseling Unit 1234 Market Street, 20th Floor Philadelphia, PA 19107 215. 448. 3000 www.phila.gov

Provides information on a variety of permanent and supportive housing services, and operates several housing programs, including the 1202 A Program which provides assistance in obtaining and renovating vacant houses; and the Homestart Program, which provides rehabilitated homes for sale to low and moderate income families.

Women's Community Revitalization Project

407 Fairmount Avenue Philadelphia, PA 19123 215. 627. 5550

Low cost rentals, support services.

Dignity Housing

5221 Germantown Avenue Philadelphia, PA 19144 215. 713. 0960 215, 713, 0968 (fax) www.dignityhousing.org

Provides transitional housing for people on Section 8 waiting list.

Sheriff Sale Properties

Office of Housing and Community Development Sheriff Sale Unit 100 S. Broad Street Philadelphia, PA 19107 215. 686. 3535 www.phila.gov

Information and applications for properties to be sold at sheriff sale.

Tenant Occupied Properties at Sheriff Sale (TOPSS)

Philadelphia Housing **Development Corporation** 1234 Market Street, 17th Floor Philadelphia, PA 19107 215. 448. 3139 www.phila.gov

Information and applications for tenants of sheriff sale properties.

Donor Taker Program

Philadelphia Redevelopment Authority 1234 Market Street Philadelphia, PA 19107 215. 209. 8664 www.phila.gov

Houses donated to the City available for applicants.

Endow-A-Home

Resources for Human Development 4343 Kelly Drive Philadelphia, PA 19129 215. 951. 0300 215. 951. 0330 www.rhd.org

Permanent housing for homeless mothers and their children.

OPEN - Fund for an Open Society

603 Walnut Lane, Suite 2 Philadelphia, PA 19128-1713 215. 482. 6736 www.openfoc.org

Provides below rate mortgages.

Philadelphia Unemployment Project

Mortgage Foreclosure Hotline 1201 Chestnut Street, Room 702 Philadelphia, PA 19107 215. 557. 0822 215. 557. 6981 (fax) www.paucstate.pa.us

Mortgage assistance.

Acorn Housing Corporation

Michelle Taylor, Sr. Housing Counselor 846 N. Broad Street, 1st Floor Philadelphia, PA 19130 215. 765. 1221 (phone) 215. 765. 0045 (fax)

Provide housing for low and moderate-income level individuals. Also provide seminars for first time homebuyers, as well as information on foreclosure prevention and weatherization.

St. Anthony's Residence

Ingerman Group 2309–2333 Carpenter Street Philadelphia, PA 19146 215. 985. 0555

Provide permanent housing for seniors (62 years+), perform a criminal and credit background check.

B

Transitional/ Supportive Housing

Many persons move from shelter into transitional or supportive housing before moving on to independent living. Admission criteria are different for each program and many specialize in specific populations. Information should be obtained by phone before referring clients. (Other transitional and supportive housing options are listed under

Section 5: Mental Health, and Section 6: Substance Abuse)

Veteran's Housing

Men's Sec

1344 W. York Street Philadelphia, PA 19132 215. 225. 8420 215. 235. 8660

Emergency shelter and transitional housing for homeless and/or substance abusing male veterans.

Housing for Women/Children

Project Rainbow

413 W. Master Street Philadelphia, PA 19122 215. 769. 1830

Transitional housing for single women with children.

Women's Alternative Center

519 Station Road Wawa, PA 19063 610, 459, 9177

3-6 month residential and nonresidential self-sufficiency program for women and children.

Pathways PA

Supervised Independent Living (SIL) 4414 Chestnut Street Philadelphia, PA 19104 215. 387. 1470

www.womensassoc.org

Provides apartment residency and comprehensive supportive services to teen moms and their children who would otherwise be homeless and not remain with their children. The program serves dependent and delinquent teens, ages 16-21, and includes education and employment assistance, life and parenting skills education, interpersonal skills

People's Emergency Center

enhancement and housing.

3902 Spring Garden Street Philadelphia, PA 19104 215. 382. 7523 215. 382. 7521 (shelter line)

Emergency shelter and subsequent transitional housing for single women, women with children and teenage girls.

HELP Philadelphia

4910 Wyalusing Avenue Philadelphia, PA 19131 Shirley Robinson (Director) 215. 473. 7451 www.phmc.org

Transitional housing program for women with up to two children.

Housing for Persons with Physical Disabilities

Inglis Housing Corporation

2600 Belmont Avenue Philadelphia, PA 19131 215. 878. 5600 www.inglis.org

Provides an independent living facility for persons with physical disabilities.

Housing for Individuals with HIV

Good Shepherd

1225 Race Street Philadelphia, PA 215, 569, 1101

Calcutta House

1601 W. Girard Avenue Philadelphia, PA 19130 215. 684. 0480 www.calcuttahouse.org

Balcks Educating Blacks About Sexual Health Issues (BEBASHI)

1217 Spring Garden Street, 1st Floor Philadelphia, PA 19123 215. 769. 3561 www.bebashi.org

Housing for the Elderly

Riverview Home City of Philadelphia

7979 State Road Philadelphia, PA 19136 215. 335. 8313 www.olderadultservices.org

Personal care boarding home for adults 60 and older: 18-59 if disabled.

Other Transitional/ Supportive Programs

Focus House

Gaudenzia, Inc. 701 N. 63rd Street Philadelphia, PA 19151 215. 477. 0063 215. 477. 0064 www.qaudenzia.org

Housing for dually diagnosed men.

The Bethesda Project

1630 South Street Philadelphia, PA 19146 Administrative Offices 215. 985. 1600

Shelter and transitional housing for frail (ill, elderly, mentally ill) men and women. Also offer a safe-house where residents can reside, and with improved lifestyle transcend to single room occupations.

Reed House

1320 S. 32nd Street Philadelphia, PA 19146 215. 755. 6789

Single room occupancy based on income for men and women.

Station House

2601 North Broad Street 215, 227, 4086

Offer transitional housing by recommendation; single room occupancy providing postal services, and communal bathrooms and kitchen.

Methodist Home for Children

Bridge House 4300 Monument Road Philadelphia, PA 19131 215. 877. 1925

Transitional housing for males.

Friends Rehabilitation Program

4750 Locust Street Philadelphia, PA 19139 215. 747. 2246

Transitional housing.

1260 Housing

2042-48 Arch Street Philadelphia, PA 19103 215. 557. 8484

Subsidized rental program. Requires referrals through shelters.

Horizon House

1201 Chestnut Street, 14th Floor Philadelphia, PA 19107 215. 636. 0606 www.phmc.org

Subsidized rental program. Requires referrals through OSH.

Resources for Human **Development**

4343 Kelly Drive Philadelphia, PA 19129 215. 951. 0330 www.rhd.org

Subsidized rental program. Requires referrals through OSH.

Northwest Philadelphia Interfaith Hospitality Network

7047 Germantown Avenue Philadelphia, PA 19119 215. 247. HOME (4663) 215. 247. 0544 (fax) www.philashelter.org

NPIHN provides programs for homeless and at-risk families such as counseling and referrals, congregational based shelter, case management, and lifeskills education and recreation.

Philadelphia Senior Center

509 S. Broad Street Philadelphia, PA 19147 215. 546. 5879

www.philaseniorcenter.com

Offers over 50 different programs weekly; a nutritious lunch, and counseling services ranging from healthcare to housing.

Philadelphia Corporation for the Aging

642 N. Broad Street Philadelphia, PA 19130 215. 765. 9000 www.pca.phl.org

Long-term care programs including Long-term Care Access options, inhome care, an Ombudsman Program, (health and Nutrition programs), senior centers, employment services, legal, protective and transportation services.

Sup Hou

Supportive Housing Services

Multi-Service Related Programs

Government Center, Ground Floor

2nd & Orange Streets Media, PA 19063 610. 891. 5101

Colony Building

511-513 Welsh Street Chester, PA 19013 610. 874. 8451 www.caadc.org

Direct services and advocacy, including fuel assistance, housing counseling, information and referral, emergency housing, rental assistance for residents of Delaware County.

Housing Association of Delaware Valley

1500 Walnut Street, Suite 601 Philadelphia, PA 19102 215. 545. 6010 www.hadv.org

Community education, housing counseling, information and referral.

Home Improvements and Repairs

Impact Services Corporation

124 E. Indiana Avenue Philadelphia, PA 19134 215. 739. 1600

Home maintenance and repairs, sale of low cost building materials, inspection, roof insulation, low and no cost energy conservation, weatherization.

Action Loans

Redevelopment Authority 1234 Market Street, 16th Floor Philadelphia, PA 19107 215. 854. 6515 www.phila.gov

Below market rate home improvement loans for owner-occupied properties.

Senior Housing Assistance Repair Program (SHARP)

Philadelphia Corporation for Aging 642 N. Broad Street Philadelphia, PA 19130 215. 765. 9000 (Press "0" for SHARP Intake Coordinator) www.pca.phl.org

Minor home repairs, adaptations for the physically disabled elderly. No emergency repairs.

License and Inspections

License and Inspections, Services & Operations Unit 1461 JFK Blvd, 11th Floor Philadelphia, PA 19102 215. 686. 2463 www.phila.gov

Handles complaints about major repairs.

Emergency Rental Repair

Basic Systems Repair Program (BSRP) Philadelphia Housing Development Corporation 1234 Market Street, 17th Floor 215. 448. 2160 (hotline) 215. 448. 3000 (main number) www.phila.gov

Emergency repairs (electrical, heating, plumbing).

Eighteenth Street Development Corporation

1815 S. 18th Street Philadelphia, PA 19145 215, 271, 0053

Home repair and referral in Point Breeze section of the city.

Housing Counseling Services

Philadelphia Council for **Community Advancement**

100 N. 17th Street, 7th Floor Philadelphia, PA 19103 215, 567, 7803

Housing counseling, technical assistance, money management, default and delinguency counseling.

Tenant Union Representative Network (TURN)

1315 Walnut Street, 3rd Floor Philadelphia, PA 19107 215. 940. 3900

Landlord/tenant dispute resolution, information and referral, self-help groups, various housing programs.

Housing Association of Delaware Valley

Information Program 658-60 N. Watts Street Philadelphia, PA 19123 215. 545. 6010 www.hadv.org

Fuel assistance, mortgage counseling, supportive services; housing rehabilitation in the New Kensington area.

Fair Housing Commission

City of Philadelphia 34 S. 11th Street - 6th Floor Philadelphia, PA 19107 215, 686, 4670 www.phila.gov

Tenant/landlord disputes, housing complaints. Provide permanent housing for homeless people.

Utility Assistance

PECO Energy

Philadelphia Electric Company 2301 Market Street P.O.Box 8699 Philadelphia, PA 19101 215. 841. 4000 (or contact your local office) 800. 732. 6477 (Human Resource) www.peco.com

Counseling, billing arrangements for elderly.

Energy Coordinating Agency of Philadelphia, Inc.

1924 Arch Street Philadelphia, PA 19103 215. 988. 0929

www.ecasavesenergy.org

Referrals to various fuel assistance programs, weatherization, energyrelated home repair, and heater hotline for low-income homeowners.

Low Income Home Energy Assistance

215. 686. 2590 (City of Philadelphia Heat Hotline) www.phila.gov

City fuel crisis program; operates seasonally.

Emergency Rent/ Mortgage Assistance

Greater Philadelphia Urban Affairs Coalition

1207 Chestnut Street Philadelphia, PA 19107 215. 851. 0110 www.qpuac.org

Emergency rent/mortgage program for low-income individuals or families.

Act 91 Homeowners Emergency Mortgage Assistance Plan

(PA Housing Finance Authority) PHFA/HEMAP P.O. Box 15530 Harrisburg, PA 17105-5530 800. 342. 2397 717. 780. 3975 (fax) 717. 780. 3995 (fax) www.pacafe.org

PHFA/HEMAP

2101 N. Front Street Harrisburg, Pa 17110 Overnight delivery mail

Pays delinquent mortgage; possibility of continued payments if unemployed/health problems.

Emergency Shelter Assistance Program

Temporary assistance 1400 Spring Garden Street 215, 560, 1976

Monday – Friday: 8:30 a.m. - 12:00 p.m.

Temporary assistance, emergency assistance for security deposit and to prevent evictions.

Additional Public Housing Options

Housing and Urban Development (HUD)

www.hud.gov

HUD's goal is to increase homeownership, support community development and increase access to affordable housing free from discrimination.

Tenant Union Representative Network (TURN)

1315 Walnut Street, 3rd Floor Philadelphia, PA 19107 215. 940. 3900 thenry@critpath.org

TURN helps individuals with evictions, utilities, transitions from shelters to private housing, monthly rent supplements, as well as a variety of other housing assistance programs.

Richard Allen Phase III

Special PHA Management Branch 1100 Fairmount Avenue Philadelphia, PA 19123 215. 684. 4630

Low income tax credit housing.

Residences at Hawthorne

Pennrose Management Co. 1601 Federal Street Phialdelphia, PA 19123 215. 545. 1334

Low income tax credit housing, with set rents. \$18,850 minimum household income.

The Courtyards at Riverview

AIMCO 1024 S. 4th Street Philadelphia, PA 19147 215. 551. 7091

Low income tax credit housing for seniors (62+) and multifamily units. Approximately a one year waiting list period



SECTION EIGHT Benefits & Entitlements

Department of Public Welfare

Recent legislation on both the federal and state levels have introduced significant changes in the public assistance programs in Pennsylvania. Pennsylvania has cut eligibility for the General Assistance (GA) programs over the past several years, and continues to do so. Federal welfare legislation changed Aid to Families with Dependent Children (AFDC) to Temporary Assistance to Needy Families (TANF), which is a block grant to the states. Some of the changes incorporated in the TANF program include work requirements for welfare recipients, and a five-year lifetime limit for the receipt of cash benefits. The five-year timeline for cash benefits began on March 3, 1997.

Specific program components and eligibility requirements will continue to change as Pennsylvania incorporates the federal changes. Legal challenges to various program components will also likely continue. Therefore, included in this section are phone numbers from which the most current information can be obtained, rather than specific program components.

Philadelphia County Assistance Office

The Philadelphia County Assistance Office administers several programs, including (1) Cash Assistance; (2) Medical Assistance; (3) Food Stamps; and (4) Employment and Training Programs. Applications for all public assistance programs can be obtained at the District offices (see below).

Questions about changes to existing programs, eligibility requirements and assistance with any problems may be directed to:

Department of Public Welfare

Community Services Department 1400 Spring Garden Street, Room 601 Philadelphia, PA 19130 215, 560, 2547 www.dpw.state.pa.us

Director of Community Services

Jeffrey Blumberg 215, 560, 3283

District Offices

The city is divided into districts; persons applying for public assistance must apply at the district office, which incorporates their address (including mailing addresses for homeless persons).

Each District Office has a designated liaison person. The role of the liaison is to help homeless client's work through the system in order to receive the benefits they are entitled. You may call a client's given district and ask for the district homeless liaison for assistance.

Alden District

5853 Germantown Avenue Philadelphia, PA 19144 215. 560. 4801 215. 560. 4854 (Liaison)

Boulevard District

4109 Frankford Avenue Philadelphia, PA 19124 215, 560, 6501

Center District

900 N. Marshall Street Philadelphia, PA 19123 215. 560. 3601

Delancy District

5548 Chestnut Street, 1st Floor Philadelphia, PA 19139 215, 560, 3700

Elmwood District

5754 Market Street, 1st Floor Philadelphia, PA 19139 215. 560. 3801

Federal District

1334 Bainbridge Street Philadelphia, PA 19147 215. 560. 4401

Girard District

961 N. Marshall Street Philadelphia, PA 19123 215, 560, 3501

Hill District

301 E. Chelten Avenue, 3rd floor Philadelphia, PA 19144 215, 560, 5200

Jefferson District

2701 N. Broad Street, 3rd Floor Philadelphia, PA 19132 215. 560. 6653

Kent District

2701 N. Broad Street, 2nd Floor Philadelphia, PA 19132 215. 560. 5400

Lehigh District

2701 N. Broad Street, 3rd Floor Philadelphia, PA 19132 215. 560. 4609

North District

219 E. Lehigh Avenue Philadelphia, PA 19125 215. 560. 4087

Ogontz District

301 E. Chelten Avenue, 2nd Floor Philadelphia, PA 19144 215. 560. 5000

Ridge District

1350 W. Sedgley Avenue Philadelphia, PA 19132 215. 560. 4900

Snyder District

990 Buttonwood Street Philadelphia, PA 19123 215. 560. 4301

Tioga District

1348 Sedgley Avenue Philadelphia, PA 19132 215, 560, 4701

Unity District

4111 Frankford Avenue Philadelphia, PA 19124 215. 560. 2304 (liaison)

West District

5070 Parkside Avenue Philadelphia, PA 19131 215. 580. 6101

Cash Assistance

There are two categories of Cash Assistance: General Assistance (GA) and Temporary Assistance to Needy Families (TANF).

Medical Assistance

Welfare information line: answers all questions about welfare.

800, 572, 7091 (access card)

Categorically Needy:

Services covered include: outpatient and in-hospital care: doctors; and lab fees, clinic, prescription drugs; and some over-the-counter medications for which the client has a prescription; medical prostheses and equipment; and dental emergencies. Services not covered are routine dental care, including dentures and cold and cough medications.

Medically Needy:

Services covered include in and outpatient care, clinics, lab fees, and doctor fees. Services not covered include prescription medication (except for children under 21).

Healthy Horizons:

Special Medical Assistance is available to the elderly and disabled with income and asset limits under the Healthy Horizons Categorically Needy Program or the Healthy Horizons cost-sharing program.

Healthy Beginnings:

This program provides categorically needy medical assistance coverage to a woman during pregnancy and for sixty days after delivery. This also covers care for qualified children born after September 30, 1983.

EPSDT - Early and Periodic Screening, Diagnosis, and Treatment services are available to detect potentially progressive and debilitating diseases or conditions, which interfere with a child's normal development and learning. For more information call 800. 543. 7633.

Alternative Medical Assistance

Health Choices is Pennsylvania's mandatory managed care program through which over 500,000 Medical Assistance recipients in Philadelphia and the surrounding counties receive health care coverage under one of several different managed care providers. While physical health is covered by these companies, behavioral health (substance abuse care and mental health care) is covered under a new program in Philadelphia called Community Behavioral Health (CBH). This program is operated through the Department of Health.

The managed care organizations, which provide Health Choices, are:

Keystone Mercy Health Plan

200 Stevens Drive Philadelphia, PA 191133 800. 521. 6860 (member number) www.keystonemercy.com

Americhoice of Pennsylvania

5070 Parkside Avenue, Suite 6200 Philadelphia, PA 19131 800. 321. 4462 www.americhoice.com

Health Partners of Philadelphia

901 Market Street, Suite 900 Philadelphia, PA 19107 215. 849. 9606 www.healthpartners.com

Food Stamps

Eligibility for food stamps is based upon the household's total income, household expenses and resources. Since May of 1987, those people living in emergency shelters are also eligible for food stamps. However, recent legislation has also introduced stricter eligibility, particularly for single individuals. For qualification information call 215, 560, 2547.

Employment and Training Programs

There are New Directions **Employment and Training Programs** in each of the district county assistance offices. In addition, there are three central units, which assist with job development efforts.

Job Development Unit

215. 560. 3350

Central Literacy & Education Unit

215. 560. 3417

Community Work Experience Program

215, 560, 3550

Teen Parenting

215, 560, 3268

Social Security Administration **Benefits**

Social Security Disability Insurance (SSDI)

800, 772, 1213 www.ssa.gov/disability

SSDI is an entitlement program. Financial assets and unearned income have no bearing on eligibility or the amounts received. This means that those who qualify for disability are entitled to payments. The amount will depend on an individual's previous salary. Those eligible include: disabled workers under 65 and their families; single people disabled before age 22; and disabled widow and widowers of workers who are insured at death. Disability is determined by medical evidence.

Supplemental **Security Income (SSI)**

800. 772. 1213 www.ssa.qov

Supplemental Security Income (SSI) is a federal program that makes monthly payments to aged, blind, and disabled people who have limited income and resources. Disabled and blind children may qualify too. SSI recipients are usually eligible for other benefits such as Medicaid, food stamps, and other social services. Call to find appropriate intake location and procedure.

Veteran's Administration

The Veteran Administration has a variety of benefits available to those who have served in active military, naval or air service and to their dependents, including health and substance abuse treatment programs.

Veterans Administration (Philadelphia)

800. 827. 1000 (hotline) 438. 5225 (benefits and insurance information) www.va.qov

Vet Center

215, 627, 0238

Philadelphia Veterans Multi-Service Center

215. 923. 2600

Unemployment Compensation Offices

Services are available to provide employment assessment, assistance, counseling and job placement, as well as processing claims for the provision of unemployment insurance.

Administrative Office/ **Regional Job Center**

215. 560. 1997 www.dli.state.pa.us

Women, Infant and Children's Program (WIC)

WIC is a supplemental food and nutrition education program funded by the federal and state governments to make nutritious foods available to women, infants and children.

The following persons may be eligible:

Women who are pregnant, breastfeeding, or have given birth within the last six months; Infants; and Children under five years of age

Call the main office for more information, and location of community programs:

WIC Main Office

North, Inc. 642 N. Broad Street, Suite 101 Philadelphia, PA 19130 215. 978. 6100 www.fns.usda.gov/wic



Family Saving Program (Women's Opportunity Resource Center)

2010 Chestnut Street 215. 564. 5500 www.worc-pa.org

Consumer Credit Counseling Service of Delaware Valley

1515 Market Street, Suite 1325 Phiadlephia PA 19102 215. 563. 5665

The Partnership CDC **Counseling Services**

4020 Market Street Phiadelphia, PA 19104 215. 662. 1612



SECTION NINE Employment & Training

Educational and Vocational **Programs**

Education for Homeless Children and Youth Program

Division of Student and Safe School Services, Pennsylvania Department of Education 333 Market Street Harrisburg, PA 17126-0333 717. 783. 3755 717. 772. 2066

Baker Industries

3506 F. Street Philadelphia, PA 19134 215, 291, 5700

Provides employment to homeless men or women in Philadelphia.

Community Occupational and Readiness Placement Program (CORPP)

1217 Sansom Street, 7th Floor Philadelphia, PA 19107 215, 592, 8011

Employment and life skills training.

The Employment Project

526 W. Girard Avenue Philadelphia, PA 19123 215. 923. 1694

Provides various employment services for homeless people.

Impact Services Corporation

1952 E. Allegheny Avenue Philadelphia, PA 19134 215, 739, 1600

Employment training, basic education and life skills training.

Jewish Employment Vocational Services (JEVS)

1845 Walnut Street, 7th Floor Philadelphia, PA 19103 215. 854. 1800 www.jevs.org

Employment and life skills training.

Philadelphia **Unemployment Project**

1201 Chestnut Street, Room 702 Philadelphia, PA 19106 215. 557. 0822 www.libertynet.org

Employment training and life skills training.

Private Industry Council (PIC)

One Suburban Station, Suite 1300 1617 John F. Kennedy Blvd. Philadelphia, PA 19103 215, 567, JOBS

Provides employment, training, placement and job development programs.

Salvation Army -Correctional Services

701 N. Broad Street Philadelphia, PA 19123 215. 787. 2824 215, 787, 2826 www.thesalvationarmy.org

Provides job training and life skills training for those in criminal justice

system and various social services.

United Methodist Neighborhood Services

804 North Broad Street Philadelphia, PA 19130 215. 236. 0304

Employment training, life skills training, and clothing and food.

Vocational Rehabilitation Office. **Department of Labor and Industry**

444 N. 3rd Street, 5th Floor Philadelphia, PA 19123 215, 560, 1900

Monday - Friday: 8:30 a.m. - 5:00 p.m.

Assists with hearing aids, prosthesis and job training for people with physical and mental disabilities.

Greater Philadelphia Urban Affairs Coalition

1207 Chestnut Street, 7th Floor Philadelphia, PA 19107 215. 851. 0110

General/GED Programs

District 1199C

100 S. Broad Street, 10th floor Philadelphia PA 19102 215. 568. 2220

Philadelphia Housing Authority

Educational Opportunities 215. 684. 3722

Mayor's Commission on Literacy

215. 686. 5250

Help for those 16 and older to improve reading, writing, math, and English language skills, study help, and GED prep. Also holds free computer classes.

Call to find program to meet your individual needs or check schedule online at: www.philalitteracy.org.

Nicetown Tioga Library Branch

3720 North Broad Street (at Erie Avenue) 215. 474. 1235 ext 200

Tuesdays, Thursdays: 1:30 - 4:00 p.m.

Free Adult Basic Education and GED classes.

Wyoming Library Branch

231 E. Wyoming Avenue 215. 474. 1235 ext 200

Free ABE/GED classes Mondays and Wednesdays 5:30 - 8:00 p.m.

Lutheran Settlement House

Widener Library Branch 2808 W. Lehigh Ave 215. 426. 8610 ext 242, ext 226

Free GED classes Mondays and Wednesdays 2:00 - 4:30 p.m

GED Testing Centers

Test Fees:

\$60.00 for the complete battery of five tests; \$12.00 per retest.

If you are on public assistance, the welfare department will pay for your testing. Contact your DPW case worker for further information. Any problems, contact Community Legal Services at 215. 981. 3700

May need at least two forms of identification including photo ID to register.

Commnuity College of Philadelphia Assesement Center (BG-9)

17th & Spring Garden Streets 215. 751. 8006

District 1199C Training/Upgrading Fund Breslin Learning Center

100 S. Broad Street, 10th Floor 215, 568, 2220

Temple University Measurement and Research Center

Broad & Berks Streets 215, 204, 8613

Re-entry/ Ex-offender Employment Resources

Faithful Resources

267. 235. 7053 (call for appointment)

Ex-offenders are assisted with job placement, and offered various leads.

Pennsylvania Prison Society

215. 564. 4775 Linda Manson, ext. 124

Offers a variety of assistance to ex-offenders.

Intake: Mondays at 10:00 a.m. (call first) Workshops are held Tuesday through Friday. After completion, participants are offered job training and employment assistance/certification.

Mayor's Office of Community Service

1739 S. 54th Street at Woodland Avenue

Walk-in Monday through Friday 8:30 a.m. to 5:00 p.m. for assistance with employment (services ex-offenders and those with pending cases/ sentencing).

Job Preparation Programs

Philadelphia Housing Authority Employment/Training Programs: www.pha.phila.gov

Pre-Apprenticeship Construction Training

215, 684, 8050

CNA Training Program

215. 684 3722

Pharmacy Training Program

215. 684. 3722

Security Job Opportunities

215. 684. 3722

Social Service Apprentice Program

215, 684, 1014

Summer-Youth Employment

215. 684. 1196

Websites for Job Seekers

America Friends Service Committee

www.afsc.org/jobs.htm

American Society for Training and Development, Philadelphia Chapter

www.astdphl.org/jobonlin.asp

Digital City -Philadelphia Employment

www.digital city.com/Philadelphia. employment/

PALMIDS

PA Labor Market Information www.lml.state.pa.us/palmids/ Disclaim.asp

Philadelphia Workforce **Development Corporation**

www.pwdc.org

Philly Online-Career Builder

www.carreers.philly.com

PhillyWorks Career Resources in Philadelphia - PA/NJ/DE

www.phillyworks.com

Team Pennsylvania Career Link

www.pacareerlink.state.pa.us/

The Greater Philadelphia **Cultural Alliance**

www.phillaculture.org

Maximizing Participation Project

The Maximizing Participation Project (MPP) is an innovative program designed to assist cash assistance recipients who are exempt from the Road to Economic Self-Sufficiency through Employment and Training (RESET) Program work requirement or mandatory clients who have been repeatedly unsuccessful in obtaining or maintaining employment to reach their individual potential. This includes clients who are non-willfully non-compliant with the work requirement. It is designed to help clients reach self-sufficiency through a variety of tools and resources, including social and health related services. education, training and ultimately employment opportunities.

MPP's primary goal is to provide services and encouragement that will help the client participate in employment and move toward employment and self-sufficiency through:

- · Increased hours per week of participation in a work activity.
- Increased participation in employment.
- Increased participation in training.
- Documentation to support SSI application, for clients who cannot increase participation in these ways.

PHMC

Rachel Kirzner 260 S. Broad Street, 18th Floor Philadelphia, PA 19102 215. 985. 2593 www.phmc.org

JEVS Human Services

Allison David 1845 Walnut Street Philadelphia, PA 19103 215, 854, 1862 www.jevs.org

Youth Employment, Education, & Job Training

Greater Philadelphia Urban Affairs Coalition

1207 Chestnut Street, 4th Floor 215. 851. 1822

Offers youth ages 14– 21 work experience, job skills, summer career exploration, and preparation for higher education. Call for details or stop by to pick up an application.

Job Corps.

1420 Walnut Street First Floor Rear, Suite 100 800. 733. JOBS 215. 985. 3650 (residential program)

GED, occupational skills training, job placement, opportunities at local colleges and institutions, free room and board, spending money, and incentive bonuses. (Facilities maintenance, business technologies, food service, health occupations).

Non-residential program: 4601 Market Street 215. 471. 9683

GED and vocational training, weekly transpass and stipend.

Pregnant and Parenting Youth

1617 JFK Blvd. 13th Floor Phila. Workforce Development Corp. 215. 557. 2852

For pregnant or parenting youth ages 18-22 who have not completed high school or received a GED. Offers job development skills, education, training, and assistance customized to each participant's individual goal.

Seasonal Maintenance Attendants/ Recreation Department

Offers youth an opportunity to work and learn in daily maintenance of neighborhood recreation centers and parks.

Apply at 1515 Arch St. 10th Floor (with birth certificate, photo ID, and SS card)

Or call 215. 683. 3600 for more info.

JEVS WOW Project

1330 Rhawn Street 215. 728. 4708

Provides occupational and employerdriven skills training to low-income, out of school youth through its Orleans Training Institute. The program offers GED preparation, mentoring, job-readiness training, leadership development, intensive case management and supportive services, and job placement in high growth industries. Youth will have the opportunity to gain employerdriven skills and credentials in computer and business services, food service/dietary aide, hospitality and commercial custodial skills, and property maintenance.

Norris Square Civic Association

Occupational Skills Program 149 W. Susquehanna Avenue 215. 426. 8723

Job readiness training and postsecondary education preparation to low-income and at risk out-ofschool youth from the Norris Square Community. NSCA's Occupational Skills Program will work with youth to refine and expand jobseeking skills and establish a formal training program in Early Childhood Development.

District 1199C Training and Upgrading Fund

Youth Accessing Nursing Careers 1319 Locust Street 215. 568. 2220

The Training Fund provides academic enrichment and occupational training to out-of-school youth throughout Philadelphia through the Youth Accessing Careers in Nursing (YACN) program. The program provides contextualized academic enrichment along with occupational training that qualifies participants for state certification and employment as nurse aides. Students will experience a variety of learning opportunities including classroom activities, nursing skills laboratories, computer learning, field trips, expert presenters, and a clinical experience in a long-term care facility. The program will incorporate life skills and work readiness skills in career training, as well as group and individual counseling.

College Opportunity Resource for Education (CORE Philly)

877. CORE. PHL www.corephilly.org

Programs to provide funding for Philadelphia residents who are interested in attending college.

Education Works

3149 Germantown Avenue 267. 575. 7148

GED instruction, on-the-job training, post-secondary preparation, career exploration, and work experience to out-of-school youth from throughout Philadelphia. In the program, youth will have an opportunity to work in childcare or computer applications. The primary goals for the program are to: 1) assist youth in GED attainment, 2) teach youth basic computer literacy and/or child development training based on concentration, and 3) engage youth in career exploration and work readiness training.

E³ Finish Program

215. 763. 2393

Program for youth, 14-21, GED, life skills, employment readiness and training, incentives.

Philadelphia Youth Network (PYN)

267. 502. 3800

Call for GED/ education programs for youth.

TURN program

877. TURN-180

Listing of all GED programs.

Youth Build

1231 N. Broad Street, 3rd Floor 215. 627. 8671

Youth (18 to 20 years old before 1st day of enrollment) who have dropped out of high school can apply for this program, which includes: vocational training (construction, technology, and nursing), diploma, community service, a stipend, assistance and transition to college, jobs, and training opportunities.

Applications are typically taken starting in Jan. and due July 31st for the following year, and can be picked up Mon through Thurs. 9am- 2pm/ or can be downloaded from.

www.youthbuildphilly.org/
admissions.html

Completed applications should be submitted by fax, mail or in person to: YouthBuild Philadelphia Charter School ATTN: Admissions Personnel 1231 North Broad Street, 3rd Floor Philadelphia, PA 19122 215, 763, 5774 (fax)



Career Wardrobe

215, 568, 6693

Provides interview clothes for individuals looking for employment.

Women's Business Development Center

1315 Walnut Street, Suite 1116 215. 790. 9231 www.womensbdc.org

MenzFit

340 North 12th Street Suite 210 Philadelphia, PA 19107 215. 922. 1614

Business development training and loan funds.

Philadelphia Housing Authority

215, 684, 4295

SECTION TEN Additional Services



Food, Clothing, and Showers

City Hotline

215, 686, 1776

Food Stamps

215. 560. 2547

Welfare assistance info.

Baptist Women's Center

1428 West Poplar Street 215. 235. 8070

Tuesday:

12:00 - 1:00 p.m.

Wednesday, Thursday:

11:30 -1:30 p.m.

Food pantry

ID or referral needed

Bible Way Baptist Church

52nd & Master Streets 215, 477, 0778

September – June,

Tuesday:

12:30 - 2:30 p.m.

In house meal

Clothing selection when available.

Bright Hope Baptist Church

12th & Cecil B. Moore Avenue 215. 232. 6004

September – June,

Monday – Thursday:

6:00 - 6:45 p.m.

In house meals and food pantry.

Campbell AME Church

1657 Kinsey Street 215. 288. 2748

Sunday:

8:00 a.m. (meal following service)

Tuesday:

1:00 - 4:00 p.m.

Pizazz Program for senior citizens

Wednesday:

12:00 p.m. (meal following service.)

Catholic Worker Free Health Clinic

1813 East Hager Street (1/2 block from St. Francis Inn) 215. 423. 0222

Showers for first 10 people who sign up or as many as can be showered Tuesday & Wednesday at 9:15 am Tuesday & Thursday at 4:15 pm Friday at 11:15 am

Church of the Advocate

18th & Diamond Streets

215. 236. 0568

215. 236. 5848

Monday - Friday:

Winter:

12:00 - 2:00 p.m.

Summer:

2:00 - 4:00 p.m.

Clothing when available.

Ebenezer 7th Day Advent Church

15th & Christian Street 215. 545. 2650

Sunday:

10:00 - 12:00 p.m. (meal)

Freedom Christian Fellowship

4500 Westminster Avenue

215. 473. 6666

Tuesday:

11:00 1:00 p.m.

Food Pantry.

ID needed

Our Brothers Place

907 Hamilton Street

(1 block south of Spring Garden

Street)

215. 236. 7024

215. 226. 0460

Daily:

8:00 - 9:00 a.m.

12:00 - 1:00 p.m.

5:00 - 6:00 p.m.

Clothing available by 10:00 a.m.

Washing machine available.

Harambe Baptist Church

5648 Chew Avenue 215. 849. 8693

Helping Hand Rescue Mission

610 North 6th Street 215. 627. 1656

Tuesday:

12:30 – 1:45 p.m. (lunch)

Sundays:

Meal following 1:15 service

Hillel Foundation

36th & Walnut Street 215. 898. 7391

215. 898. /391

September – June:

Monday – Friday:

11:30 – 2:30 p.m. (lunch)

5:30 - 7:30 p.m. (dinner)

Hosley Temple Christian

5305-5315 Germantown Avenue 215. 848. 2210

Tuesday:

11:00 - 1:00 p.m. (lunch)

James Memorial United Methodist Church

47 East Haines Street Philadelphia, PA 19144 215. 844. 9564

Referral needed.

Clothing when available—stop by any day of the week Food given out on Thanksgiving, Christmas, and Easter.

Jireh Ministries

2501 West Master Street 215. 769. 2870

Monday, Wednesday, Friday: 10:00 –11:00 a.m. (meal)

Lombard Central Presbyterian

42nd Street & Powelton Drive 215. 222. 3044

Thursday, Friday: 10:00 – 11:00 a.m.

Lutheran Church of the Holy Communion

2110 Chestnut Street 215, 567, 3668

Tuesday, Friday: 12:30 – 4:00 p.m.

Welcome Center-snacks, movies, library.

2nd and 4th Tuesday of the month Food pantry-must have a residence.

Mercy Hospice

334 South 13th Street 215, 545 5153

All Week:

12:00 - 12:45 p.m. (lunch)

Tuesday, Thursday:

12:00 p.m.

Shower sign-up for women and children.

Metropolitan AME Church

20th and Fitzwater Streets Philadelphia, PA 19146 215. 545. 3480

Tuesday:

11:30 - 1:15 p.m. (food

disturbution)

Thursday:

11:30 - 1:15 p.m. (lunch)

Referral required.

Monumental Baptist Church

50th & Locust Streets 215. 747. 1414

September – June:

Wednesday:

12:00 – 1:00 p.m. (lunch)

Mount Zion Baptist Church

50th Street & Woodland Avenue 215. 724. 0619

September – June:

Monday, Tuesday:

10:00 - 11:00 a.m. (food pantry)

Wednesday:

11:30 - 1:30 p.m. (lunch)

New Life Community Center

4727 North Broad Street 215, 457, 2322

Thursday:

4:00 p.m. (meal)

6:00 p.m. (regeneration program)

Old St. Joseph's Church

4th & Walnut Street 215. 923. 2381

Tuesday, Thursday: 12:30 p.m. (lunch)

Our Mother of Sorrows

1030 North 48th Street 215. 878-0875

September – July:

Monday – Wednesday:

11:30 - 12:30 p.m. (lunch)

Phil Com to End Homelessness

802 North Broad Street 215. 232. 2300

All Week:

9:00 a.m. -1:00 p.m. (showers and

clothing for men)

Thursday:

2:00 p.m. (clothing for women)

Project HOME

1515 Fairmount Avenue Philadelphia, PA 19130 215. 232. 7272

8:00 am – 3:30 p.m.

(mostly shelter services)

Food and shower services based on need.

Resurrection Baptist Church

54th St. & Landsdowne Avenue 215. 473. 9427

Tuesday:

10:30 a.m. – 1:00 p.m. (food pantry)

Thursday:

12:00 - 1:30 pm (lunch)

St. Agatha/St. James Newman Church Center

3728 Chestnut Street 215. 423. 5845

Monday, Wednesday: 5:00 – 6:00 p.m. (dinner) Entrance at back.

St. Francis Inn

2441 Kensington Avenue 215. 423. 5845

Tuesday, Wednesday, Thursday: 10:00 – 11:00 a.m. (bag breakfast) Friday – Sunday: 11:30 a.m. – 1:00 p.m. (lunch) Monday – Thursday: 4:30 – 6:00 p.m. (dinner)

Clothing voucher 9:30 a.m. Thursday to first 20 people.

St. John's Hospice (Men only)

1221 Race Street 215. 386. 3916

Monday – Friday: 12:00 – 1:00 pm (lunch) 10:00 p.m. – 6:00 a.m. (temporary housing)

Clothing and shower to first 20 men at 7:00 a.m.

St. Mary's Church

3916 Locust Walk 215. 386. 3916

Thursday: 6:00 p.m. (dinner) Saturday: 12:00 p.m. (bag lunch)

St. Vincent's Parish Hall

115 East Price Street 215. 438. 1514

Friday:

5:00 – 6:00 p.m. (dinner) Saturday, Sunday: 12:45 – 2:00 pm (lunch)

Clothing selection when available.

Salvation Army

4344 Frankford Avenue 215. 288. 3287

Tuesday, Thursday, Saturday: 12:00 – 12:30 p.m. (lunch) Monday – Friday: 9:00 a.m. – 4:30 p.m. (food pantry by zip code)

Sarnelli House

174 W. Diamond Street 215, 739, 9112

Tuesday:

1:00 pm (showers)

Clothing when available.

Second Pilgrim Baptist Church

854 North 15th Street 215. 763. 5821

September – June, Thursday 5:00 – 6:00 p.m. (dinner)

Southwest Enrichment Center

1341 South 46th Street 215. 386. 8250

September – June, All Week:

2:00 – 4:00 pm (food pantry) Thursday:

11:30 –1:00 pm

Sunday Breakfast Association

302 North 13th Street 215. 922. 6400

7:00 a.m. breakfast for overnight clients

Lunch at 12:30 p.m. – must attend chapel at 11:50 a.m.

Dinner at 6:30 p.m. – encouraged to attend chapel at 5:30 p.m.

Tenth Presbyterian Church

17th & Spruce Streets 215. 735. 7688

Meal every 2nd Sunday of the month following the 1:00 pm service Sunday Dinner after bible study at 4:00 p.m.

Thankful Baptist Church

17th Street & Allegheny Avenue 215. 229. 5024

September – June, Wednesday: 11:30 a.m. – 1:00 p.m. (lunch)

Tindley Temple

762 South Broad Street 215. 735. 7273

September – June, Monday, Wednesday, Friday: 11:00 a.m. – 1:00 p.m.

Clothing Bank.

Union Baptist Church

1910 Fitzwater Street (at Martin Street) 215. 735. 7273

Friday:

11:30 a.m. - 1:00 p.m.

University Lutheran Church of the Incarnation

3637 Chestnut Street 215, 387, 2885

Tuesday: 5:00 p.m. (dinner and activities)

United Methodist Neighborhood Service

804 N. Broad Street Philadelphia, PA 19130 215. 236. 0304

Tuesday, Thursday: 10:00 a.m. - 2:00 p.m. (food vouchers, need a referra) Tuesday, Wednesday, Thursday: 10:00 a.m. – 2:00 p.m. (clothing)

Woodland Presbyterian

42nd & Pine Streets 215, 386, 1724 Friday: 6:00 - 7:00 p.m. (dinner)

Share Food Program

www.sharefoodprogram.com

Greater Philadelphia Food Bank

www.greaterphiladelphiafoodbank.org

The Food Resource Guide

www.foodresourceguide.org

Transportation

Amtrak

215, 824, 1600

Greyhound

800, 231, 2222

CCT Connect Services

215, 580, 7720

Paratransit company that transports senior citizens and the disabled.

Philadelphia International Airport

800. PHL. Gate

SEPTA

215. 580. 7800

Logisticare

1. 877. 835. 7412

Provides transportation to and from non-emergency medical appointments to Medicaid clients.

Discount Furniture

Maria Furniture

2235 N. Front Street 215, 423, 8671

2002 Outlet

4635 Frankford Avenue 215. 533. 4020

Dreamway Furniture

1523 N. American Street 215, 423, 4022

Half price discount on furniture.

New To You Furniture Warehouse

Overbrook Plaza 5800 Lancaster Avenue

Junior League Thrift Store

27 West Lancaster Avenue Ardmore, PA 19003 610, 645, 9696 610. 645. 0996 (fax)

Dreamway

Furniture Industries Inc. 2543 N. Hancock Street Philadelphia, PA 19133 215. 426. 5161

Gary Randazzo

3400 Kensington Avenue Philadelphia, PA 19134 215, 423, 8020

Anthony Morman

American Signature 9960 Roosevelt Boulevard Philadelphia, PA 19115 215. 613. 1023





Temple Legal Aid

1719 N. Broad Street Philadelphia, PA 19122 215, 204, 1800

Provides free legal services for lowincome people.

University of Pennsylvania

3400 Chestnut Street Philadelphia, PA 19104-6204 215, 898, 8427

Provides a variety of legal civil services (no criminal services) for low-income people.

Community Legal Services

Main Office 1424 Chestnut Street Philadelphia, PA 19102 215. 981. 3700 www.clsphila.org

Provides a variety of legal services for low-income people, including the homeless.

Community Legal Services

3638 N. Broad Street (at Erie Avenue) 215, 227, 2400

Philadelphia Legal Assistance

42 S. 15th Street, Suite 500 The Robinson Building 215. 981. 3800

Homeless Advocacy Project

42 S. 15th Street Philadelphia, PA 19102 215. 523. 9595

www.homelessadvocacyproject.org

Juvenile Law Center

1315 Walnut Street, 4th Floor Philadelphia, PA 19107 215. 625. 0551 www.jlc.org

Public interest law center which provides legal services to children, specializing in reform of the child welfare, juvenile justice, mental health systems and children's health.

Philadelphia **Gay and Lesbian Task Force**

1616 Walnut Street Philadelphia, PA 19103 215. 772. 2000 www.op.net/plqtf/

An advocacy and education center.

Senior Citizen Judi Care Project

ARA Tower, 11th Floor 1101 Market Street Philadelphia, PA 19107 215. 238. 6390 www.scjudicare.org

Non-profit agency designed to serve Philadelphia's low-income seniors.

Support Center for Child Advocates

1900 Cherry Street,12th Floor Philadelphia, PA 19103 215, 988, 1244

Provides individual case representation for abused and neglected children in Philadelphia.

American Civil Liberties Union of Pennsylvania

PO Box 4008 Philadelphia, PA 19106-1161 215. 592. 1513 www.aclupa.org

Works to prevent and remedy violations of civil liberties.

AIDS Law Project of Pennsylvania

1211 Chestnut Street, Suite 1200 Philadelphia, PA 19107 215. 587. 9377

Public interest law firm providing legal services without charge to persons infected with AIDS.

Children's Advocacy Center

4000 Chestnut Street, 2nd Floor Philadelphia, PA 19104 215. 387. 9500

www.nca-online.org/nrcac/

Coordinates child sexual abuse investigations among Philadelphia public agencies; provides support and education to children and nonoffending caretakers.

Disabilities Law Project

1315 Walnut Street, 4th Floor Philadelphia, PA 19107 215. 238. 8070 www.dlp-pa.org/

Provides free legal services to persons with developmental disabilities.

Education Law Center

1315 Walnut Street, 4th Floor Philadelphia, PA 19107 215, 238, 6970 www.elc-pa.org/

Provides free legal assistance to parents, students, and organizations concerned with the elementary and secondary school systems in Pennsylvania.

Good Shepherd Neighborhood House Mediation Program

5356 Chew Avenue Philadelphia, PA 19138 215. 843. 5413

Works to resolve disputes among two or more parties with the aid of a mediator; to empower persons to resolve disputes without litigation.

Women Against Abuse

100 S. Broad Street, 5th Floor Philadelphia, PA 19110 215. 686. 7082 www.womenagainstabuse.org

Non-profit organization serving victims of domestic violence.

Welfare Services

Kensington Welfare Rights Union

2825 N. 5th Street Philadelphia, PA 19133 215. 203. 1945

www.kwru.org

PA Department of Welfare

www.dpw.state.pa.us

Non-Resident Services

Nationalities Service Center

1216 Arch Street, 4th Floor Philadelphia, PA 19107 215. 893. 8400

Assistance to immigrants, refugees and non-English speaking people; assists with variety of social services and the immigration and naturalization process.

Catholic Social Services

227 North 18th Street Philadelphia, PA 19103 215. 587. 3900

Representation proceedings; visa processing; handles appeals of legalization cases.

Community Legal Services

Main Office 1424 Chestnut Street Philadelphia, PA 19107 215. 981. 3700 www.clsphila.org

Provides a variety of legal services.

Travelers Aid Society (Main Office)

1201 Chestnut Street, 7th Floor Philadelphia, PA 19107 215. 523. 7580 www.taphilly.org

Provides assistance to stranded travelers and emergency services to homeless persons who are new to the city.

DPW Helpline

1. 800. 692. 7462





Child Care Services

Care of Children's Hospital (CHOP)

Nursing Education Building 4U 324 S. 34th Street Philadelphia, PA 19104 215. 590. 1504 (main office) www.chop.edu

Child Care Information Services Hotline of Philadelphia

888, 461, 5437 http://www.philadelphiachildcare. org/parents/paying/paying.html

Youth Service Inc.

888. 461. 5437

Respite Care

Baring House Crisis Nursery

Baring House 3401 Baring Street Philadelphia, PA 19104 215. 386. 0251 www.ysiphila.org

Offers childcare referrals.

Youth Service Inc. Sally Watson **House Crisis Nursery**

5128 Wayne Avenue Philadelphia, PA 19144 215. 844. 6931

Serves children and infants up to 5 years old, providing free temporary help in crises; also a respite center.

Abuse and **Violence**

Child Abuse

Department of Human Services, Division of Children and Youth, City of Philadelphia (DHS)

1515 Arch Street Philadelphia, PA 19102 www.phila.gov

24 Hour Hotline to report child abuse: 215. 683. 6100 (city) 800. 932. 0313 (state)

In Philadelphia, DHS is the city provider of child welfare and protective services. Services include adoption, counseling of individuals and families, detention, emergency shelter, foster family care, group homes, supervised independent living (SIL) and protective services.

Youth Emergency Service, Inc.

1526 Fairmount Avenue Philadelphia, PA 19130 215. 787. 0633

Provides emergency shelter and counseling to runaway and referred youth 12-18 years of age.

Child Abuse **Prevention Effort (CAPE)**

Main Office North Wood Tower, Basement 5245 Oxford Avenue Philadelphia, PA 19124 215. 831. 8228 215. 831. 8855 215. 831. 8877 (hotline) www.libertynet.org/-cyfc/cape

Supportive listening to parents; referrals.

Domestic Violence

Abuse Assistance Unit

34 S. 11th Street, Room B-15 215. 686. 3511 www.courts.phila.gov/mccr.html

8:30 a.m. to 4:30 p.m. (Plan to arrive as early as possible)

Bilingual Domestic Violence Project

1340 Frankford Avenue Philadelphia, PA 19125 215. 739. 9999 215. 235. 9992 (Spanish hotline)

Emergency Orders

City Hall, Room 116, 1st Floor, (North Corner entrance) After 5:00 p.m. weeknights, weekends, holidays

Rewrap/Menergy

7500 Germantown Ave. New Covenant Campus Eagles II Room 301 Philadelphia, PA 19119

For male perpetrators of domestic violence.

Wives Self-Help Foundation

8001 Roosevelt Blvd. Smylie Times Building, Suite 205 Philadelphia, PA 19152 215. 332. 2311

Individual, couples, and family therapy by appointment.

Women Against Abuse

PO Box 13758 Philadelphia, PA 19101 215. 386. 7777 (hotline) 215. 386. 1280 (office) www.libertynet.org/-waasafe/

Emergency shelter for battered women and children, legal center, transitional housing.

Women In Transition

21 S. 12th Street, 6th Floor Philadelphia, PA 19107 215, 751, 1111 (hotline) 215. 564. 5301 (office) www.wits.org/

Individual and group counseling pertaining to domestic violence or substance dependency.

Lutheran Settlement House

Bilingual Domestic Violence Program 1345 Frankford Avenue Philadelphia, PA 19125 215. 426. 8610 (Adminsistrative) 215. 739. 9999 (Hotline - 24 hours) 215. 235. 9992 (Spanish - 24 hours) www.libertynet.org/luthersh/

Counseling, advocacy, shelter, housing and other services.

Congreso de Latinos Unidos

216 W. Somerset Street Philadelphia, PA 19133 215. 763. 8870 www.congreso.net

Counseling, advocacy and intervention for battered Latina women.

Other Violence

Women Organized **Against Rape (WOAR)**

100 North 17th Street, 4th Floor Philadelphia, PA 19107 215. 985. 3315 985. 3333 ext.610 (24 hour hotline) www.woar.org/events.html

Counseling, education, legal advocacy, support groups and medical accompaniment to the emergency room.

Coalition of Advocates for the Rights of the Infirm Elderly (CARIE)

100 North 17th Street, Suite 600 Philadelphia, PA 19103 215. 545. 4437 www.carie.org

Complaint and problem resolution; information on a variety of issues for the elderly.

Police Sex Crimes Unit

5301 Tacony Street, Building 110 Philadelphia, PA 19137 215. 685. 1180 www.ppdonline.org

Victims' Services

Center City Crime Victims Services

1216 Arch Street, Suite 2-B Philadelphia, PA 19107 215. 665. 9680

East Division Crime Victim Services

3300 N. Manchester Street Philadelphia, PA 19140 215, 426, 4810 215. 685. 3277 smvwthr@aol.com

North Central Victim Services

1415 N. Broad Street, Suite 222 Philadelphia, PA 19122 215. 332. 3888 office@nevs.org www.nexs.org

Northwest Victim Services

6376 Germantown Avenue Philadelphia, PA 19144 215, 438, 4410 nwvictimsvcs@aol.com

Victim/Witness Services of South Philadelphia

1426 S. 12th Street Philadelphia, PA 19147 215. 551. 3360 vwssp@aol.com

West-Southwest Victim Services

Holmes School Complex 5429 Chestnut Street, Suite G-3 Phialdelphia, PA 19139 215. 748. 7780

Other Important Resources

Childhood Lead Poisoning Prevention Program

PNH - Building 3 2100 W. Girard Avenue Philadelphia, PA 19130 215. 978. 2788

Poison Control Center

215. 386. 2100 800. 222. 1222

Hotlines and Self-Help Groups

Adult Protective Services

215. 765. 9033

For emergency assistance and to report abuse of a person over age 60.

Al-Anon

215, 222, 5244

12:00 a.m. - 3:00 p.m.

A 12-step, self-help support group for the friends and family of alcoholics.

Alcoholics Anonymous

215, 923, 7900

The 12-step support group helps participants in their personal struggle with alcohol consumption.

Incest Survivors Anonymous

215. 848. 3830

A 12 step, self-help group for people who where sexually abused as children.

Narcotics Anonymous

215, 440, 8400

A 12 step, self-help support group for people who have problems with drugs.

Nar-Anon Montgomery Center

Philadelphia & Bucks County 215. 440. 8400

A 12 step, self-help group for families and friends of people whom currently or in the past had a problem with drugs.

Sex and Love Addicts Anonymous

215. 731. 9760

A 12-step, self-help group for people who engage in patterns of compulsive sex or destructive, and addictive relationships.

Women for Sobriety

215. 536. 8026

www.womenforsobriety.org newlife@nni.com

Self help recovery program for women not based on the 12-step model.

Telephone Resources

Verizon

800. 640. 4155 www.lifelinesupport.org

Lifeline support maintains and prolongs phone services

City of Philadelphia Office of Supportive Housing Relocation Unit

5252 N. 13th Street Philadelphia, PA 19141

Additional Resource Guides/ Directories

Directory of Childcare Agencies

http://westphillydata.library.upenn. edu. (click on "Community Connect" >> "City Resources" >> "Directory of Child Care & Group Homes")

Philadelphia Mental Health and Aging Resource Guide

http://www.mhaging.org (click on resources)

Guide to DA Providers

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
Act I (JEVS) 5820 Old York Road Philadelphia, PA 19141 215. 276. 8400	✓	✓							✓		Adult /IV	
Act II (JEVS) 1745 North 4th Street Philadelphia, PA 19122 215. 236. 0100	√	✓							√		Adult /IV	
Al-Assist (GPHA) 1410 South 4th Street Philadelphia, PA 19147 215. 339. 1070	✓	✓									Adult/ HIV/ Dual	✓
Addiction, Medicine & Health Advocates, Inc. 1200 Walnut Street Philadelphia, PA 19107 215. 545. 8078	✓	✓							✓		Adult /IV	
APM 2147 North 6th Street Philadelphia, PA 19122 215. 236. 8885	✓ Latino	√ FIR									Latino/ Adult	
APM Nueva Vida 2143 North 6th Street Philadelphia, PA 19122 215. 236. 8885	✓ Latino										Adols.	
Belmont Center 4200 Monument Avenue Philadelphia PA 19131 215. 581. 3700	✓	✓									Adult/ Adols.	✓
Benjamin Rush (NHS) 11082 Knights Road Philadelphia, PA 19154 215. 836. 5955	✓ BSU	✓										√
Bowling Green 1375 Newark Road Kennett Square, PA 19348 610. 268. 3588				✓	✓				RES/MMTP		Preg. Women	✓
BRIDGE Center (PHMC) 8400 Pine Road Philadelphia, PA 19111 215. 342. 5000 x218	Adol.				✓	√ Adol.					Child/ Adols.	
Casa de Consejeria 213 West Allegheny Avenue Philadelphia, PA 19133 215. 634. 3259	✓										Adult/ Latino.	
Catch Inc. CMS, Rivers Bend 2401 Penrose Avenue Philadelphia, PA 19145 215. 755. 6112					√						Adult- DD	✓
Caton Village (Gen. II) 1239 Spring Garden Street Philadelphia, PA 19123 215. 978. 8010					✓	✓					Wom& Child/ Preg.	

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
CHANCES (PHMC) 1200 Callowhill Street Philadelphia, PA 19123 215. 923. 0218 x10 / x12	√ W	√									Wom& Child	
Community Council MH/MR 4900 Wyalusing Avenue Philadelphia, PA 19131 215. 473. 7033	√ BSU										Adult	✓
Conewago Firetree, Ltd P.O. Box 165 Wernersville, PA 19565 610. 685. 3733			✓	√	✓	✓						
Congreso de Latinos Unidos 216 West Somerset Street Philadelphia, PA 19133 215. 763. 8870	✓ Latino									Prev Nrth Strs	Latino	√
Consortium WORD II (JTC) 5429 Chestnut Street Philadelphia, PA 19139 215. 474. 1280	✓	√									Adol. non- violent subs. off.	√
Consortium / DARP 451 University Avenue Philadelphia, PA 19104 215. 596. 8000 x1201	✓	✓									Adult/ Mthdone	
Consortium, Family in Recovery Program 451 University Avenue Philadelphia, PA 19104 215. 596. 8000 x1245	√ BSU	✓							✓		Family/ Wom& Child	
Consortium SW Counsel 6408 Woodland Avenue Philadelphia, PA 19142 215. 727. 4420	✓										Adult	
Consortium, Family in Recovery / WORD I 26 South 40th Street Philadelphia, PA 19104 215. 596. 8300 x1300	✓	✓									Adol.	
Cora Services, Inc. 8540 Verree Road Philadelphia, PA 19111 215. 342. 7660	✓									SAP	Adult/ Chld& Adol.	✓
Gaudenzia Diagnostic & Rehabilitation Center 3100 Henry Avenue Philadelphia, PA 19129 215. 991. 9700	√			✓	✓	✓					Adult	✓
Gaudenzia, Women's DRC 3100 Henry Avenue Philadelphia, PA 19129 215. 991. 9700					✓	✓					Women	
Drexel University's Caring Together Program 4700 Wissahickon Avenue Building C, Suite 102 Philadelphia, PA 19144 215. 967. 2130	✓											

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
Eagleville Hospital 100 Eagleville Road Eagleville, PA 19403 610. 539. 6000				√	√	Co-ccur/G	√	√			Adult Coexist	
Einstein CRC at Germantown Hospital 1 Penn Boulevard Philadelphia, PA 19144 215. 951. 8300												
Fairmount Behavioral Health 561 Fairthorne Avenue Philadelphia, PA 19128 215. 487. 4000				✓	✓	✓					Adult/ Adol.	✓
Family House Now (RHD) 1020 North 48th Street Philadelphia, PA 19131 215. 878. 8616					√	Co-occur W&C					Wmn& Child Co-occur	✓
Family House, Norristown (RHD) 901 DeKalb Pike Philadelphia, PA 19401 610. 278. 0700					√	PW/ W&C					Wmn/ Wmn& Child	
Friends Hospital, Larkspur CRC 4641 Roosevelt Boulevard Philadelphia, PA 19124 215. 831. 2600												
Gaudenzia 106 West Main Street Norristown, PA 19401 610. 239. 9600											Main	
Gaudenzia Outreach I 1306 Spring Garden Street Philadelphia, PA 19123 215. 238. 2163	✓	√									Adult	
Gaudenzia Outreach II 39 East School House Lane Philadelphia, PA 19144 215. 235. 5200	✓	✓									Adult	
Gaudenzia New Image 1300 E. Tulpohocken Street Philadelphia, PA 19138 215. 924. 6322					√	Co-occur W&C					Wmn& Child/ Preg	
Gaudenzia Re-Entry 5401 Wayne Avenue Philadelphia, PA 19144 215. 438. 5082	✓											
Gaudenzia, People With Hope 1306 Spring Garden Street Philadelphia, PA 19123 215. 228. 0644					✓	HIV/AIDS					HIV/AIDS	
Gaudenzia, Together House 1306 Spring Garden Street Philadelphia, PA 19123 215. 238. 2150					Co-occur						3B- HIV Adults	

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
Gaudenzia, Chambers Hill 3440 Chambers Hill Road Harrisburg, PA 17111 717. 561. 0128					√	√ Adol.					Adol.	
Gaudenzia, Fountain Spring 95 Broad Street Ashland, PA 17921 717. 875. 4700						√ W&C					Wmn& Child	
Gaudenzia, West Chester 1030 South Concord Road West Chester, PA 19380 610. 399. 6929					✓	√					Adult	
Gaudenzia, Kindred House 1030 South Concord Road West Chester, PA 19380 610. 399. 6571					✓	√ W&C					Wmn& Child/ Preg	
Gaudenzia, Vantage House 212 East King Street Lancaster, PA 17602 717. 291. 1020					✓	√ W&C					Wmn& Child/ Wmn	
Gaudenzia, Washington 1516 Washington Avenue Philadelphia, PA 19146 610. 239. 9600			✓								Co-occur Wmn	
Gaudenzia, Winner 1834 Tioga Street Philadelphia, PA 19134 215. 228. 7595						√ W&C					Wmn& Child	
Greater Philadelphia Asian Social Services Center 4943 North 5th Street Philadelphia, PA 19120 215. 456. 1662	✓	✓									Asian	
Greater Philadelphia Health Action 4510 Frankford Avenue Philadelphia, PA 19124 215. 831. 9882	✓											
Good Friends, Inc. 868 West Bridge Street Morrisville, PA 19067 215. 736. 2861			✓								Adult- Men	
Horizon House, Susqehanna Park 2137 North 33rd Street Philadelphia, PA 19121 215. 765. 6774					✓	✓					Home- less	
Horizon House 120 South 30th Street Philadelphia, PA 19104 215. 386. 3838	✓	✓										✓
Interim House (PHMC) 333 West Upsal Street Philadelphia, PA 19119 215. 849. 4606	✓	✓			✓	W					Women	

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
Interim House West (PHMC) 4150-52 Parkside Avenue Philadelphia, PA 19104 215. 871. 0300					✓	√ W&C					Wmn& Child/ Preg	
Intercommunity Action Inc. 6122 Ridge Avenue Philadelphia, PA 19128 215. 487. 1330	√ BSU	√									Adult	✓
Jefferson University D&A Program 833 Chestnut Street Philadelphia, PA 19207	✓											
Jefferson, Intensive Substance Abuse Program 1021 S. 21st Street, Floor 2 Philadelphia, PA 19207 215. 790. 9942		✓									Adult	
Jefferson University Outreach Program 833 Chestnut Street Philadelphia, PA 19107 215. 955. 8856	✓										Adult	✓
Jefferson, NARP 1021 S. 21st Street, Floor 1 Philadelphia, PA 19207 215. 735. 5979	✓	✓							✓		Adult	
Jefferson Family Center 1233 Locust Street Philadelphia, PA 19207 215. 955. 8577	✓	✓									Preg/ Wmn	
Jefferson University, My Sister's Place 5601 Kingsessing Avenue Philadelphia, PA 19143 215. 727. 1640					✓	W&C Linked			√		Wmn& Child/ Preg	
JFK CMH/MR 112 North Broad Street Philadelphia, PA 19102 215. 568. 0860	√ BSU	✓									Adult/ CMH/MR/ Adol	✓
JFK CMH/MR (MMTP) 907 North Broad Street Philadelphia, PA 19123 215. 235. 5520	✓									✓	Adult/ Adol/ EPSDT	
Kensington Hospital 136 West Diamond Street Philadelphia, PA 19122 215. 426. 8100 215. 291. 6020 (detox)	✓	✓		✓			✓				Adult	
Keystone Center 2001 Providence Avenue Chester, PA 19086 610. 876. 9000				✓	√	√					Adult	
Kirkbride Center 111 North 49th Street Philadelphia, PA 19139 215. 471. 2488 215. 471. 2600				✓	✓	√ M&W					Co-occur Disorder	✓

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
Libertae 5245 Bensalem Boulevard Bensalem, PA 19020 215. 639. 8681			✓			√ W&C					Wmn& Child/ Wmn	
Livengrin 4833 Hulmeville Road Bensalem, PA 19020 215. 638. 5200 800. 245. 4746	√ BHSI	√ BHSI	✓	√ BHSI	✓	✓						
Mazzoni Center 1201 Chestnut Street Philadelphia, PA 19107 215. 563. 0663	√										LGBT	
Caring Together MCP 3300 Henry Avenue Philadelphia, PA 19129 215. 842. 7161	✓										Adult	
Men & Women for Human Excellence 2603 Cecil B. Moore Avenue Philadelphia, PA 19121 215. 769. 7045	✓	✓									Adols to Adult	✓
Mercy Hospital 501 South 54th Street Philadelphia, PA 19143 215. 748. 9000	✓	✓		√			✓					
Mercy Hospital (CRC) 54th Street & Cedar Avenue Philadelphia, PA 19143 215. 743. 9525												
Minsec Treatment Center, Luzerne 600 East Luzerne Street Philadelphia, PA 19124 215. 634. 8960					√ BHSI	✓					Criminal Justice	
Minsec Treatment Center, Outpatient / IOC 3768 L Street Philadelphia, PA 19124 215. 744. 9601	✓	✓									Adult Criminal Justice	
Mirmont 100 Yearsley Mill Road Media, PA 19063 610. 744. 1400				✓	✓						Adol/ Adult	
New Journeys in Recovery 166 W. Lehigh Avenue, #102 Philadelphia, PA 19133 215. 634. 3669	√	√									Adult	
New Start II RHD 5000 Jackson Street Philadelphia, PA 19124 215. 537. 0119 215. 537. 5236						✓					Homeless	
New Start RHD (FIR) 3653-55 North 15th Street Philadelphia, PA 19140 215. 228. 2323					√	✓					Adult Criminal Justice	

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
NET, Northeast Treatment Center 499 North 5th Street Philadelphia, PA 19123 215. 451. 7100	✓	✓									FIR/ Co-occur/ Wmn only tracks	✓
NET, Wharton Center 2205 Bridge Street Philadelphia, PA 19137 215. 288. 5490					√	✓					Adult- Men	
NET Steps 2206 Bridge Street Philadelphia, PA 19137 215. 289. 3350	✓	✓							√		FIR/ Co-occur	
NET 4625 Frankford Avenue Philadelphia, PA 19124 215. 289. 3350	✓	✓									FIR/ Co-occur/ Wmn only tracks	
NET (Spanish Speaking) 4625 Frankford Avenue Philadelphia, PA 19124 215. 289. 3350	✓	✓									FIR/ Co-occur/ Wmn only tracks	
Northeast Community Mental Health Center 2152 North Front Street Philadelphia, PA 19125 215. 291. 9392	✓											✓
Northeast CMH/MR Roosevelt Boulevard & Adams Avenue Philadelphia, PA 19124 215. 831. 2800	BSU										Adult/ Co-occur	✓
North Philadelphia Health System (NPHS) 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 2000	✓	✓				M						
NPHS, CAP 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 2043		✓									Adult	
NPHS, Miracles in Progress I 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 2209						✓					Homeless	
NPHS, Miracles in Progress II 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 6967					✓	M Linked					Adult	
NPHS, Return Program I 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 2301					√						Adult Men	

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
NPHS, Return Program II, Methadone Program 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 2346						✓					Adult - Men and Women	
NPHS, RTFA 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 2131						✓					Adult – Men and Women Dual	
NPHS, MMT 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 2070	√	√							✓		Adult	
NPHS, Residency 8th & Girard Avenues Philadelphia, PA 19122 215. 787. 2209					√	√ 2FIR M					Adult – Latino Men	
NPHS, St. Joseph's Hospital 16th & Girard Avenues Philadelphia, PA 19122 215. 787. 9525				✓	✓		✓	Med Surg			Adult	
Parkside Recovery, Knight's Road (NHS) 11082 Knights Road Philadelphia, PA 19154 215. 632. 9040	√ BSU	✓									Adult - D&A Suboxone	
Parkside Recovery, Germantown (NHS) 5429 Germantown Avenue Philadelphia, PA 19144 215. 754. 0240	✓	✓							✓		Adult IV - D&A Court	
Parkside Recovery, Frankford (NHS) 4806 Frankford Avenue Philadelphia, PA 19124 215. 533. 6204	✓	✓							✓		Adult - D&A Bilingual	
New Directions (NHS), Frankford D&A Adoles. Afterschool Program 4806 Frankford Avenue Philadelphia, PA 19124 215. 533. 6204	✓	✓									Adols Court	
Nuestra Clinica Residencial 545 Pershing Avenue Lancaster, PA 17602 717. 413. 1435					√	✓					Latino	
Self Inc., Outley House 121 North Broad Street Philadelphia, PA 19123 215. 496. 9550	✓	✓									Adult	
Parkside Recovery Philadelphia (NHS) 5000 Parkside Avenue Philadelphia, PA 19131 215. 879, 6116	✓	✓							✓		Adult IV – D&A Bilingual	



Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
New Directions (NHS), Phila. D&A Adolescent Afterschool Program 5070 Parkside Avenue Philadelphia, PA 19131 215. 477. 3750	✓	✓									Adols Court	
Path Inc., CMH/MR 8220 Castor Avenue Philadelphia, PA 19152 215. 728. 4692	√ BSU	√ BHSI									Adol/ Adult - Epsdt	√
Pennylvania Hospital, Hall-Mercer CRC 8th & Locust Streets Philadelphia, PA 215. 829. 5433	✓	√ WRAP		✓	✓		Med/Surg	✓			Adult DD & Wmn & Chld	✓
University of Pennsylvania, Presbyterian Med. 39th and Market Streets Philadelphia, PA 19104 215. 662. 8280 215. 662. 8747												
Pyramid Healthcare 2705 Old Bethlehem Pike Quakertown, PA 18951 888. 694. 9996					✓	✓					Adols 12-18 yrs old	
Re-Enter 3331 Powelton Avenue Philadelphia, PA 19104 215. 222. 2770					√	√ M					Adult - Men	
RHD, Lower Merion County 850 West Lancaster Avenue Bryn Mawr, PA 19010 215. 951. 0300	✓										Adol/ Adult - Epsdt	✓
RHD Nova III 3908 City Avenue, Apt. 203 Philadelphia, PA 19121 215. 879. 0103											Co-Occur/ Medically Fragile	✓
Riverside Care, Universal 1217 Sansom Street Philadelphia, PA 19107	✓											
Riverside Care 5501 Chestnut Street Philadelphia, PA 19139	√											
Riverside Care 2701 North Broad Street Philadelphia, PA 19132	✓										Adult	
Riverside Care 5828 Market Street Philadelphia, PA 19139 215. 747. 6480		√									Adult	
Riverside Care 1427 Catherine Street Philadelphia, PA 19146 215. 546. 7794		✓										

Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
Riverside Care, Continuum 1007 West Lehigh Avenue Philadelphia, PA 19133		√										
Self Help Movement 2600 Southampton Road Southampton, PA 19116 215. 677. 7778			✓		✓	✓					Adult - Men	
Shalom, Inc. 1080 N. Delaware Avenue Philadelphia, PA 19125 215. 425. 7727	✓										Adols/ Adult	✓
Warren E. Smith, CMH/MR 1315 Windrim Avenue Philadelphia, PA 19141 215. 455. 3900	✓ BSU	✓ BHSI									Adult/ Women/ Adols.	✓
Sobriety Through Outpatient (STOP) 2534 North Broad Street Philadelphia, PA 19132 215. 227. 7867	✓	✓									Adult	√
Southwest Nu Stop, Inc. 5616 Woodland Avenue Philadelphia, PA 19143	✓	✓										
Southwest Nu Stop, North 900 North Broad Street Philadelphia, PA 19130 215. 787. 9600	✓	✓										
Stop and Surrender 2522 W. Huntingdon Street Philadelphia, PA 19132 215. 225. 4634	✓	✓									Adult - Recovery House	
Temple University Hospital, CRC 100 East Lehigh Avenue Philadelphia, PA 19141 215. 707. 2577												
Today Inc. Wellbourne & Ellis Roads Newtown, PA 18940 215. 968. 4713	✓		✓		✓	✓						
Valley Forge Hospital 1033 West Germantown Pike Philadelphia, PA 19403 610. 539. 8500				✓	✓	✓	✓ HIV/AIDS	✓	RES MMTP		Adult/ HIV	✓
Wedge Medical Center 6701 North Broad Street Philadelphia, PA 19126 215. 276. 3922	✓	✓									Adult	✓
Wedge Medical Center 1609 Poplar Street Philadelphia, PA 19130 215. 232. 2200	✓	✓										
Wedge Medical Center 3609 North Broad Street Philadelphia, 19140 215. 223. 1100	✓	✓										



Agency Name & Contact Information	0T/PT (1A)	IOP (1B)	1/2 (2B)	Mon. Detox (3A)	Mon. Res. (3B)	Mon. Res. (3C)	Man. Detox (4A)	Man. Res. (4B)	Pharm- Ther.	Prevention/ Student Assist. Prog.	Special Popul- ations	MH Lic.
Wedge Medical Center 2009 South Broad Street Philadelphia, PA 19148 215. 271. 2200	✓	✓										
Wedge Medical Center 4243 Frankford Avenue 215. 744. 3600	✓	✓										
White Deer Run Devitt Camp Road Allenwood, PA 17810 570. 538. 2567				✓ BSU	✓	√ BHSI					Adult/ Adols/ Special Pops	
Women's Institue for Family Health 6232 Walnut Street Philadelphia, PA 19139 215. 747. 2391	✓											
Women's Space (RHD) 6400 Germantown Avenue Philadelphia, PA 19119 215. 844. 2400						√					Home- less.	
Women's Space (RHD) 12 Ardmore Avenue Philadelphia, PA 19003 610. 649. 8136					✓	√ W					Adult - Women	

SECTION TWELVE OSH Shelter Guide

Shelter Listing Single Providers	Address	Zip Code	Phone Number
Arch Street Café			215.868.5880
Good Shepherd	1225 Race Street	19107	215.978.2892
Grace Café			215.232.7272
McCauley House	227 N. 18th Street	19103	215.271.5166
Molletta Personal Care II	3212 N. 17th Street	19140	215.227.1719
Molletta Personal Care	638 W. Diamond Street	19122	215.765.9200
Odaat 15	2402 N. 15th Street	19132	215.227.0485
Our Brothers Place	907 Hamilton Street	19123	215.978.2892
Perkins BH	2103 W. Tioga Street	19140	215.226.0407
RHD Ridge Avenue Center	1360 Ridge Avenue	19123	215.236.0909
Sellf/Shelia Dennis House	2601 N. Broad Street	19132	215.225.9235
Self-Erie	1238 Erie Avenue	19140	267.257.1433
Self-Outley House	6901 Woodland Avenue	19142	267.257.1008
Self-Susquehanna House	1307 Susquehanna Avenue	19121	215.769.0502
Somerset	901 N. Carlisle Street	19123	215.235.3100
Spring Garden Café			215.636.0606x109
St. John's Coffee House		19107	215.563.7763
St. John's Hospice	1221 Race Street	19107	215.563.7763

Shelter Listing Family Providers	Address	Zip Code	Phone Number
Acts/Master	2813 W. Master Street	19122	215.236.2781
Darlene Morris	616-622 N. 43rd Street	19104	215.222.3359
Eliza Shirley House	1320 Arch Street	19107	215.568.5111
Fernwood East	7979 State Road	19136	215.685.8313
Jane Adams Place	25 S 43rd Street	19104	215.387.2587
Kirdkbridge	111 N. 49th Street	19139	215.471.9452x100
New Image	1300 E Tulpehocken St	19138	215.924.6322
PEC	3902 Spring Garden Street	19104	215.382.7523
PEC-DHS			215.382.7523 x 211
RHD-Woodstack Family	1981 Woodstock Street	19121	215.235.5040
Salvation Army	701-05 Broad Street	19123	215.787.2887
Stenton Shelter	1300 E. Tulpehocken Street	19138	215.924.3445
Trevor's Place	1624 Poplar	19130	215.236.4660
St. Barnabas	6006 W. Girard Avenue	19151	215.528.5419
Woman Against Abuse Emergency			215.386.4545

Winter Beds	Address	Zip Code	Phone Number
Ridge Avenue Sit-Ups	1360 Ridge Avenue	19123	215.236.0909
Self-Finnegan Winter Beds			215.432.6594
Self-Mantual Recreation Center			215.496.9550








